

# EXTENDICARE®

... helping people live better

## ENRICHING LIVES EMBRACING CHANGE



### Shareholders' Quarterly Report Nine Months Ended September 30, 2018

Dated: November 8, 2018







## MANAGEMENT'S DISCUSSION AND ANALYSIS



Nine Months Ended September 30, 2018

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# Management's Discussion and Analysis

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## BASIS OF PRESENTATION

This Management's Discussion and Analysis (MD&A) provides information on Extencicare Inc. and its subsidiaries, and unless the context otherwise requires, references to "Extencicare", the "Company", "we", "us" and "our" or similar terms refer to Extencicare Inc., either alone or together with its subsidiaries. The Company's common shares (the "Common Shares") are listed on the Toronto Stock Exchange (TSX) under the symbol "EXE". The registered office of Extencicare is located at 3000 Steeles Avenue East, Suite 700, Markham, Ontario, Canada, L3R 9W2.

Extencicare and its predecessors have been in operation since 1968, providing care and services to seniors throughout Canada. Following the sale of its U.S. business in 2015 and the repositioning of the Company as a pure-play Canadian services provider to the expanding senior care sector, we have continued to grow the Company's operations across the continuum of seniors' care.

Extencicare has prepared this MD&A to provide information to current and prospective investors of the Company to assist them to understand Extencicare's financial results for the three and nine months ended September 30, 2018. This MD&A should be read in conjunction with Extencicare's unaudited interim condensed consolidated financial statements for the three and nine months ended September 30, 2018, and the notes thereto, together with the annual MD&A and the audited consolidated financial statements for the year ended 2017, and the notes thereto, prepared in accordance with International Financial Reporting Standards (IFRS), found in Extencicare's 2017 Annual Report. The accompanying unaudited interim condensed consolidated financial statements for the three and nine months ended September 30, 2018, including the notes thereto, have been prepared in accordance with International Accounting Standard (IAS) 34 "Interim Financial Reporting", as issued by the International Accounting Standards Board (IASB). The annual and interim MD&A, financial statements and notes thereto are available on Extencicare's website at [www.extencicare.com](http://www.extencicare.com). All currencies are in Canadian dollars unless otherwise indicated. Except as otherwise specified, references to years indicate the fiscal year ended December 31, 2017, or December 31 of the year referenced.

The discussion and analysis in this MD&A are based upon information available to management as of November 8, 2018. This MD&A should not be considered all-inclusive, as it excludes changes that may occur in general economic, political and environmental conditions. Additionally, other events may or may not occur, which could affect the Company in the future.

## ADDITIONAL INFORMATION

Additional information about Extencicare, including its 2017 Annual Information Form, may be found on SEDAR's website at [www.sedar.com](http://www.sedar.com) under Extencicare's issuer profile and on Extencicare's website at [www.extencicare.com](http://www.extencicare.com). A copy of this and other public documents of Extencicare are available upon request to the Corporate Secretary of Extencicare.

## **FORWARD-LOOKING STATEMENTS**

Information provided by Extendicare from time to time, including in this Quarterly Report, contains or may contain forward-looking statements concerning anticipated future events, results, circumstances, economic performance or expectations with respect to the Company, including, without limitation: statements regarding its business operations, business strategy, growth strategy, results of operations and financial condition; statements relating to the expected annual revenue, net operating income yield (NOI Yield) to be derived from development projects and adjusted funds from operations to be derived from acquisitions and development projects; and statements relating to indemnification provisions and deferred consideration in respect of disposed operations. Forward-looking statements can be identified by the expressions “anticipate”, “believe”, “estimate”, “expect”, “intend”, “objective”, “plan”, “project”, “will” or other similar expressions or the negative thereof. These forward-looking statements reflect the Company’s current expectations regarding future results, performance or achievements and are based upon information currently available to the Company and on assumptions that the Company believes are reasonable.

Although forward-looking statements are based upon estimates and assumptions that the Company believes are reasonable based upon information currently available, these statements are not representations or guarantees of future results, performance or achievements of the Company and are inherently subject to significant business, economic and competitive uncertainties and contingencies. In addition to the assumptions and other factors referred to specifically in connection with these forward-looking statements, the risks, uncertainties and other factors that could cause the actual results, performance or achievements of Extendicare to differ materially from those expressed or implied by the forward-looking statements, include, without limitation, the following: changes in the overall health of the economy and government; the ability of the Company to attract and retain qualified personnel; changes in the health care industry in general and the long-term care industry in particular because of political and economic influences; changes in applicable accounting policies; changes in regulations governing the health care and long-term care industries and the compliance by Extendicare with such regulations; changes in government funding levels for health care services; changes in tax laws; resident care and class action litigation, including the Company’s exposure to punitive damage claims, increased insurance costs and other claims; the ability of Extendicare to maintain and increase resident occupancy levels and home health care volumes; changes in competition; changes in demographics and local environment economies; changes in foreign exchange and interest rates; changes in the financial markets, which may affect the ability of Extendicare to refinance debt; and the availability and terms of capital to Extendicare to fund capital expenditures and acquisitions; changes in the anticipated outcome and benefits of dispositions, acquisitions and development projects, including risks relating to completion; and those other risks, uncertainties and other factors identified in the Company’s other public filings with the Canadian securities regulators available on SEDAR’s website at [www.sedar.com](http://www.sedar.com) under Extendicare’s issuer profile.

The forward-looking statements contained in this Quarterly Report are expressly qualified by this cautionary statement. Given these risks and uncertainties, readers are cautioned not to place undue reliance on the forward-looking statements of Extendicare. The forward-looking statements speak only as of the date of this Quarterly Report. Except as required by applicable securities laws, the Company assumes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

## **NON-GAAP MEASURES**

Extendicare assesses and measures operating results and financial position based on performance measures referred to as “net operating income”, “net operating income margin”, “EBITDA”, “Adjusted EBITDA”, “Adjusted EBITDA margin”, “earnings before depreciation, amortization, and other expense”, “earnings (loss) from continuing operations before separately reported items, net of taxes”, “Funds from Operations”, and “Adjusted Funds from Operations”. These measures are commonly used by Extendicare and its investors as a means of assessing the performance of the core operations in comparison to prior periods. They are presented by Extendicare on a consistent basis from period to period, thereby allowing for consistent comparability of its operating performance. In addition, the Company assesses its return on investment in development activities using the non-GAAP financial measure “NOI Yield”. These measures are not recognized under GAAP and do not have standardized meanings prescribed by GAAP. These non-GAAP measures are presented in this document because either: (i) management believes that they are a relevant measure for users of the Company’s financial statements to assess the Company’s operating performance and ability to pay cash dividends; or (ii) certain ongoing rights and obligations of Extendicare may be calculated using these measures. Such non-GAAP measures may differ from similar computations as reported by other issuers, and accordingly, may not be comparable to similarly titled measures as reported by such issuers. They are not intended to replace earnings (loss) from continuing operations, net earnings (loss), cash flow, or other measures of financial performance and liquidity reported in accordance with GAAP.

References to “net operating income”, or “NOI”, in this document are to revenue less operating expenses, and this value represents the underlying performance of our operating business segments. References to “net operating income margin” are to net operating income as a percentage of revenue.

References to “EBITDA” in this document are to earnings (loss) from continuing operations before net finance costs, income taxes, depreciation and amortization. References to “Adjusted EBITDA” in this document are to EBITDA adjusted to exclude the line item “other expense”, and as a result, is equivalent to the line item “earnings before depreciation, amortization, and other expense” reported on the consolidated statements of earnings. References to “Adjusted EBITDA Margin” are to Adjusted EBITDA as a percentage of revenue. Management believes that certain lenders, investors and analysts use EBITDA and Adjusted EBITDA to measure a company’s ability to service debt and meet other payment obligations, and as a common valuation measurement in the long-term care industry. For example, certain of our debt covenants use Adjusted EBITDA in their calculations.

References to “earnings (loss) from continuing operations before separately reported items, net of tax” in this document are to earnings (loss) from continuing operations, excluding the following separately reported line items: “fair value adjustments”, “loss (gain) on foreign exchange and investments”, and “other expense”. These line items are reported separately and excluded from certain performance measures, because they are transitional in nature and would otherwise distort historical trends. They relate to the change in the fair value of, or gains and losses on termination of, convertible debentures, and interest rate agreements, as well as gains or losses on the disposal or impairment of assets and investments, and foreign exchange gains or losses on capital items. In addition, these line items may include acquisition related costs, restructuring charges, proxy contest costs, and the write-off of unamortized deferred financing costs on early retirement of debt. The above separately reported line items are reported on a pre-tax and on an after-tax basis as a means of deriving earnings (loss) from operations and related earnings per share excluding such items.

“Funds from Operations”, or “FFO”, is defined as Adjusted EBITDA less depreciation for furniture, fixtures, equipment and computers, or “depreciation for FFEC”, accretion costs, net interest expense, and current income taxes. Depreciation for FFEC is considered representative of the amount of maintenance (non-growth) capital expenditures, or “maintenance capex”, to be used in determining “Funds from Operations”, as the depreciation term is generally in line with the life of these assets. FFO is a recognized earnings measure that is widely used by public real estate entities, particularly by those entities that own and/or operate income-producing properties. Management believes that certain investors and analysts use FFO, and as such has included FFO to assist with their understanding of the Company’s operating results.

“Adjusted Funds from Operations”, or “AFFO”, is defined as FFO plus: i) the reversal of non-cash deferred financing and accretion costs; ii) the reversal of non-cash share-based compensation; iii) the principal portion of government capital funding; iv) amounts received from income support arrangements; and v) the reversal of income or loss of the captive insurance company that was included in the determination of FFO, as those operations are funded through investments held for U.S. self-insured liabilities, which are not included in the Company’s reported cash and short-term investments. In addition, AFFO is further adjusted to account for the difference in total maintenance capex incurred from the amount deducted in the determination of FFO. Since our actual maintenance capex spending fluctuates on a quarterly basis with the timing of projects and seasonality, the adjustment to AFFO for these expenditures from the amount of depreciation for FFEC already deducted in determining FFO, may result in an increase to AFFO in the interim periods reported. Management believes that AFFO is a relevant measure of the ability of the Company to earn cash and pay cash dividends to shareholders.

Both FFO and AFFO are subject to other adjustments, as determined by management in its discretion, that are not representative of Extendicare’s operating performance.

References to “payout ratio” in this document are to the ratio of dividends declared per share to AFFO per basic share.

References to “NOI Yield” in this document are to a financial measure used by the Company to assess its return on investment in development activities. NOI Yield is defined by the Company as the estimated stabilized NOI of a development property in the first year it achieves expected stabilized occupancy divided by the estimated Adjusted Development Costs, as defined below. Management believes that this is a relevant measure of the Company’s total economic return of a development project.

“Adjusted Development Costs” is defined as development costs on a GAAP basis (which includes the cost of land, hard and soft development costs, furniture, fixtures and equipment) plus/minus cumulative net operating losses/earnings generated by the development property prior to achieving expected stabilized occupancy, plus an estimated imputed cost of capital during the development period through to the expected stabilized occupancy.

Reconciliations of “earnings (loss) from continuing operations before income taxes” to “Adjusted EBITDA” and “net operating income” are provided under the headings “2018 Selected Quarterly Information”, “2018 Third Quarter Financial Review” and “2018 Nine Month Financial Review”.

Reconciliations of “earnings from continuing operations” to “FFO” and “AFFO” are provided under the heading “Adjusted Funds from Operations”.

Reconciliations of “net cash from operating activities” to “AFFO” are provided under the heading “Adjusted Funds from Operations – Reconciliation of Net Cash from Operating Activities to AFFO”.

## **BUSINESS STRATEGY**

Our strategy is to be the leading provider of care and services to seniors in Canada. To do this, we strive to provide quality, person-centred care through compassionate caregivers across the continuum of care – offering the right care at the right time, in the right place for Canadian seniors as they age and their care and service needs change – and to be an employer of choice in the communities in which we operate.

Our core long-term care services are complemented by a market leading home health care platform operating under the ParaMed banner and a private-pay retirement business operating under the Esprit Lifestyles Communities banner, as well as growing management/consulting and group purchasing divisions. We have continued to grow Esprit through acquisition and development and to assess private-pay home health care opportunities available to the ParaMed business with the intent being to diversify our revenue streams to achieve a better balance between government and privately funded activities.

We believe that the effective execution of this strategy will provide an appropriate and consistent return to our shareholders who have demonstrated their belief in our mission by investing in Extencicare.

## **SIGNIFICANT 2018 EVENTS AND DEVELOPMENTS**

This section provides an update on our current activities related to the continued expansion into the Canadian retirement sector and convertible debt refinancing. Refer to the discussion under the heading “Other Significant Developments” for a summary of other developments affecting the financial results or operations of Extencicare.

### **Growth of Retirement Operations**

As part of the execution of our strategy to continue to grow along the senior care and services continuum, we continue to expand our private-pay retirement operations through the acquisition and development of retirement communities under our Esprit Lifestyle Communities brand. Our retirement communities offer independent and enhanced living and memory care, as well as short-term stay, and respite care.

As at September 30, 2018, Esprit Lifestyle Communities had nine retirement communities in operation that were either acquired or developed since 2015. In the 2016 fourth quarter, we completed the development of Cedar Crossing Retirement Community (Cedar Crossing) in Simcoe, Ontario, and in the 2017 fourth quarter we completed the first phase of Douglas Crossing Retirement Community (Douglas Crossing) in Uxbridge, Ontario.

### **RETIREMENT ACQUISITIONS**

In April 2018, the Company completed the acquisition of the Lynde Creek Retirement Community, located in Whitby, Ontario, for a cash purchase price of \$33.8 million, including working capital adjustments (the “Lynde Creek Acquisition”). The acquired community consists of Lynde Creek Manor, a retirement residence offering 93 independent and assisted living suites, (the “Manor”); Lynde Creek Village, a life lease seniors community of 113 townhomes, (the “Village”); and 3.7 acres of adjacent land for expansion (the “Excess Land”). Further details of the Lynde Creek Acquisition are provided in *note 5* of the unaudited interim consolidated financial statements.

The Manor is a modern private pay luxury retirement residence with 93 suites offering independent supportive living (ISL) and assisted living (AL) suites. The Village is an enclave of 113 townhomes adjacent to the Manor. Included in the purchase agreement is the ownership of the underlying land and the leasehold interest related to the life leases. Upon the resale of a townhome, the Company earns a fee equal to 10% of the proceeds. The Excess Land is situated immediately adjacent to the Manor, with zoning that allows for a strategic expansion to include additional ISL/AL suites or seniors’ apartments.

## PROJECTS IN DEVELOPMENT

In October 2017, we opened the initial 103 suites of our Douglas Crossing Retirement Community, in Uxbridge, Ontario. As a result of the robust pre-lease activity at Douglas Crossing, we accelerated our expansion plans for this community with the construction of a 47-suite addition that is on track for completion in December 2018. As well, construction is under way on our Bolton (112 suites) and Barrie (124 suites) retirement projects, which are anticipated to open in the first and third quarters of 2019, respectively.

The following table summarizes these projects, which are in various stages of development, and provides our expected stabilized occupancy, estimated Adjusted Development Costs, estimated stabilized NOI, and corresponding NOI Yield. The NOI Yield is a non-GAAP financial measure that we use to assess our return on investment. Refer to the discussion under the heading “Non-GAAP measures”.

Name/Location	# of Suites	Actual / Expected Opening	Expected Stabilized Occupancy Date	Expected Stabilized Occupancy (%)	Estimated Adjusted Development Costs (millions)	Estimated Stabilized NOI (millions)	Expected NOI Yield
Douglas Crossing, Uxbridge, ON							
Phase I	103	Oct. 30/17					
Phase II	47	Q4/2018	Q1/2020	93%	\$40.3	\$3.5	8.6%
Bolton, ON	112	Q1/2019	Q4/2021	95%	\$31.5	\$2.4	7.6%
Barrie, ON	124	Q3/2019	Q4/2021	92%	\$39.7	\$3.2	8.0%

## ISSUE OF 2025 CONVERTIBLE DEBENTURES AND REDEMPTION OF 2019 CONVERTIBLE DEBENTURES

In April 2018, the Company issued \$126.5 million aggregate principal amount of 5.00% convertible unsecured subordinated debentures due April 30, 2025 (the “2025 Debentures”), with a conversion price of \$12.25 per Common Share (the “Offering”). The initial offering for \$110.0 million of the 2025 Debentures closed on April 17, 2018, and the exercise of the over-allotment option for \$16.5 million debentures closed on April 25, 2018.

The net proceeds from the Offering of \$120.9 million, together with cash on hand, was used by the Company to finance the redemption of its outstanding 6.00% convertible unsecured subordinated debentures due September 30, 2019 (the “2019 Debentures”). The redemption of the 2019 Debentures was completed on April 30, 2018, at a price equal to the sum of the outstanding aggregate principal amount of \$126.5 million and all accrued and unpaid interest thereon for a total of \$127.1 million, or \$1,004.93 for each \$1,000 principal amount of 2019 Debentures. As a result of the early redemption, the unaccrued liability of \$1.4 million and unamortized deferred financing costs of \$1.1 million were expensed, and the related equity portion of \$5.6 million was classified as part of accumulated deficit during the 2018 second quarter. Further details of the issuance and redemption are provided in *note 9* of the unaudited interim consolidated financial statements.

## BUSINESS OVERVIEW

Extendicare, through its subsidiaries, is the largest private-sector operator of long-term care centres in Canada and we believe is the largest private-sector provider of publicly funded home health care services in Canada through our wholly owned subsidiary ParaMed Inc. (ParaMed). In addition, the Company owns and operates retirement communities under the Esprit Lifestyle Communities brand, provides management and consulting services to third-party owners of senior care and living centres through its Extendicare Assist division, and provides group purchasing services to third-party clients through its SGP Purchasing Partner Network division. In the first nine months of 2018, approximately 56% of the revenue from our Canadian operations was derived from our long-term care operations, approximately 39% was from our home health care business, approximately 3% was from our retirement living operations, and the balance was from our management, consulting and group purchasing operations.

As at September 30, 2018, Extendicare owned and operated 58 LTC centres, 9 retirement communities, and managed 53 senior care and living centres for third parties. In total, we operated 120 senior care and living centres across four provinces in Canada, with capacity for 15,538 residents, with a significant presence in Ontario and Alberta, where approximately 77% and 11% of our residents, respectively were served. ParaMed’s home health care services operated from 35 locations across six provinces providing approximately 11.0 million hours of service annually, based on the trailing twelve months to September 30, 2018. SGP Purchasing Partner Network provided group purchasing services to third-party clients representing approximately 51,000 seniors across Canada. In all, as at September 30, 2018, the Company employed approximately 23,600 individuals across Canada that are dedicated to helping people live better through a commitment to quality service and passion for what we do.

The table below summarizes the senior care and living centres operated by Extencicare, including those managed for third parties, as at September 30, 2018. Included are nine LTC centres in Ontario that the Company operates under 25-year finance lease arrangements, with full ownership obtained at the end of the lease term. In addition to the following, the Company owns land adjacent to its retirement residence at Lynde Creek in Whitby, Ontario, on which there is an enclave of 113 townhomes, known as Lynde Creek Village, that are leased by the Company to seniors under life leases.

By Province	Long-term Care		Retirement Living		Chronic Care Unit		Total	
	No. of Centres	Resident Capacity	No. of Centres	Resident Capacity	No. of Centres	Resident Capacity	No. of Centres	Resident Capacity
<b>Owned/Leased</b>								
Ontario	34	5,207	5	428	–	–	39	5,635
Alberta	14	1,519	–	–	–	–	14	1,519
Saskatchewan	5	649	4	341	–	–	9	990
Manitoba	5	762	–	–	–	–	5	762
	58	8,137	9	769	–	–	67	8,906
<b>Managed</b>								
Ontario	43	5,581	5	552	1	120	49	6,253
Alberta	1	102	1	109	–	–	2	211
Manitoba	2	168	–	–	–	–	2	168
	46	5,851	6	661	1	120	53	6,632
<b>Total</b>	<b>104</b>	<b>13,988</b>	<b>15</b>	<b>1,430</b>	<b>1</b>	<b>120</b>	<b>120</b>	<b>15,538</b>

(1) The centres are categorized based on the predominant level of care provided, the type of licensing and the type of funding provided. For example, two of our long-term care centres with retirement wings have been categorized as LTC centres. In addition, government-funded supportive living suites have been categorized as LTC centres due to the nature of the regulatory oversight and government-determined fee structure.

The following reflects the change in operating capacity of our Canadian senior care and living centres during the first nine months of 2018 and the 2017 year.

Senior Care Centres	Nine months ended September 30, 2018		Year 2017	
	No. of Centres	Resident Capacity	No. of Centres	Resident Capacity
<b>As at beginning of year</b>	<b>116</b>	<b>15,004</b>	118	15,022
Managed contracts added	3	416	7	764
Managed contracts ceased	–	–	(10)	(900)
Retirement communities acquired/developed	1	93	1	103
LTC addition	–	24	–	–
Operational capacity adjustments	–	1	–	15
<b>As at end of period</b>	<b>120</b>	<b>15,538</b>	116	15,004

## Operating Segments

The Company reports the following segments within its Canadian operations: i) long-term care; ii) retirement living; iii) home health care; iv) management, consulting and group purchasing as “other Canadian operations”; and v) the Canadian corporate functions and any intersegment eliminations as “corporate Canada”. For financial reporting purposes, the Company’s owned and operated centres are reported under the “long-term care” or the “retirement living” operating segment based on the predominate level of care provided. The Company’s managed centres are reported under the “other Canadian operations” segment, as the revenue from those operations is earned on a fee-for-service basis.

The Company continues to group its former and remaining U.S. operations as one segment, consisting of its wholly owned Bermuda-based captive insurance company, Laurier Indemnity Company, Ltd. (the “Captive”) that insured Extencicare’s U.S. general and professional liability risks up to the date of the sale of our U.S. business in 2015 (the “U.S. Sale Transaction”). The Captive’s expense incurred or release of reserves for self-insured liabilities as well as the disposed U.S. businesses are presented as discontinued operations; while the Captive’s costs to administer and manage the settlement of the remaining claims are reported as continuing operations within the U.S. segment.

The following describes the continuing businesses and operating segments of Extencicare.

### LONG-TERM CARE (including government-funded supportive living)

Extencicare owns and operates for its own account 58 LTC centres with capacity for 8,137 residents, inclusive of a stand-alone designated supportive living centre (140 suites) and a designated supportive living wing (60 suites) in Alberta, and two retirement wings (76 suites) in Ontario. Revenue from the long-term care operations represented 56.3% of consolidated revenue from continuing operations for the first nine months of 2018, compared to 56.2% for the same 2017 period (2017 year – 56.2%).

In Canada, provincial legislation and regulations closely control all aspects of operation and funding of LTC centres, including the fee structure, subsidies, the adequacy of physical centres, standards of care and accommodation, equipment and personnel. A substantial portion of the fees paid to providers of these services are funded by provincial programs, with a portion to be paid by the resident. Nobody is refused access to long-term care due to an inability to pay. A government subsidy, generally based on an income test, is available for residents who are unable to afford the resident co-payment. In Alberta, designated supportive living centres provide services similar to those provided by retirement communities, and were introduced by Alberta Health Services (AHS) as an alternative setting for residents not yet requiring the needs of a more expensive LTC centre. The designated supportive living operations are licensed, regulated and funded by AHS in a similar manner to LTC centres, including a government-determined fee structure.

In Ontario, operators have the opportunity to receive additional funding through higher accommodation rates charged to residents for private and semi-private accommodation, at maximum preferred accommodation rates that are fixed by the government. Operators are permitted to designate up to 60% of the resident capacity of a centre as preferred accommodation and charge higher accommodation rates that vary according to the structural classification of the LTC centre.

The following summarizes the composition of the owned/leased LTC centres operated by Extencicare in Ontario, as at September 30, 2018, as well as the maximum preferred differential rates for each classification of bed.

Ontario Owned/Leased	No. of Centres	Composition of Beds					Total
		Private \$26.04 premium	Private \$18.74 premium	Semi-private \$8.33 premium	Basic/Other		
New	13	1,106	–	–	741	1,847	
Class C <sup>(1)</sup>	21	–	476	1,396	1,412	3,284	
	34	1,106	476	1,396	2,153	5,131	

(1) Beds in operation of 3,284 exclude 3 beds held in abeyance.

### RETIREMENT LIVING

Under the Esprit Lifestyle Communities brand, the Company owned and operated nine retirement communities with 769 suites as at September 30, 2018. Four of these communities (341 suites) are located in Saskatchewan and five communities (428 suites) are located in Ontario. Two new retirement communities, plus an addition to an existing community, are presently under construction in Ontario, representing an additional 283 suites, and plans are under way for the expansion of our Empire Crossing retirement community in Port Hope, Ontario.

Extencicare's retirement communities provide services to private-pay residents at rates set by Extencicare based on the services provided and market conditions. The monthly fees vary depending on the type of accommodation, level of care and services chosen by the resident, and the location of the retirement community. Residents are able to choose the living arrangements best suited to their personal preference and needs, as well as the level of care and support they receive as their needs evolve over time. Revenue from these operations represented 2.9% of consolidated revenue from continuing operations for the first nine months of 2018, compared to 1.8% for the same 2017 period (2017 year – 1.9%).

### HOME HEALTH CARE

Extencicare provides home health care services through ParaMed, whose professionals and staff members are skilled in providing complex nursing care, occupational, physical and speech therapy, and assistance with daily activities to accommodate clients of all ages living at home. Revenue from these operations represented 38.8% of consolidated revenue from continuing operations for the first nine months of 2018, compared to 40.0% for the same 2017 period (2017 year – 39.7%).

Provincial governments fund a wide range of home health care services, and contract these services to providers such as ParaMed. For the first nine months of 2018, ParaMed received approximately 98% of its revenue from contracts tendered by locally administered provincial agencies (2017 year – 98%), with the remainder from private-pay clients. ParaMed operates from 35 locations in six provinces across Canada (29 in Ontario, 1 in British Columbia, 2 in Alberta, 1 in Manitoba, 1 in Nova Scotia, and 1 in Quebec), providing approximately 11.0 million hours of service annually, based on the trailing twelve months to September 30, 2018. For the first nine months of 2018, approximately 83% of ParaMed’s hours of service were provided in Ontario, 11% were provided in British Columbia, 4% in Alberta, and the balance were provided in Manitoba, Nova Scotia and Quebec.

## **OTHER CANADIAN OPERATIONS**

Extendicare’s other Canadian operations are composed of its management and consulting services provided by Extendicare Assist, and group purchasing services provided by SGP Purchasing Partner Network. Revenue from these two divisions, collectively, represented 2.0% of consolidated revenue from continuing operations for the first nine months of 2018, compared to 1.7% for the same 2017 period (2017 year – 1.7%).

### ***Management and Consulting Services***

Through its Extendicare Assist division, Extendicare leverages its expertise in operating senior care centres in providing a wide range of management and consulting services to third-party owners of senior care and living centres. Extendicare Assist partners with not-for-profit and for-profit organizations, hospitals and municipalities that seek to improve their management practices, quality of care practices and operating efficiencies. Extendicare Assist provides a broad range of services aimed at meeting the needs of its partners, which services can range from operational consulting to overall facility management. The management service offering can include a broad spectrum of services, including: financial administration, record keeping, regulatory compliance and purchasing. In addition, Extendicare Assist provides consulting services to third parties in connection with development and redevelopment projects in the long-term care sector, and this summer secured a contract to provide consulting services to a Toronto area hospital network in connection with the redevelopment of a long-term care centre.

As a skilled manager and operator of senior care centres for third parties, Extendicare Assist’s managed portfolio consisted of 53 senior care centres with capacity for 6,632 residents as at September 30, 2018 (December 31, 2017 – 50 centres with capacity for 6,216 residents).

### ***Group Purchasing Services***

Through its SGP Purchasing Partner Network division (SGP), Extendicare offers cost-effective purchasing contracts to other senior care providers for food, capital equipment, furnishings, cleaning and nursing supplies, and office products. SGP negotiates long-term and high volume contracts with suppliers that provide members with preferred pricing, thereby providing a cost-effective way to secure quality national brand-name products, along with a range of innovative services. As at September 30, 2018, SGP provided services to third-party clients, serving approximately 51,000 seniors across Canada (December 31, 2017 – 45,200 seniors).

## **U.S. REMAINING OPERATIONS – CAPTIVE INSURANCE COMPANY**

Prior to the U.S. Sale Transaction, Extendicare self-insured certain risks related to general and professional liability of its disposed U.S. operations through the Captive. The obligation to settle any such claims relating to the period prior to the closing of the U.S. Sale Transaction, including claims incurred but yet to be reported, remains with Extendicare, which it intends to continue to fund through the Captive. The majority of the risks that Extendicare self-insured relating to the U.S. operations are long-term in nature, and accordingly, claim payments for any particular policy year can occur over a long period of time. In addition, through the Captive, the Company maintained third-party liability insurance on a “claims made” basis, as opposed to “occurrence based” coverage, meaning that some level of coverage may continue to be required. Any expense incurred or release of reserves for U.S. self-insured liabilities are presented as discontinued operations; while the costs to administer and manage the settlement of the remaining claims are reported as continuing operations within the U.S. segment.

As at September 30, 2018, the accrual for U.S. self-insured general and professional liabilities was \$45.7 million (US\$35.4 million) compared to \$61.1 million (US\$48.6 million) at the beginning of the year, and the investments held for U.S. self-insured liabilities totalled \$79.9 million (US\$61.9 million) compared to \$86.3 million (US\$68.6 million) at the beginning of the year, with the decline in each primarily reflecting the “run off” of these operations and release of reserves. Following the completion of an independent actuarial review, the Company released US\$4.5 million of reserves for self-insured liabilities in the 2018 second quarter, bringing the total since the sale of the U.S. operations in 2015 to US\$24.2 million. Following the release of these reserves, the Captive has transferred a total of US\$28.5 million of its funds

previously held for investment to the Company for general corporate use since the sale in 2015, of which US\$7.5 million was transferred in October 2018. The loss provisions for our U.S. general and professional liability risks are based upon management’s best available information, including independent actuarial estimates. The Captive is currently appropriately capitalized, but there can be no assurance that it will remain as such in the future should general and professional liability claims incurred prior to the closing of the U.S. Sale Transaction, including claims incurred but yet to be reported, increase significantly. For further information on our self-insured liabilities, refer to the discussion under the heading “Accrual for U.S. Self-insured Liabilities” found within the “Liquidity and Capital Resources” section of this MD&A.

## KEY PERFORMANCE INDICATORS

In addition to those measures identified under the heading “Non-GAAP Measures”, management uses certain key performance indicators in order to compare the financial performance of Extencicare’s continuing operations between periods. In addition, we assess the operations on a same-store basis between the reported periods. Such performance indicators may not be comparable to similar indicators presented by other companies. Set forth below is an analysis of the key performance indicators and a discussion of significant trends when comparing Extencicare’s financial results from continuing operations.

The following is a glossary of terms for some of our key performance indicators:

“**Stabilized community**” is the classification by the Company of a retirement community that has achieved its expected stabilized occupancy level, which varies from project to project; such operations in respect of this report specifically refer to five retirement communities (Empire Crossing, Harvest, Lynde Creek Manor, Riverbend Crossing and Stonebridge Crossing);

“**Non same-store**” or “**NSS**”, generally refers to those centres or business that were not continuously operated by us since the beginning of the previous fiscal year or have been classified as held for sale, such operations in respect of this report specifically refer to one retirement community that opened during 2017 (Douglas Crossing), Lynde Creek that was acquired in April 2018, and two retirement communities that are under development (Bolton and Barrie);

“**Occupancy**” is measured as the percentage of the number of earned resident days (or the number of occupied suites in the case of a retirement community) relative to the total available resident days. Total available resident days is the number of beds (or suites in the case of a retirement community) available for occupancy multiplied by the number of days in the period; and

“**Same-store**” or “**SS**” generally refers to those centres or businesses that were continuously operated by us since the beginning of the previous fiscal year, and which are not classified as held for sale; such operations in respect of this report specifically refer to all continuing operations excluding the four retirement communities classified as NSS above.

## Long-term Care

The following table provides the average occupancy levels of our LTC operations for the past eight quarters.

Long-term Care Centres	2018			2017			2016
	Q3	Q2	Q1	Q4	Q3	Q2	Q1
<b>Average Occupancy (%)</b>							
Total LTC	97.8%	97.2%	96.4%	97.7%	98.2%	97.6%	97.2%
Ontario LTC							
Total operations	98.3%	97.7%	97.1%	98.2%	98.5%	98.2%	97.6%
Preferred Accommodation <sup>(1)</sup>							
“New” centres – private	97.6%	96.7%	96.3%	98.1%	98.3%	98.0%	97.1%
“C” centres – private	97.8%	97.3%	97.4%	98.8%	97.8%	98.3%	98.5%
“C” centres – semi-private	66.5%	65.7%	65.2%	66.5%	67.3%	65.7%	64.5%

(1) Average occupancy reported for the available private and semi-private rooms reflects the percentage of residents occupying those beds and paying the respective premium rates.

The average occupancy at our LTC centres was 97.8% this quarter compared to 98.2% in the 2017 third quarter, and to 97.2% in the 2018 second quarter. In terms of the quarterly trends throughout the year, slightly lower occupancy levels are to be expected during the winter months as a result of outbreaks, which can lead to temporary freezes on admissions. In addition, occupancy levels in the 2018 first quarter were unfavourably impacted by the fill-up of a 24-bed addition that opened in February at one of our LTC centres, which achieved stabilized levels in April 2018.

In Ontario, overall government funding is occupancy-based, but once the average occupancy level of 97% or higher for the calendar year is achieved, operators receive government funding based on 100% occupancy. In 2017, Extencicare's LTC centres in Ontario achieved an overall average occupancy of 98.1%, with all but two of the centres achieving the 97% occupancy threshold.

In addition, Extencicare's Ontario LTC centres receive premiums for preferred accommodation. The average occupancy of the private beds in our "New" centres was 97.6% this quarter compared to 98.3% in the 2017 third quarter, and to 96.7% in the 2018 second quarter. The average occupancy of the private beds at our Class C centres was unchanged at 97.8% compared to the 2017 third quarter, and was up slightly from 97.3% in the 2018 second quarter.

## Retirement Living

Our retirement living operating segment consists of nine retirement communities in operation, one of which is classified as non same-store having opened in October 2017. Five of our retirement communities have achieved stabilized occupancy, four of which were acquired in 2015, Empire, Harvest, Riverbend, and Stonebridge, and the other earlier this year, Lynde Creek Manor.

### AS AT OCCUPANCY

The following table provides the combined occupancy of our stabilized and lease-up retirement communities as at the end of each quarter in 2018 and 2017, and as at the end of 2016.

Retirement Communities	2018			2017			2016	
	Sept. 30	Jun. 30	Mar. 31	Dec. 31	Sept. 30	Jun. 30	Mar. 31	Dec. 31
<b>As at Occupancy:</b>								
Stabilized communities (Empire/Harvest/ Lynde Creek/Riverbend/Stonebridge)	94.8%	93.2%	90.5%	93.4%	89.6%	83.2%	83.8%	86.7%
Lease-up communities	82.4%	76.4%	70.6%	63.0%	55.7%	43.9%	38.6%	29.4%

Occupancy of the stabilized communities averaged 94.8% on September 30, 2018, compared to 93.4% on December 31, 2017, reflecting a recovery from higher attrition experienced through the winter months and a late spring. Occupancy of the four lease-up communities continued to improve to an average of 82.4% on September 30, 2018, compared to 63.0% on December 31, 2017.

### AVERAGE OCCUPANCY

The following table provides the average occupancy of the retirement communities in total and for each of the stabilized and lease-up groupings for the past eight quarters. The average occupancy of the stabilized communities improved to 93.4% this quarter reflected a return to the 2017 year-end levels following higher attrition through the winter months and a late spring.

Retirement Communities	2018				2017			2016	
	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	
<b>Average Occupancy (%) – total</b>	87.9%	84.4%	80.4%	75.9%	71.9%	66.6%	63.4%	63.0%	
Stabilized communities	93.4%	92.1%	92.6%	93.4%	86.8%	83.1%	82.7%	81.3%	
Lease-up communities	80.6%	74.5%	67.6%	55.5%	49.4%	41.7%	34.0%	28.8%	

## Home Health Care

The following table provides the service volumes of our home health care operations for the past eight quarters.

Home Health Care	2018				2017			2016	
	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	
<b>Service Volumes</b>									
Hours of service (000's)	2,708.6	2,734.8	2,705.0	2,818.4	2,833.6	2,859.1	2,815.7	2,845.8	
Hours per day	29,441	30,053	30,055	30,634	30,800	31,418	31,285	30,932	

Revenue from provincial programs represented approximately 98% of Extendicare’s home health care revenue in the first nine months of 2018 (2017 year – 98%). ParaMed’s average daily hours of service declined this quarter by 4.4% to 29,441 from 30,800 in the 2017 third quarter, and by 2.0% from 30,053 in the 2018 second quarter, largely attributable to the operations in Ontario. Competition for personal support workers (PSWs), and to a lesser extent nurses, has continued to intensify. A labour shortage in many areas across the country has adversely impacted our ability to continue to meet the growing demand in services. We continue efforts to build capacity to address these challenges and to take advantage of the significant organic growth opportunity that exists across Canada. Retention efforts have reduced turnover rates by more than 50% in the 2018 third quarter compared to both the 2018 first and second quarters. If sustained, we believe this will improve capacity in future quarters.

Also, this past summer we successfully launched new enterprise software to replace three legacy systems, which is expected to enhance ParaMed’s operational capabilities. To date, we have completed the roll out of the new software to branch offices representing approximately 20% of our business volumes and anticipate completing the balance by the end of 2019.

For the 2017 year, our average daily hours of service increased by 4.1% to 31,032 from 29,807 in 2016, reflecting the government’s commitment to allocate additional funds to this segment of the Canadian health care system. For further information on the home health care operations, refer to the discussion under the heading “Update of Regulatory and Funding Changes Affecting Results – Ontario Home Health Care Legislation and Funding”.

## 2018 SELECTED QUARTERLY INFORMATION

The following is a summary of selected quarterly financial information for the past eight quarters.

<i>(thousands of dollars unless otherwise noted)</i>	2018			2017			2016	
	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4
Revenue	<b>280,302</b>	<b>279,488</b>	<b>271,424</b>	281,398	273,230	273,845	268,858	276,854
Net operating income	<b>35,492</b>	<b>36,307</b>	<b>29,322</b>	35,622	34,729	33,867	31,604	33,754
<i>NOI margin</i>	<b>12.7%</b>	<b>13.0%</b>	<b>10.8%</b>	12.7%	12.7%	12.4%	11.8%	12.2%
Adjusted EBITDA	<b>24,393</b>	<b>27,330</b>	<b>19,977</b>	27,555	24,025	24,588	21,429	24,246
<i>Adjusted EBITDA margin</i>	<b>8.7%</b>	<b>9.8%</b>	<b>7.4%</b>	9.8%	8.8%	9.0%	8.0%	8.8%
Earnings from continuing operations	<b>7,598</b>	<b>5,975</b>	<b>3,566</b>	10,301	6,545	9,919	4,947	13,250
Loss on sale of U.S. operations, net of taxes	–	–	–	–	–	–	–	(8,458)
Earnings (loss) from discontinued operations	<b>975</b>	<b>5,852</b>	<b>1,265</b>	3,333	–	(32,913)	–	19,848
Net earnings (loss)	<b>8,573</b>	<b>11,827</b>	<b>4,831</b>	13,634	6,545	(22,994)	4,947	24,640
AFFO (continuing operations)	<b>13,379</b>	<b>17,133</b>	<b>14,669</b>	15,713	15,646	14,448	12,688	13,534
per basic share (\$)	<b>0.151</b>	<b>0.194</b>	<b>0.166</b>	0.178	0.176	0.162	0.143	0.152
AFFO	<b>13,379</b>	<b>17,133</b>	<b>14,669</b>	15,713	15,646	14,448	12,688	13,366
per basic share (\$)	<b>0.151</b>	<b>0.194</b>	<b>0.166</b>	0.178	0.176	0.162	0.143	0.150
Maintenance Capex								
Continuing operations	<b>3,639</b>	<b>3,783</b>	<b>1,051</b>	3,271	2,777	1,858	907	5,419
Discontinued operations	–	–	–	–	–	–	–	112
Cash dividends declared	<b>10,591</b>	<b>10,570</b>	<b>10,578</b>	10,623	10,642	10,666	10,652	10,637
per share (\$)	<b>0.120</b>	<b>0.120</b>	<b>0.120</b>	0.120	0.120	0.120	0.120	0.120
Weighted Average Number of Shares								
Basic	<b>88,412</b>	<b>88,208</b>	<b>88,379</b>	88,633	88,844	88,938	88,807	88,663
Diluted	<b>98,788</b>	<b>98,595</b>	<b>99,688</b>	99,916	100,123	100,244	100,086	99,918

The following is a reconciliation of “earnings (loss) from continuing operations before income taxes” to Adjusted EBITDA and “net operating income”.

<i>(thousands of dollars)</i>	2018				2017			2016
	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4
<b>Earnings from continuing operations before income taxes</b>	<b>10,135</b>	<b>9,131</b>	<b>5,380</b>	13,212	9,874	12,763	6,715	13,618
<b>Add (Deduct):</b>								
Depreciation and amortization	9,014	8,235	7,837	8,170	7,766	7,911	7,532	8,496
Net finance costs	5,244	6,591	6,580	6,173	6,385	3,914	7,182	460
Other expense	–	3,373	180	–	–	–	–	1,672
<b>Adjusted EBITDA</b>	<b>24,393</b>	<b>27,330</b>	<b>19,977</b>	27,555	24,025	24,588	21,429	24,246
<b>Add (Deduct):</b>								
Administrative costs	9,376	7,309	7,718	6,372	9,058	7,524	8,513	7,843
Lease costs	1,723	1,668	1,627	1,695	1,646	1,755	1,662	1,665
<b>Net operating income</b>	<b>35,492</b>	<b>36,307</b>	<b>29,322</b>	35,622	34,729	33,867	31,604	33,754

There are a number of factors affecting the trend of our quarterly results from continuing operations. With respect to our core operations, while year-over-year quarterly comparisons will generally remain comparable, sequential quarters can vary materially for seasonal and other trends. The significant factors that impact the results from period to period are as follows:

- Ontario long-term care funding tied to flow-through funding envelopes requires revenue be deferred until it is matched with the related costs for resident care in the periods in which the costs are incurred, resulting in a fluctuation in revenue and operating expenses by quarter, and they are generally at their lowest in the first quarter and at their highest in the fourth quarter;
- Ontario long-term care providers generally receive annual flow-through funding increases and case mix index adjustments effective April 1<sup>st</sup> and accommodation funding increases effective July 1<sup>st</sup>, and Alberta long-term care providers generally receive annual inflationary rate increases and acuity-based funding adjustments on April 1<sup>st</sup>, and accommodation funding increases effective July 1<sup>st</sup>;
- maintenance capex spending, which impacts our AFFO, fluctuates on a quarterly basis with the timing of projects and seasonality, and is generally at its lowest in the first quarter and its highest in the fourth quarter; and
- utility costs are generally at their highest in the first quarter and their lowest in the second and third quarters, and can vary by as much as \$1.5 million to \$1.7 million quarterly.

In addition, we report as separate line items, “other expense”, “fair value adjustments”, and “loss (gain) on foreign exchange and investments”, as these are transitional in nature and would otherwise distort historical trends. Those items impacting our results are as follows:

- transaction and integration costs in connection with acquisitions, asset impairment charges, gains or losses on disposals, proxy contest costs and other costs considered transitional in nature are reported as “other expense”; as a result of these items, the results from continuing operations included: “other expense” of \$3.6 million for the first nine months of 2018 (\$0.2 million, \$3.4 million and nil, in each of the quarters, respectively), compared to no such charges during 2017, and compared to \$4.0 million for the 2016 year (\$2.1 million, \$0.2 million, nil, and \$1.7 million, in each of the quarters, respectively);
- interest rate swaps are measured at fair value through profit or loss each period, along with realized gains or losses, as part of “fair value adjustments”; as a result, gains of \$0.3 million and \$0.5 million were recorded in the 2018 first and third quarters, respectively, compared to a net gain of \$2.5 million in the 2017 year (loss of \$0.1 million, gain of \$1.1 million, gain of \$1.2 million, and a gain of \$0.3 million, in each of the quarters, respectively), and compared to a net gain of \$1.0 million in the 2016 year (loss of \$0.8 million in the third quarter and a gain of \$1.8 million in the fourth quarter); and

- foreign currency exchange rate fluctuations between the U.S. and Canadian dollars impact translation of our remaining U.S. net assets in connection with net proceeds and deferred consideration received in respect of the disposed U.S. operations and repatriation of funds from our Captive, in addition, our investments held for U.S. self-insured liabilities are measured at fair value through profit and loss and reflected as part of “loss (gain) on foreign exchange and investments”; as a result of these activities our earnings from continuing operations included: a net loss of \$0.2 million in the 2018 first quarter and net gains of \$0.4 million and \$0.9 million in the 2018 second and third quarters, respectively, compared to a net gain of \$0.8 million in the 2017 year (loss of \$0.4 million, gain of \$1.5 million, loss of \$0.7 million, and a gain of \$0.4 million, in each of the quarters, respectively), and compared to a net loss of \$1.2 million in 2016 (loss of \$4.0 million, loss of \$0.8 million, gain of \$1.3 million and gain of \$2.3 million, in each of the quarters, respectively).

Further details on the above can be found under the sections “Significant 2018 Events and Developments”, “Key Performance Indicators”, “Other Significant Developments” and “Update of Regulatory and Funding Changes Affecting Results”.

## 2018 THIRD QUARTER FINANCIAL REVIEW

The following provides a breakdown of our consolidated statement of earnings between our Canadian and remaining U.S. operations.

	Three months ended September 30						
	2018			2017			Total
(thousands of dollars)	Canada	U.S.	Total	Canada	U.S.	Total	Change
<b>Revenue</b>	<b>280,264</b>	<b>38</b>	<b>280,302</b>	273,094	136	273,230	7,072
Operating expenses	244,810	–	244,810	238,501	–	238,501	6,309
<b>Net operating income</b>	<b>35,454</b>	<b>38</b>	<b>35,492</b>	34,593	136	34,729	763
Administrative costs	9,095	281	9,376	8,631	427	9,058	318
Lease costs	1,723	–	1,723	1,646	–	1,646	77
<b>Adjusted EBITDA</b>	<b>24,636</b>	<b>(243)</b>	<b>24,393</b>	24,316	(291)	24,025	368
Depreciation and amortization	9,014	–	9,014	7,766	–	7,766	1,248
<b>Earnings (loss) before net finance costs and income taxes</b>	<b>15,622</b>	<b>(243)</b>	<b>15,379</b>	16,550	(291)	16,259	(880)
Interest expense (net of capitalized interest)	6,729	–	6,729	6,988	–	6,988	(259)
Interest revenue	(902)	–	(902)	(905)	–	(905)	3
Accretion	255	484	739	508	326	834	(95)
Fair value adjustments	(476)	–	(476)	(1,202)	–	(1,202)	726
Loss (gain) on foreign exchange and investments	(18)	(828)	(846)	527	143	670	(1,516)
<b>Net finance costs (income)</b>	<b>5,588</b>	<b>(344)</b>	<b>5,244</b>	5,916	469	6,385	(1,141)
<b>Earnings (loss) from continuing operations before income taxes</b>	<b>10,034</b>	<b>101</b>	<b>10,135</b>	10,634	(760)	9,874	261
<b>Income tax expense (recovery)</b>							
Current	2,659	–	2,659	1,962	–	1,962	697
Deferred	(122)	–	(122)	1,369	(2)	1,367	(1,489)
Total income tax expense	2,537	–	2,537	3,331	(2)	3,329	(792)
<b>Earnings (loss) from continuing operations</b>	<b>7,497</b>	<b>101</b>	<b>7,598</b>	7,303	(758)	6,545	1,053
Earnings (loss) from discontinued operations	–	975	975	–	–	–	975
<b>Net earnings (loss)</b>	<b>7,497</b>	<b>1,076</b>	<b>8,573</b>	7,303	(758)	6,545	2,028
<b>Earnings (loss) from continuing operations</b>	<b>7,497</b>	<b>101</b>	<b>7,598</b>	7,303	(758)	6,545	1,053
<b>Add (Deduct)<sup>(1)</sup>:</b>							
Fair value adjustments	(349)	–	(349)	(880)	–	(880)	531
Loss (gain) on foreign exchange and investments	12	(828)	(816)	633	144	777	(1,593)
<b>Earnings (loss) from continuing operations before separately reported items, net of taxes</b>	<b>7,160</b>	<b>(727)</b>	<b>6,433</b>	7,056	(614)	6,442	(9)

(1) The separately reported items being added to or deducted from earnings (loss) from continuing operations are net of income taxes, and are non-GAAP measures. Refer to the discussion of non-GAAP measures.

The following provides a reconciliation of “earnings from continuing operations before income taxes” to “Adjusted EBITDA” and “net operating income”.

<i>(thousands of dollars)</i>	<b>Three months ended September 30</b>						
	<b>2018</b>			<b>2017</b>			<b>Total Change</b>
	<b>Canada</b>	<b>U.S.</b>	<b>Total</b>	<b>Canada</b>	<b>U.S.</b>	<b>Total</b>	
<b>Earnings (loss) from continuing operations before income taxes</b>	<b>10,034</b>	<b>101</b>	<b>10,135</b>	10,634	(760)	9,874	261
<b>Add (Deduct):</b>							
Depreciation and amortization	9,014	–	9,014	7,766	–	7,766	1,248
Net finance costs (income)	5,588	(344)	5,244	5,916	469	6,385	(1,141)
Other expense	–	–	–	–	–	–	–
<b>Adjusted EBITDA</b>	<b>24,636</b>	<b>(243)</b>	<b>24,393</b>	24,316	(291)	24,025	368
<b>Add (Deduct):</b>							
Administrative costs	9,095	281	9,376	8,631	427	9,058	318
Lease costs	1,723	–	1,723	1,646	–	1,646	77
<b>Net operating income</b>	<b>35,454</b>	<b>38</b>	<b>35,492</b>	34,593	136	34,729	763

The following is an analysis of the consolidated results from operations for the 2018 third quarter in comparison to the 2017 third quarter. Refer to the discussion that follows under the heading “Summary of Results of Operations by Segment” for an analysis of the revenue and net operating income by operating segment, including the components of non same-store revenue and net operating income.

## Consolidated Revenue

Consolidated revenue from continuing operations grew by \$7.1 million or 2.6% to \$280.3 million in the 2018 third quarter, driven primarily by LTC funding enhancements, expansion of the retirement living operations, home health care funding increases, and growth in management and group purchasing services, partially offset by a decline in home health care volumes, and lower investment income from the Captive.

## Consolidated Operating Expenses

Consolidated operating expenses from continuing operations increased by \$6.3 million or 2.6% to \$244.8 million in the 2018 third quarter, driven by increased costs of resident care, expansion of the retirement living operations, and higher labour costs, including the impact on the home health care operations of legislated amendments resulting from the *Fair Workplaces, Better Jobs Act, 2017* (Ontario), or Bill 148, that came into effect on January 1, 2018, partially offset by the impact of lower home health care volumes delivered. Total labour costs increased by \$2.4 million over the 2017 third quarter, and represented 86.1% and 87.3% of operating expenses in the third quarters of 2018 and 2017, respectively, and as a percentage of revenue were 75.2% and 76.2%, respectively.

## Consolidated Net Operating Income

Consolidated net operating income from continuing operations improved by \$0.8 million or 2.2% to \$35.5 million in the 2018 third quarter, and was unchanged at 12.7% of revenue. Net operating income from the Canadian operations improved by \$0.8 million and was favourably impacted by home health care funding enhancements, and growth of our retirement living, management and group purchasing operations, partially offset by lower home health care volumes and higher labour related costs, including the impact of Bill 148 on the home health care operations. Net operating income from our U.S. operations reflects investment income from the Captive, which was nominal both quarters. For further information on Bill 148, refer to the discussion under the heading “Update of Regulatory and Funding Changes Affecting Results – Ontario Home Health Care Legislation and Funding”.

## Administrative and Lease Costs

Administrative and lease costs from continuing operations increased to \$11.1 million in the 2018 third quarter from \$10.7 million in the same 2017 period, reflecting slightly higher compensation, professional fees and lease costs. Both periods included lump-sum executive compensation charges, net of the impact of forfeited non-cash share-based awards, of \$1.7 million and \$2.0 million, respectively.

## **Consolidated Adjusted EBITDA**

Consolidated Adjusted EBITDA from continuing operations improved by \$0.4 million or 1.5% to \$24.4 million this quarter, and represented 8.7% of revenue compared to 8.8% in the same 2017 period, the majority of which was realized from the Canadian operations.

## **Net Finance Costs**

Net finance costs declined by \$1.1 million to \$5.2 million this quarter, primarily due to a net change in loss (gain) on foreign exchange and the Captive's investments and interest rate swap fair value adjustments aggregating \$0.8 million, with the balance due to slightly lower net interest costs associated with a lower weighted average rate partially offset by increased net debt levels.

## **Income Taxes**

The consolidated income tax provision this quarter was \$2.5 million, and represented an effective tax rate of 25.0%, compared to \$3.3 million and an effective tax rate of 33.7% in the 2017 third quarter. The effective tax rate of the Canadian operations was 25.3% this quarter compared to 31.3% in the 2017 third quarter, and was impacted by, among other things, fair value adjustments, gains and losses on foreign exchange and investments, and other expense items that have been separately reported. The effective tax rate of the Canadian operations excluding the impact of separately reported items was 24.9% compared to 29.1%.

## **Discontinued Operations**

The earnings from discontinued operations reported this quarter of \$1.0 million (US\$0.7 million) related to the favourable impact of discount rate adjustments applied to the Captive's accrual for self-insured liabilities.

## **Summary of Results of Operations by Segment**

The following provides an analysis of the operating performance of each of our operating segments. Refer to the table at the end of the discussion for a summary of the segmented "revenue", "operating expenses" and "net operating income".

### **LONG-TERM CARE OPERATIONS**

Net operating income from our long-term care operations was unchanged at \$20.2 million this quarter compared to the 2017 third quarter, representing 12.7% of revenue compared to 13.0%, respectively. Revenue this quarter grew by \$4.6 million, or 3.0%, of which approximately \$1.7 million related to our Ontario flow-through funding envelopes, and was therefore directly offset by increased costs of resident care, approximately \$0.9 million related to funding tied to property taxes, approximately \$0.1 million was from improvements in preferred accommodation, and the balance was from other funding enhancements. Operating expenses increased by \$4.6 million, or 3.5%, and included the impact of higher property taxes due to favourable assessments recognized in the 2017 third quarter of \$1.1 million, and higher labour, supply, maintenance, and food costs. Total labour costs increased by \$1.9 million and represented 82.9% of operating expenses this quarter compared to 84.3% in the same 2017 period.

### **RETIREMENT LIVING OPERATIONS**

Net operating income from our retirement living operations improved by \$2.0 million this quarter, reflecting continued improvements across all communities. On a same-store basis, growth in net operating income of \$0.9 million was primarily attributable to higher revenue, reflecting an improvement in average occupancy to 86.2% this quarter from 71.9% in the 2017 third quarter. Non same-store net operating income improved by \$1.1 million this period, reflecting the contribution from the Lynde Creek Acquisition in April 2018 and the opening of Douglas Crossing in October 2017, partially offset by pre-opening costs associated with two communities under construction.

### **HOME HEALTH CARE OPERATIONS**

Net operating income from our home health care operations declined by \$2.2 million or 19.8% this quarter, and represented 8.4% of revenue compared to 10.2% in the 2017 third quarter. Operations were impacted this quarter by a 4.4% decline in volumes, and increased labour related costs associated with Bill 148 and WSIB charges, partially offset by government contract funding increases. Total labour costs declined by \$0.4 million and represented 92.6% of operating expenses in both quarters. The reduction in home health care volumes was in large part due to an industry-wide capacity shortage of PSWs, and to a lesser extent nurses, which has adversely impacted our ability to continue to meet the growing demand. Initiatives are under way to improve our ability to attract and retain care staff. Refer to the discussions under the heading

“Key Performance Indicators – Home Health Care” and “Update of Regulatory and Funding Changes Affecting Results – Ontario Home Health Care Legislation and Funding”.

## OTHER CANADIAN OPERATIONS

Net operating income from our management and group purchasing operations increased by \$1.0 million this quarter, and represented 62.9% of revenue compared to 56.6% in the 2017 third quarter, due to growth in clients served.

## U.S. OPERATIONS

The decline in net operating income from the U.S. operations reflected lower investment income from the Captive.

The following table summarizes our segmented “revenue”, “operating expenses” and “net operating income”.

<b>Three months ended September 30</b> <i>(thousands of dollars)</i>	<b>Long-term</b>	<b>Retirement</b>	<b>Home</b>	<b>Other</b>	<b>Corporate</b>	<b>Total</b>	<b>Total</b>	<b>Total</b>
	<b>Care</b>	<b>Living</b>	<b>Health</b>	<b>Canadian</b>	<b>Canada</b>	<b>Canada</b>	<b>U.S.</b>	<b>Total</b>
			<b>Care</b>	<b>Operations</b>				
<b>2018 – Same-store</b>								
Revenue	159,239	6,175	106,015	5,831	19	277,279	38	277,317
Operating expenses	139,080	4,447	97,135	2,161	–	242,823	–	242,823
Net operating income	20,159	1,728	8,880	3,670	19	34,456	38	34,494
<i>NOI margin %</i>	<i>12.7%</i>	<i>28.0%</i>	<i>8.4%</i>	<i>62.9%</i>	<i>100.0%</i>	<i>12.4%</i>	<i>100.0%</i>	<i>12.4%</i>
<b>2018 – Non Same-store</b>								
Revenue	–	2,985	–	–	–	2,985	–	2,985
Operating expenses	–	1,987	–	–	–	1,987	–	1,987
Net operating income	–	998	–	–	–	998	–	998
<b>2018 – Total</b>								
Revenue	159,239	9,160	106,015	5,831	19	280,264	38	280,302
Operating expenses	139,080	6,434	97,135	2,161	–	244,810	–	244,810
Net operating income	20,159	2,726	8,880	3,670	19	35,454	38	35,492
<i>NOI margin %</i>	<i>12.7%</i>	<i>29.8%</i>	<i>8.4%</i>	<i>62.9%</i>	<i>100.0%</i>	<i>12.7%</i>	<i>100.0%</i>	<i>12.7%</i>
<b>2017 – Same-store</b>								
Revenue	154,607	5,143	108,650	4,691	3	273,094	136	273,230
Operating expenses	134,437	4,372	97,574	2,038	–	238,421	–	238,421
Net operating income	20,170	771	11,076	2,653	3	34,673	136	34,809
<i>NOI margin %</i>	<i>13.0%</i>	<i>15.0%</i>	<i>10.2%</i>	<i>56.6%</i>	<i>100.0%</i>	<i>12.7%</i>	<i>100.0%</i>	<i>12.7%</i>
<b>2017 – Non Same-store</b>								
Revenue	–	–	–	–	–	–	–	–
Operating expenses	–	80	–	–	–	80	–	80
Net operating loss	–	(80)	–	–	–	(80)	–	(80)
<b>2017 – Total</b>								
Revenue	154,607	5,143	108,650	4,691	3	273,094	136	273,230
Operating expenses	134,437	4,452	97,574	2,038	–	238,501	–	238,501
Net operating income	20,170	691	11,076	2,653	3	34,593	136	34,729
<i>NOI margin %</i>	<i>13.0%</i>	<i>13.4%</i>	<i>10.2%</i>	<i>56.6%</i>	<i>100.0%</i>	<i>12.7%</i>	<i>100.0%</i>	<i>12.7%</i>
<b>Change in Total</b>								
Revenue	4,632	4,017	(2,635)	1,140	16	7,170	(98)	7,072
Operating expenses	4,643	1,982	(439)	123	–	6,309	–	6,309
Net operating income	(11)	2,035	(2,196)	1,017	16	861	(98)	763

## 2018 NINE MONTH FINANCIAL REVIEW

The following provides a breakdown of our consolidated statement of earnings between our Canadian and remaining U.S. operations.

<i>(thousands of dollars)</i>	2018			Nine months ended September 30			Total Change
	Canada	U.S.	Total	Canada	U.S.	Total	
<b>Revenue</b>	<b>831,086</b>	<b>128</b>	<b>831,214</b>	812,997	2,936	815,933	15,281
Operating expenses	730,093	–	730,093	715,733	–	715,733	14,360
<b>Net operating income</b>	<b>100,993</b>	<b>128</b>	<b>101,121</b>	97,264	2,936	100,200	921
Administrative costs	23,566	837	24,403	23,871	1,224	25,095	(692)
Lease costs	5,018	–	5,018	5,063	–	5,063	(45)
<b>Adjusted EBITDA</b>	<b>72,409</b>	<b>(709)</b>	<b>71,700</b>	68,330	1,712	70,042	1,658
Depreciation and amortization	25,086	–	25,086	23,209	–	23,209	1,877
Other expense	3,553	–	3,553	–	–	–	3,553
<b>Earnings (loss) before net finance costs and income taxes</b>	<b>43,770</b>	<b>(709)</b>	<b>43,061</b>	45,121	1,712	46,833	(3,772)
Interest expense (net of capitalized interest)	20,899	–	20,899	20,740	–	20,740	159
Interest revenue	(2,835)	–	(2,835)	(2,604)	(207)	(2,811)	(24)
Accretion	951	1,292	2,243	1,178	1,018	2,196	47
Fair value adjustments	(836)	–	(836)	(2,203)	–	(2,203)	1,367
Loss (gain) on foreign exchange and investments	(602)	(454)	(1,056)	845	(1,286)	(441)	(615)
<b>Net finance costs (income)</b>	<b>17,577</b>	<b>838</b>	<b>18,415</b>	17,956	(475)	17,481	934
<b>Earnings (loss) from continuing operations before income taxes</b>	<b>26,193</b>	<b>(1,547)</b>	<b>24,646</b>	27,165	2,187	29,352	(4,706)
<b>Income tax expense (recovery)</b>							
Current	6,128	–	6,128	8,470	–	8,470	(2,342)
Deferred	1,379	–	1,379	(629)	100	(529)	1,908
Total income tax expense	7,507	–	7,507	7,841	100	7,941	(434)
<b>Earnings (loss) from continuing operations</b>	<b>18,686</b>	<b>(1,547)</b>	<b>17,139</b>	19,324	2,087	21,411	(4,272)
Earnings (loss) from discontinued operations	–	8,092	8,092	–	(32,913)	(32,913)	41,005
<b>Net earnings (loss)</b>	<b>18,686</b>	<b>6,545</b>	<b>25,231</b>	19,324	(30,826)	(11,502)	36,733
<b>Earnings (loss) from continuing operations</b>	<b>18,686</b>	<b>(1,547)</b>	<b>17,139</b>	19,324	2,087	21,411	(4,272)
<b>Add (Deduct)<sup>(1)</sup>:</b>							
Fair value adjustments	(613)	–	(613)	(1,614)	–	(1,614)	1,001
Loss (gain) on foreign exchange and investments	(625)	(454)	(1,079)	1,011	(1,268)	(257)	(822)
Other expense	3,012	–	3,012	–	–	–	3,012
<b>Earnings (loss) from continuing operations before separately reported items, net of taxes</b>	<b>20,460</b>	<b>(2,001)</b>	<b>18,459</b>	18,721	819	19,540	(1,081)

(1) The separately reported items being added to or deducted from earnings (loss) from continuing operations are net of income taxes, and are non-GAAP measures. Refer to the discussion of non-GAAP measures.

The following provides a reconciliation of “earnings from continuing operations before income taxes” to “Adjusted EBITDA” and “net operating income”.

<i>(thousands of dollars)</i>	2018			Nine months ended September 30			Total Change
	Canada	U.S.	Total	Canada	U.S.	Total	
<b>Earnings (loss) from continuing operations before income taxes</b>	<b>26,193</b>	<b>(1,547)</b>	<b>24,646</b>	27,165	2,187	29,352	(4,706)
<b>Add (Deduct):</b>							
Depreciation and amortization	25,086	–	25,086	23,209	–	23,209	1,877
Net finance costs (income)	17,577	838	18,415	17,956	(475)	17,481	934
Other expense	3,553	–	3,553	–	–	–	3,553
<b>Adjusted EBITDA</b>	<b>72,409</b>	<b>(709)</b>	<b>71,700</b>	68,330	1,712	70,042	1,658
<b>Add (Deduct):</b>							
Administrative costs	23,566	837	24,403	23,871	1,224	25,095	(692)
Lease costs	5,018	–	5,018	5,063	–	5,063	(45)
<b>Net operating income</b>	<b>100,993</b>	<b>128</b>	<b>101,121</b>	97,264	2,936	100,200	921

The following is an analysis of the consolidated results from operations for the first nine months of 2018 in comparison to the same 2017 period. Refer to the discussion that follows under the heading “Summary of Results of Operations by Segment” for an analysis of the revenue and net operating income by operating segment, including the components of non same-store revenue and net operating income.

## **Consolidated Revenue**

Consolidated revenue from continuing operations grew by \$15.3 million or 1.9% to \$831.2 million in the first nine months of 2018, driven primarily by LTC funding enhancements (despite the impact of a \$0.8 million prior period settlement adjustment received in the 2017 first quarter), expansion of the retirement living operations, home health care funding increases, including \$4.1 million in enhanced funding to offset costs related to Bill 148, and growth in management and group purchasing services, partially offset by a decline in home health care volumes, and lower investment income from the Captive. For further information on Bill 148, refer to the discussion under the heading “Update of Regulatory and Funding Changes Affecting Results – Ontario Home Health Care Legislation and Funding”.

## **Consolidated Operating Expenses**

Consolidated operating expenses from continuing operations increased by \$14.4 million or 2.0% to \$730.1 million in the first nine months of 2018, driven by, increased costs of resident care, expansion of the retirement living operations, and higher labour related costs, including the impact of Bill 148 on the home health care operations, partially offset by the impact of lower home health care volumes delivered. Total labour costs increased by \$8.1 million over the same 2017 period, and represented 86.4% and 87.0% of operating expenses in the first nine months of 2018 and 2017, respectively, and as a percentage of revenue were 75.8% and 76.3%, respectively.

## **Consolidated Net Operating Income**

Consolidated net operating income from continuing operations improved by \$0.9 million or 0.9% to \$101.1 million in the first nine months of 2018, and represented 12.2% of revenue compared to 12.3% in the same 2017 period. Net operating income from the Canadian operations improved by \$3.7 million or 3.8% to \$101.0 million, and as a percentage of revenue was 12.2% this period compared to 12.0% in the same 2017 period, reflecting growth of our retirement living, management and group purchasing operations, partially offset by a decline in the contribution from our LTC operations of \$1.3 million due to prior period adjustments, higher costs of resident care, and timing of spending under the Ontario flow-through funding envelopes, and a decline of \$2.8 million from our home health care operations due to higher labour related costs resulting from Bill 148 and lower volumes. Net operating income from our U.S. operations reflects investment income from the Captive, which was nominal this period compared to \$2.9 million in the same 2017 period.

## **Administrative and Lease Costs**

Administrative and lease costs from continuing operations declined to \$29.4 million in the first nine months of 2018 from \$30.2 million in the same 2017 period, primarily impacted by lower share-based compensation expense and professional fees. Both periods included lump-sum executive compensation charges, net of the impact of forfeited non-cash share-based awards, of \$1.7 million and \$2.0 million, respectively.

## **Consolidated Adjusted EBITDA**

Consolidated Adjusted EBITDA from continuing operations improved by \$1.7 million or 2.4% to \$71.7 million this period, and was unchanged at 8.6% of revenue. Adjusted EBITDA from the Canadian operations improved by \$4.1 million, and as a percentage of revenue was 8.7% compared to 8.4% in the same 2017 period. Adjusted EBITDA from the U.S. operations declined by \$2.4 million reflecting lower investment income from the Captive, partially offset by a reduction in administrative costs.

## **Other Expense**

Other expense of \$3.6 million this period represents \$2.5 million expensed in connection with the redemption of the 2019 Debentures and transaction costs of \$1.1 million associated with the Lynde Creek Acquisition.

## **Net Finance Costs**

Net finance costs increased by \$0.9 million to \$18.4 million this period, reflecting a net change in interest rate swap fair value adjustments and loss (gain) on foreign exchange and the Captive’s investments aggregating \$0.8 million, with the balance due to slightly higher net interest costs associated with increased net debt levels.

## Income Taxes

The consolidated income tax provision for the first nine months of 2018 was \$7.5 million, and represented an effective tax rate of 30.5%, compared to \$7.9 million and an effective tax rate of 27.1% in the same 2017 period. The effective tax rate of the Canadian operations was 28.7% this period compared to 28.9% in the same 2017 period, and was impacted by, among other things, fair value adjustments, gains and losses on foreign exchange and investments, and other expense items that have been separately reported. The effective tax rate of the Canadian operations excluding the impact of separately reported items was 27.7% compared to 27.5%.

## Discontinued Operations

The earnings from discontinued operations of \$8.1 million in the first nine months of 2018, related to a \$5.8 million release of the Captive's reserves for U.S. self-insured liabilities and the favourable impact of discount rate adjustments applied to the Captive's accrual for U.S. self-insured liabilities.

## Summary of Results of Operations by Segment

The following table summarizes our segmented "revenue", "operating expenses" and "net operating income", followed by an analysis of the operating performance of each of our operating segments.

Nine months ended September 30 <i>(thousands of dollars)</i>	Long-term Care	Retirement Living	Home	Other	Corporate Canada	Total Canada	Total U.S.	Total
			Health Care	Canadian Operations				
<b>2018 – Same-store</b>								
Revenue	467,877	18,033	322,331	16,483	22	824,746	128	824,874
Operating expenses	413,640	13,305	292,257	6,527	–	725,729	–	725,729
Net operating income	54,237	4,728	30,074	9,956	22	99,017	128	99,145
<i>NOI margin %</i>	<i>11.6%</i>	<i>26.2%</i>	<i>9.3%</i>	<i>60.4%</i>	<i>100.0%</i>	<i>12.0%</i>	<i>100.0%</i>	<i>12.0%</i>
<b>2018 – Non Same-store</b>								
Revenue	–	6,340	–	–	–	6,340	–	6,340
Operating expenses	–	4,364	–	–	–	4,364	–	4,364
Net operating income	–	1,976	–	–	–	1,976	–	1,976
<b>2018 – Total</b>								
Revenue	467,877	24,373	322,331	16,483	22	831,086	128	831,214
Operating expenses	413,640	17,669	292,257	6,527	–	730,093	–	730,093
Net operating income	54,237	6,704	30,074	9,956	22	100,993	128	101,121
<i>NOI margin %</i>	<i>11.6%</i>	<i>27.5%</i>	<i>9.3%</i>	<i>60.4%</i>	<i>100.0%</i>	<i>12.2%</i>	<i>100.0%</i>	<i>12.2%</i>
<b>2017 – Same-store</b>								
Revenue	458,193	14,575	326,577	13,640	12	812,997	2,936	815,933
Operating expenses	402,616	12,956	293,707	6,212	–	715,491	–	715,491
Net operating income	55,577	1,619	32,870	7,428	12	97,506	2,936	100,442
<i>NOI margin %</i>	<i>12.1%</i>	<i>11.1%</i>	<i>10.1%</i>	<i>54.5%</i>	<i>100.0%</i>	<i>12.0%</i>	<i>100.0%</i>	<i>12.3%</i>
<b>2017 – Non Same-store</b>								
Revenue	–	–	–	–	–	–	–	–
Operating expenses	–	242	–	–	–	242	–	242
Net operating loss	–	(242)	–	–	–	(242)	–	(242)
<b>2017 – Total</b>								
Revenue	458,193	14,575	326,577	13,640	12	812,997	2,936	815,933
Operating expenses	402,616	13,198	293,707	6,212	–	715,733	–	715,733
Net operating income	55,577	1,377	32,870	7,428	12	97,264	2,936	100,200
<i>NOI margin %</i>	<i>12.1%</i>	<i>9.4%</i>	<i>10.1%</i>	<i>54.5%</i>	<i>100.0%</i>	<i>12.0%</i>	<i>100.0%</i>	<i>12.3%</i>
<b>Change in Total</b>								
Revenue	9,684	9,798	(4,246)	2,843	10	18,089	(2,808)	15,281
Operating expenses	11,024	4,471	(1,450)	315	–	14,360	–	14,360
Net operating income	(1,340)	5,327	(2,796)	2,528	10	3,729	(2,808)	921

## **LONG-TERM CARE OPERATIONS**

Net operating income from our long-term care operations declined by \$1.3 million to \$54.2 million in the first nine months of 2018, representing 11.6% of revenue this period compared to 12.1% in the same 2017 period. The decline reflected the impact of \$0.8 million of favourable prior period revenue adjustments received in 2017, higher costs of resident care, and timing of spending under the Ontario flow-through funding envelopes. Revenue grew by \$9.7 million, or 2.1%, of which approximately \$4.3 million related to Ontario flow-through funding envelopes, and was therefore directly offset by increased costs of resident care, approximately \$0.3 million was from improvements in preferred accommodation, and the balance was from other funding enhancements. Operating expenses increased by \$11.0 million, or 2.7%, primarily due to higher labour, supply, maintenance, and food costs. Total labour costs increased by \$6.6 million and represented 83.0% of operating expenses this period compared to 83.6% in the same 2017 period.

## **RETIREMENT LIVING OPERATIONS**

Net operating income from our retirement living operations improved by \$5.3 million this period, reflecting continued improvements across all communities and the acquisition completed in April 2018. On a same-store basis, growth in net operating income of \$3.1 million was primarily attributable to higher revenue, reflecting an improvement in average occupancy to 84.0% this period from 67.3% in the 2017 period. Non same-store net operating income improved by \$2.2 million this period, reflecting the contribution from the Lynde Creek Acquisition and the opening of Douglas Crossing, partially offset by pre-opening costs associated with two communities under construction.

## **HOME HEALTH CARE OPERATIONS**

Net operating income from our home health care operations declined by \$2.8 million or 8.5% to \$30.1 million this period, and represented 9.3% of revenue compared to 10.1% in the same 2017 period. Operations were impacted this period by a 4.2% decline in volumes to 29,848 daily hours from 31,166, and increased labour related costs associated with Bill 148 and WSIB charges, partially offset by government contract funding increases. Total labour costs decreased by \$1.1 million, reflecting the lower volumes, partially offset by increased government-funded costs associated with legislated amendments to Ontario's ESA, and represented 92.8% of operating expenses this period compared to 92.7% in the same 2017 period. The reduction in home health care volumes was in large part due to an industry-wide capacity shortage of PSWs, and to a lesser extent nurses, which has adversely impacted our ability to continue to meet the growing demand. Initiatives are under way to improve our ability to attract and retain care staff. Refer to the discussion under the heading "Key Performance Indicators – Home Health Care" and "Update of Regulatory and Funding Changes Affecting Results – Ontario Home Health Care Legislation and Funding".

## **OTHER CANADIAN OPERATIONS**

Net operating income from our management and group purchasing operations increased by \$2.5 million this period, and represented 60.4% of revenue compared to 54.5% in the same 2017 period, due to growth in clients served.

## **U.S. OPERATIONS**

The decline in net operating income from the U.S. operations reflected lower investment income from the Captive.

## ADJUSTED FUNDS FROM OPERATIONS

The following table provides a reconciliation of our “net earnings” to FFO and AFFO. A reconciliation of our “net cash from operating activities” to AFFO is also provided under the heading “Reconciliation of Net Cash from Operating Activities to AFFO”.

<i>(thousands of dollars unless otherwise noted)</i>	Three months ended			Nine months ended		
	September 30			September 30		
	2018	2017	Change	2018	2017	Change
<b>Net earnings (loss)</b>	<b>8,573</b>	6,545	2,028	<b>25,231</b>	(11,502)	36,733
<b>Add (Deduct):</b>						
Depreciation and amortization	<b>9,014</b>	7,766	1,248	<b>25,086</b>	23,209	1,877
Depreciation for FFEC (maintenance capex) <sup>(1)</sup>	<b>(1,823)</b>	(1,872)	49	<b>(5,540)</b>	(5,581)	41
Other expense (continuing operations)	–	–	–	<b>3,553</b>	–	3,553
Other expense (income) (discontinued operations)	<b>(975)</b>	–	(975)	<b>(8,092)</b>	40,017	(48,109)
Fair value adjustments	<b>(476)</b>	(1,202)	726	<b>(836)</b>	(2,203)	1,367
Loss (gain) on foreign exchange and investments	<b>(846)</b>	670	(1,516)	<b>(1,056)</b>	(441)	(615)
Current income tax expense (recovery) on other expense, fair value adjustments, and gain/loss on foreign exchange and investments <sup>(2)</sup>	<b>(2)</b>	(6)	4	<b>271</b>	161	110
Deferred income tax expense (recovery)	<b>(122)</b>	1,367	(1,489)	<b>1,106</b>	(7,633)	8,739
<b>FFO</b>	<b>13,343</b>	13,268	75	<b>39,723</b>	36,027	3,696
Amortization of deferred financing costs	<b>395</b>	414	(19)	<b>1,345</b>	1,311	34
Accretion costs	<b>739</b>	834	(95)	<b>2,243</b>	2,196	47
Non-cash share-based compensation	<b>(817)</b>	522	(1,339)	<b>216</b>	1,207	(991)
Principal portion of government capital funding	<b>1,300</b>	1,232	68	<b>3,900</b>	3,696	204
Income support (retirement acquisitions)	–	–	–	–	66	(66)
Amounts offset through investments held for self-insured liabilities <sup>(3)</sup>	<b>235</b>	281	(46)	<b>687</b>	(1,760)	2,447
Additional maintenance capex <sup>(1)</sup>	<b>(1,816)</b>	(905)	(911)	<b>(2,933)</b>	39	(2,972)
<b>AFFO</b>	<b>13,379</b>	15,646	(2,267)	<b>45,181</b>	42,782	2,399
<b>Per Basic Share (\$)</b>						
FFO	<b>0.151</b>	0.149	0.002	<b>0.450</b>	0.405	0.045
AFFO	<b>0.151</b>	0.176	(0.025)	<b>0.511</b>	0.481	0.030
<b>Per Diluted Share (\$)</b>						
FFO	<b>0.151</b>	0.149	0.002	<b>0.450</b>	0.405	0.045
AFFO	<b>0.147</b>	0.170	(0.023)	<b>0.496</b>	0.469	0.027
<b>Dividends (\$)</b>						
Declared	<b>10,591</b>	10,642	(51)	<b>31,739</b>	31,960	(221)
Declared per share (\$)	<b>0.120</b>	0.120	–	<b>0.360</b>	0.360	–
<b>Weighted Average Number of Shares (thousands)</b>						
Basic	<b>88,412</b>	88,844		<b>88,333</b>	88,863	
Diluted	<b>98,788</b>	100,123		<b>98,709</b>	100,142	
<b>Total maintenance capex <sup>(1)</sup></b>	<b>3,639</b>	2,777	862	<b>8,473</b>	5,542	2,931

(1) The aggregate of the items “depreciation for FFEC” and “additional maintenance capex” represents our total actual maintenance capex incurred in the period. An amount equivalent to our depreciation for FFEC, or furniture, fixtures, equipment and computers, is deducted in determining FFO, and the difference from the actual total maintenance capex incurred is adjusted for in determining AFFO.

(2) Represents current income tax with respect to items that are excluded from the computation of FFO and AFFO, such as fair value adjustments, gains or losses on foreign exchange and investments, and other expense.

(3) Represents AFFO of the Captive that decreases/(increases) the Captive’s investments held for self-insured liabilities not impacting the Company’s reported cash and short-term investments.

## AFFO 2018 Third Quarter Financial Review

AFFO declined by \$2.2 million to \$13.4 million (\$0.151 per basic share) in the 2018 third quarter from \$15.6 million (\$0.176 per basic share) in the same 2017 period, reflecting an increase in Adjusted EBITDA, the exclusion of the impact of lower non-cash share-based compensation, and an increase in current income taxes and maintenance capex. AFFO for both periods was impacted by lump-sum executive cash compensation charges of \$2.1 million and \$1.5 million on an after-tax basis, respectively. A discussion of the factors impacting net earnings can be found under the heading “2018 Third Quarter Financial Review”.

Maintenance capex was \$3.6 million this quarter, compared to \$2.8 million in the same 2017 period, and compared to \$3.8 million in the 2018 second quarter, representing 1.3%, 1.0% and 1.4% of revenue, respectively.

## AFFO 2018 Nine Month Financial Review

AFFO improved by \$2.4 million to \$45.2 million (\$0.511 per basic share) in the first nine months of 2018 from \$42.8 million (\$0.481 per basic share) in the same 2017 period, reflecting the improvement in Adjusted EBITDA and lower current income taxes of \$2.2 million, partially offset by an increase in maintenance capex of \$2.9 million. A discussion of the factors impacting net earnings can be found under the heading “2018 Nine Month Financial Review”.

Our current income taxes benefitted in 2018 from favourable timing differences, and the utilization of tax loss carryforwards. For the 2018 year, we anticipated our effective tax rate on FFO will be in the range of 13% to 15%. The determination of FFO includes a deduction for current income tax expense, and does not include deferred income tax expense. As a result, the effective tax rates on our FFO can be impacted by: adjustments to our estimates of annual deferred timing differences, particularly when dealing with cash-based tax items versus accounting accruals; changes in the proportion of earnings between taxable and non-taxable entities; book-to-file adjustments for prior year filings; and the ability to utilize loss carryforwards.

Maintenance capex was \$8.5 million in the first nine months of 2018, compared to \$5.5 million in the same 2017 period, representing 1.0% and 0.7% of revenue, respectively. These costs fluctuate on a quarterly and annual basis with the timing of projects and seasonality. Management monitors and prioritizes the capital expenditure requirements of its properties throughout the year, taking into account the urgency and necessity of the expenditure. For the 2018 year, we are expecting to spend in the range of \$11 million to \$12 million in maintenance capex, and in the range of \$40 million to \$45 million in growth capex, excluding acquisitions, related primarily to the retirement development projects.

## Reconciliation of Net Cash from Operating Activities to AFFO

The following table provides a reconciliation of our “net cash from operating activities” to AFFO.

	Three months ended		Nine months ended	
	September 30		September 30	
<i>(thousands of dollars)</i>	2018	2017	2018	2017
<b>Net cash from operating activities</b>	<b>13,864</b>	16,767	<b>38,284</b>	36,579
<b>Add (Deduct):</b>				
Net change in operating assets and liabilities, including interest, taxes and payments for U.S. self-insured liabilities	<b>1,621</b>	149	<b>10,512</b>	9,582
Current income tax on items excluded from AFFO <sup>(1)</sup>	<b>(2)</b>	(6)	<b>271</b>	161
Depreciation for FFEC (maintenance capex) <sup>(2)</sup>	<b>(1,823)</b>	(1,872)	<b>(5,540)</b>	(5,581)
Additional maintenance capex <sup>(2)</sup>	<b>(1,816)</b>	(905)	<b>(2,933)</b>	39
Principal portion of government capital funding	<b>1,300</b>	1,232	<b>3,900</b>	3,696
Income support (retirement acquisitions)	—	—	—	66
Amounts offset through investments held for self-insured liabilities <sup>(3)</sup>	<b>235</b>	281	<b>687</b>	(1,760)
<b>AFFO</b>	<b>13,379</b>	15,646	<b>45,181</b>	42,782

(1) Represents current income tax with respect to items that are excluded from the computation of AFFO, such as fair value adjustments, gains or losses on foreign exchange, and other expense.

(2) The aggregate of the items “depreciation for FFEC” and “additional maintenance capex” represents our total actual maintenance capex incurred in the period. An amount equivalent to our depreciation for FFEC, or furniture, fixtures, equipment and computers, is deducted in determining FFO, and the difference from the actual total maintenance capex incurred is adjusted for in determining AFFO.

(3) Represents AFFO of the Captive that decreases/(increases) its investments held for self-insured liabilities not impacting the Company’s reported cash and short-term investments.

## **OTHER SIGNIFICANT DEVELOPMENTS**

The discussion under the heading “Significant 2018 Events and Developments” summarizes our current activities related to the continued expansion into the retirement sector and convertible debenture activity. This section provides a summary of other developments that have impacted the financial results or operations of Extencicare for 2018 in comparison to 2017.

### **Expansion of Alberta Long-term Care Centre**

In February 2018, the Company completed a 24-bed addition to its Extencicare Eaux Claires long-term care centre in Edmonton, Alberta, at a cost of \$3.6 million. The initial 180-bed centre was built in 2011 with a design allowing for expansion. This addition achieved stabilized occupancy in April 2018, and is anticipated to provide incremental net operating income of approximately \$0.6 million annually.

### **2015 U.S. Sale Transaction – Deferred Consideration**

As part of the proceeds from the U.S. Sale Transaction, the Company was entitled to receive an ongoing cash stream for a period of 15 years relating to certain U.S. skilled nursing centres that were leased prior to the closing (the “Leased Centres”). The present value ascribed to these proceeds was reflected as deferred consideration and was recorded at amortized cost using the effective interest method. During the 2017 second quarter, the Company was notified of the potential for an event of default by the operator of the Leased Centres, and subsequently received notice that the operator of the Leased Centres had failed to make its required minimum lease payments. As a result of this event and related discussions, the Company does not expect to receive any further amounts and wrote off the balance of the deferred consideration of US\$27.9 million, resulting in a charge of \$37.5 million in the 2017 second quarter.

### **Other Financing Activity**

In August 2018, the Company renewed Canadian Mortgage and Housing Corporation mortgages in the amount of \$8.3 million for a term of four years to August 2022, at a fixed rate of 3.03%.

In September 2018, the Company secured financing of \$10.5 million on one of its Ontario retirement communities for a term of 10 years, with a variable rate of prime plus 0.5%. Subsequent to September 30, 2018, the Company entered into an interest rate swap contract to lock in the interest rate at 5.04% for the full term of the financing.

In the 2018 third quarter, the Company secured construction financing of \$27.2 million for its retirement development project in Barrie, Ontario. Loan payments are interest-only based on a variable 30-day banker’s acceptance rate plus 2.25%, with no standby fee. The construction loan is repayable on demand and, in any event, is to be fully repaid by the earlier of September 2023 and three months following stabilized occupancy as defined by the agreement.

## **UPDATE OF REGULATORY AND FUNDING CHANGES AFFECTING RESULTS**

In Canada, provincial legislation and regulations closely control all aspects of operation and funding of long-term care centres and publicly funded home health care services, including the fee structure, subsidies, the adequacy of physical centres, standards of care and accommodation, equipment and personnel. A substantial portion of the fees paid to providers of these services are funded by provincial programs, with a portion to be paid by residents or clients. Each province has a different system for managing the services provided. In some provinces, the government has delegated responsibility for the funding and administration of long-term care programs to regional health authorities. As a result, there can be significant variability in the regulations governing the provision of and reimbursement for care from location to location. The Company is unable to predict whether governments will adopt changes in their funding or regulatory programs, and if adopted and implemented, the impact, if any, such changes will have on the Company’s business, results of operations and financial condition.

In most provinces, a license must be obtained from the applicable provincial ministry of health in order to operate either a long-term care centre or a retirement centre. In general, the issuance of new licenses for LTC beds is infrequent because of the funding implications for the provincial governments, while the issuance of licenses for retirement centres is less restrictive as the funding for these services is generally private-pay. In addition to the license procedure, or in some provinces in place of, LTC operators in Alberta, Manitoba, Ontario and Saskatchewan are required to sign service contracts that incorporate service expectations with the applicable provincial health authority.

## **Fair Workplaces, Better Jobs Act, 2017 (Ontario) (Bill 148)**

In November 2017, Bill 148, *Fair Workplaces, Better Jobs Act, 2017* (Ontario), received royal assent, and came into effect in 2018. The act contains a number of amendments to both the *Employment Standards Act* (ESA) and the *Labour Relations Act* (LRA), as part of the Ontario government's efforts to overhaul workplace laws. These changes include, among other things: an increase in minimum wage to \$14 per hour that took effect on January 1, 2018, with a further increase to \$15 per hour on January 1, 2019; revisions to vacation, public holiday pay and personal leave entitlements that took effect on January 1, 2018; equal pay for equal work standards that took effect on April 1, 2018; amendments to schedule change notifications and minimum "on call" payments to take effect on January 1, 2019; and lower voting thresholds for unionization. In May 2018, the government filed Ontario Regulation 375/18, which prescribed a return to the method of determining public holiday pay using the formula that applied prior to Bill 148, effective July 1, 2018.

Operationally, the Act necessitated changes in the manner in which the Company manages its workforce in a number of business areas and could result in increased unionization. Financially, the impact of Bill 148 on the Company's private-pay and long-term care businesses has not been significant.

With respect to the Company's government-funded home health care operations, the Company has recorded \$4.1 million of enhanced funding to the end of June 2018 to offset costs related to Bill 148, of which \$2.0 million was received in respect of quarter ended March 31, 2018. While the government has yet to announce continued funding post March 31, 2018, it has indicated its intentions to continue to engage with the Local Health Integration Networks, contracted service provider organizations, and home care employer associations to evaluate the legislation and to assess the costs associated with Bill 148 for fiscal 2018/2019. Given the delay in a funding announcement by the government, the Company has conservatively limited the accrued funding for the period April 1, 2018 to September 30, 2018, to the \$2.1 million recorded in the 2018 second quarter. There can, however, be no assurance that any such government funding will be received, or to the extent any funding is received that it will be commensurate with the Company's additional costs resulting from such legislative changes.

While the Company does not anticipate the increases to the minimum wage will have a significant impact on the financial results given the current pay rates of its workforce, there can be no assurance that these changes will not necessitate increased pay rates for those already above the minimum wage, in order for the Company to retain and attract employees.

As the Company's labour costs account for approximately 86% of its operating costs, increased labour costs could have a significant adverse effect on the Company's results from operations and cash flows, should such cost increases not be offset by commensurate increases in government funding. Management is unable to predict the nature and extent of any changes the government may make to its funding programs or the effect of any such changes on the Company, but it anticipates that the government will comply with its contractual obligations relating thereto.

## **Making Ontario Open for Business Act, 2018 (Bill 47)**

Bill 47, *Making Ontario Open for Business Act, 2018* (Ontario), was tabled for a first reading in the legislature in October 2018, and proposes changes to various pieces of legislation governing employment and labour relations in Ontario, principally the ESA and LRA. Bill 47 reverses many of the changes to the ESA and LRA that were enacted by Bill 148. Bill 47, among other things: freezes the minimum wage at \$14 an hour until October 1, 2020, following which it will be adjusted annually by the rate of inflation; removes the entitlement to two paid personal leave days; cancels a range of scheduling change protections that were to come into force in 2019; eliminates changes to the equal pay for equal work standards impacting part-time, contract, and temporary workers; and repeals the new public holiday pay calculations. If passed into law, Bill 47 will reduce some of the operational and financial impacts resulting from Bill 148 on the Company's financial results, as discussed above.

## **Strengthening Quality and Accountability for Patients Act, 2017 (Ontario)**

Bill 160, *Strengthening Quality and Accountability for Patients Act, 2017* (Ontario), received royal assent in December 2017. The act, which supports the Ontario government's Patients First: Action Plan for Health Care, includes new legislation as well as changes to a number of existing pieces of legislation. The act, among other things, provides updates to the *Long-Term Care Homes Act, 2007* (LTCHA) to add new enforcement tools, including financial penalties, and new provincial offences to ensure operators are addressing concerns promptly. The legislation also includes a consent-based framework to protect residents who need to be secured in a LTC centre for safety reasons. In addition, the act provides updates to the *Retirement Homes Act, 2010* that would strengthen the oversight powers of the Retirement Homes Regulatory Authority (RHRA) and increase transparency, accountability and governance of the RHRA. In addition, as part of a stated commitment to "improve the transparency of public information related to the Long-Term Care Home Quality

Inspection Program in Ontario”, the Ontario Ministry of Health and Long-term Care (MOHLTC) released information on the performance of every LTC centre in the province in April 2018.

## **Ontario Redevelopment Program**

Extendicare has taken a leadership role in advancing the redevelopment of its 21 Class C LTC centres (3,287 beds) in Ontario under the MOHLTC’s enhanced redevelopment program. During 2016 and 2017, we requested approval from the MOHLTC to move ahead with the redevelopment of 16 of our existing Class C centres.

In October 2018, the MOHLTC announced that it is moving forward with building 6,000 new LTC beds across the province following a call for applications (CFA) in February 2018, stating that these represented the first wave of more than 15,000 new LTC beds that the government has committed to build over the next five years. The MOHLTC indicated that applications for new beds that were not advanced in this first round will be considered in future CFAs.

In addition to enhancing some of our redevelopment projects, as part of the Company’s approach to campus of care, we plan to participate in requests for beds in new developments where market opportunity exists and have modified our plans to include 500 to 600 new beds, of which 158 were awarded to us this year. To date, we have received confirmation from the MOHLTC that the licensing applications for two of our LTC centres, one in Stittsville and one in Sudbury, have been approved. We have a further six applications that have advanced past the initial stage of the MOHLTC’s review process, three of which include the new beds recently awarded. The balance of our initial 16 applications remain in the initial stages of the government’s review process. Each project is unique and the overall plan involves a combination of renovations and new construction. While factors could arise that affect the timing or sequence of our redevelopment plans, we are working closely with the MOHLTC with a goal to accelerating our efforts to redevelop these centres. As these redevelopment projects are completed, we expect to realize the benefit of improved performance and extended license terms.

## **Ontario Long-term Care Funding**

Ontario is Extendicare’s largest market for its senior care services. Funding for LTC centres in Ontario is based on reimbursement for the level of care assessed to be required by the residents, in accordance with scheduled rates. The MOHLTC allocates funds through “funding envelopes”, specifically: nursing and personal care (NPC); programs and support services (PSS); and accommodation (which includes a sub-envelope for raw food). The funding for the NPC and PSS envelopes is generally adjusted annually based on the acuity of residents as determined by a classification assessment of resident care needs. The NPC, PSS and food envelopes are “flow-through” envelopes, whereby any deviation in actual costs from scheduled rates is either absorbed by the provider (if actual costs exceed funding allocations) or is returned to the MOHLTC (if actual costs are below funding allocations). With respect to the accommodation envelope, providers retain any excess funding received over costs incurred. The province sets the rates for standard accommodation, as well as the maximum amounts that a provider can charge for semi-private and private accommodation (preferred accommodation). The provider is permitted to bill and retain the premiums charged for preferred accommodation. The accommodation rates are substantially paid for by the resident; however, the province guarantees funding for standard accommodation through resident subsidies. Overall government funding is occupancy-based, but once the average occupancy level of 97% or higher for the calendar year is achieved, operators receive government funding based on 100% occupancy. In addition, under the MOHLTC’s occupancy protection program, providers with occupancy levels equal to 90% and less than 94% receive funding based on their actual occupancy plus 1%, and those with occupancy levels equal to 94% and less than 97% receive funding based on their actual occupancy plus 2%. In 2017, all but two of Extendicare’s LTC centres in Ontario achieved the 97% occupancy threshold.

On April 1<sup>st</sup> each year, the MOHLTC generally provides flow-through funding adjustments on the government funded portion of the fees. Funding for the NPC and PSS flow-through funding envelopes increased by 2% on April 1, 2018. These funding enhancements, along with our case mix index and re-indexing adjustments, are estimated to provide Extendicare with additional annual revenue of approximately \$2.7 million to offset additional costs for resident care and services within the NPC and PSS flow-through funding envelopes (April 2017 – \$3.4 million).

On July 1<sup>st</sup> each year, the MOHLTC generally implements annual accommodation funding increases to the per diem rates provided to long-term care providers. The July 1, 2018 funding enhancements increased the daily rates for the non flow-through component of the accommodation envelope by \$0.91 (1.6%) and by \$0.54 (6.0%) for the flow-through food component. Extendicare estimates that this enhanced funding represents additional annual revenue of approximately \$2.7 million in total, of which approximately \$1.0 million is flow-through funding (2017 – \$2.5 million in total, of which \$1.0 million was flow-through).

In addition, LTC operators in Ontario are permitted to designate up to 60% of the resident capacity of a centre as preferred accommodation and charge higher accommodation rates that vary according to the structural classification of the LTC

centre. For beds that are not classified as “New” or “A” beds, the maximum preferred accommodation premiums increased on July 1, 2018, by \$0.13 to \$8.33 per day for a semi-private room and by \$0.29 to \$18.74 per day for a private room. For beds that are classified as “New” and “A” beds, the maximum preferred accommodation premiums increased on July 1, 2018, by \$0.19 to \$12.49 per day for a semi-private room and by \$0.41 to \$26.04 per day for a private room. Extendicare has 13 “New” LTC centres in Ontario with 1,847 beds, of which 1,106 are private beds, and will benefit from this premium increase for preferred accommodation over time as new residents are admitted.

## **Alberta Long-term Care Funding**

Alberta is Extendicare’s second largest market for its senior care services. Since April 2010, AHS has been using an activity-based funding system for continuing care centres that includes the measurement of a resident’s acuity through the use of a resident assessment instrument – minimum data set, or RAI-MDS, to determine the resident’s level of care and resources required. The Alberta Continuing Care Association is actively engaged in discussions with the Alberta Government and AHS to further enhance care funding to accommodate higher expenses within continuing care, and to revise the existing funding model used within continuing care. It was anticipated that a revised care funding model would have been implemented during 2016; however, following receipt of public input to inform new or revised legislation, the provincial government has yet to release its strategy related to continuing care and its approach to long-term care for the future.

The April 1, 2018 funding adjustments for long-term care and designated supportive living for fiscal 2018/2019 represent additional annual revenue of approximately \$1.2 million. Last year, the April 1, 2017 funding changes for fiscal 2017/2018 represented additional annual revenue of approximately \$0.9 million. In addition, in the 2017 first quarter, AHS provided retroactive funding adjustments for fiscal 2015/2016 and 2016/2017 in recognition of labour contract settlements of \$0.8 million and an ongoing annual revenue increase of approximately \$0.5 million.

On July 1, 2018, the annual accommodation charge adjustments (the portion paid directly by residents of long-term care and designated supportive living centres) increased by 2.2%, based on inflation as reflected by Alberta’s CPI. Extendicare estimates that the 2.2% increase represents additional revenue of approximately \$0.7 million (July 2017 – \$0.6 million).

## **Ontario Home Health Care Funding**

Extendicare’s ParaMed Home Health Care division operates in six provinces across Canada, currently providing approximately 11.0 million hours of care annually, which we believe makes ParaMed the largest private-sector provider of publicly funded home health care in Canada, and the largest in Ontario. The Ontario market currently represents approximately 83% of ParaMed’s service volumes, of which approximately 98% are received from government-funded contracts at specified rates, and the remainder from private-pay clients. The Company is unable to predict whether the government will adopt changes in its funding or budget priorities, and if adopted and implemented, the impact, if any, such changes will have on the Company’s business, results of operations and financial condition.

In shaping the delivery of health care to Canadians, both the federal and provincial governments have stated that home health care is an area that merits further investment to ensure that more health care services are available in the home. Recent health accord agreements reached between the federal government and each of the provinces that began in fiscal 2017/2018, include targeted funding for home health care. For Ontario alone, targeted home health care funding has been reported to be an additional \$2.3 billion over the next decade. As additional funds are allocated by governments to this segment of the Canadian health care system, we believe that ParaMed is well-positioned to take advantage of the significant organic growth opportunity that exists today, and that steps we are taking to position ParaMed as the employer of choice for caregivers will further enhance our position. In addition, ParaMed continues to assess private-pay home health care opportunities that may enable it to further leverage its platform.

As part of the 2018 Ontario Budget, the government announced funding enhancements effective April 1, 2018, to provide contract rate increase of 2% for nursing and therapies contracts, 1% for harmonized personal support service contracts and 2% for other personal support contracts. These rate increases are estimated to provide additional revenue for ParaMed of approximately \$5.2 million annually based on volumes experienced since April 1, 2018. More generally under the 2018 Ontario Budget, the government announced plans to invest an additional \$650 million on home care over the next three years, that would include \$180 million in new funding for 2.8 million more personal support hours, 284,000 more nursing visits and 58,000 more therapy visits. Over the next three years, the Budget allocates \$45 million to improve working conditions and contract rates for PSWs, registered practical nurses, registered nurses and therapists; \$23 million to add an estimated 5,500 PSWs to the workforce; \$38 million in education and training for new and existing PSWs; and \$65 million for a pilot program to establish a tax-free savings account on behalf of eligible PSWs.

In August 2018, the MOHLTC announced that it was winding down the Self-Directed Personal Support Services Ontario agency, which was still in its set-up phase, in order to reduce the administrative burden of delivering home health care. The program, initially announced in October 2017, was intended to provide personal support services from a new provincial agency.

## LIQUIDITY AND CAPITAL RESOURCES

### Sources and Uses of Cash

The following table summarizes the sources and uses of cash between our continuing and discontinued operations for each of the nine months ended September 30, 2018 and 2017.

<i>(thousands of dollars unless otherwise noted)</i>	Nine months ended September 30, 2018			Nine months ended September 30, 2017		
	Continuing	Discontinued	Total	Continuing	Discontinued	Total
Cash provided by operating activities, before working capital changes and interest and income taxes	71,916	–	71,916	71,426	–	71,426
Net change in operating assets and liabilities						
Accounts receivable	(3,955)	–	(3,955)	7,319	–	7,319
Other assets	(593)	–	(593)	3,618	–	3,618
Accounts payable and accrued liabilities	7,151	–	7,151	2,202	–	2,202
	2,603	–	2,603	13,139	–	13,139
Interest, taxes and claims payments						
Interest paid	(19,532)	–	(19,532)	(22,113)	–	(22,113)
Interest received	2,854	–	2,854	2,807	–	2,807
Income taxes paid	(9,318)	–	(9,318)	(8,729)	–	(8,729)
Payments for U.S. self-insured liabilities	–	(10,239)	(10,239)	–	(19,951)	(19,951)
	(25,996)	(10,239)	(36,235)	(28,035)	(19,951)	(47,986)
<b>Net cash from operating activities</b>	<b>48,523</b>	<b>(10,239)</b>	<b>38,284</b>	<b>56,530</b>	<b>(19,951)</b>	<b>36,579</b>
<b>Net cash from investing activities</b>	<b>(66,423)</b>	<b>10,239</b>	<b>(56,184)</b>	<b>(6,870)</b>	<b>19,951</b>	<b>13,081</b>
<b>Net cash from financing activities</b>	<b>(43,720)</b>	<b>–</b>	<b>(43,720)</b>	<b>(16,994)</b>	<b>–</b>	<b>(16,994)</b>
<b>Net cash from discontinued operations</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>–</b>
Foreign exchange gain (loss) on U.S. cash held	874	–	874	(2,705)	–	(2,705)
<b>Increase (decrease) in cash and short-term investments</b>	<b>(60,746)</b>	<b>–</b>	<b>(60,746)</b>	<b>29,961</b>	<b>–</b>	<b>29,961</b>
Cash and short-term investments at beginning of year	128,156	–	128,156	101,582	–	101,582
<b>Cash and short-term investments at end of period</b>	<b>67,410</b>	<b>–</b>	<b>67,410</b>	<b>131,543</b>	<b>–</b>	<b>131,543</b>
Average U.S./Canadian dollar exchange rate			1.2876			1.3075

As at September 30, 2018, Extencicare had cash and short-term investments on hand of \$67.4 million reflecting a decrease in cash of \$60.7 million from the beginning of the year, primarily related to the acquisition completed in the 2018 second quarter, growth capital expenditures and the purchase of Common Shares for cancellation. Cash flow generated by the operating activities of our continuing operations of \$48.5 million was in excess of our cash dividends paid of \$28.0 million by \$20.5 million, and was used to support maintenance capital expenditures and principal debt repayments.

**Discontinued operations** reflect the payment of claims for U.S. self-insured liabilities as a component of net cash from operating activities, which payments are funded by the Captive's investments held for self-insured liabilities. Changes in the Captive's investments are reported as a component of net cash from investing activities, as those invested funds are not included in cash and short-term investments.

**Net cash from operating activities** of the continuing operations was a source of cash of \$48.5 million in the first nine months of 2018 compared to \$56.5 million in the same 2017 period, primarily due to a decline in the net change in operating assets and liabilities of \$10.5 million between periods.

**Net cash from investing activities** of the continuing operations was a use of cash of \$66.4 million in the first nine months of 2018 compared to \$6.9 million in the same 2017 period. The 2018 activity included the Lynde Creek Acquisition of \$33.8 million, with the remainder primarily attributable to purchases of property, equipment and other intangible assets, as set out in the table below. The 2017 activity included the repatriation of funds from the Captive in the amount of \$13.6 million and the collection of other assets, offset by capital expenditures. Growth capex, excluding acquisitions,

relates to the construction of new beds, building improvements or other capital costs, all of which are aimed at earnings growth. The increase in growth capex relates primarily to the retirement communities currently under development and LTC redevelopment in Ontario. Maintenance capex relates to our actual capital expenditures incurred to sustain and upgrade existing property and equipment. Management monitors and prioritizes the capital expenditure requirements of its properties throughout the year, taking into account the urgency and necessity of the expenditure. For the 2018 year, we are projecting to spend in the range of \$11 million to \$12 million in maintenance capex, and in the range of \$40 million to \$45 million in growth capex related primarily to the retirement development projects.

<i>(thousands of dollars)</i>	<b>Nine months ended September 30</b>	
	<b>2018</b>	<b>2017</b>
<b>Growth capex</b>	<b>27,788</b>	18,048
Deduct: capitalized interest	<b>(932)</b>	(681)
<b>Growth capex, excluding capitalized interest</b>	<b>26,856</b>	17,367
<b>Maintenance capex</b>	<b>8,473</b>	5,542
	<b>35,329</b>	22,909

**Net cash from financing activities** of the continuing operations was a use of cash of \$43.7 million in the first nine months of 2018 compared to a use of cash of \$17.0 million in the same 2017 period. The 2018 activity included debt repayments of \$26.5 million, cash dividends paid of \$28.0 million, Common Shares acquired for cancellation under a normal course issuer bid at a cost of \$6.3 million, and financing costs primarily related to the issuance and redemption of convertible debentures, partially offset by draws on construction financing of \$12.0 million and mortgage financing of \$10.5 million secured on a retirement community. The 2017 activity included debt repayments of \$17.1 million, cash dividends paid of \$28.1 million, and Common Shares acquired for cancellation of \$5.3 million, partially offset by the refinancing of long-term debt for a net issuance of \$26.4 million, and draws on construction financing of \$8.2 million. For information on the change in long-term debt, refer to “Liquidity and Capital Resources – Long-term Debt”.

## Capital Structure

### SHAREHOLDERS' EQUITY

The following table summarizes our shareholders' equity for the nine months ended September 30, 2018 and the 2017 year.

<i>(thousands of dollars unless otherwise noted)</i>	<b>Nine months ended September 30, 2018</b>	<b>Year 2017</b>	
<b>Shareholders' Equity</b>			
Common Shares	<b>490,873</b>	490,881	
Equity portion of convertible debentures	<b>7,085</b>	5,573	
Contributed surplus	<b>2,492</b>	2,437	
	<b>500,450</b>	498,891	
Accumulated deficit at beginning of year	<b>(365,084)</b>	(322,025)	
Adoption of new standard on financial instruments	<b>4,334</b>	–	
Net earnings for the period	<b>25,231</b>	2,132	
Dividends declared	<b>(31,740)</b>	(42,583)	
Equity portion of redeemed convertible debentures	<b>5,573</b>		
Purchase of Common Shares in excess of book value and other	<b>(2,357)</b>	(2,608)	
Accumulated deficit at end of period	<b>(364,043)</b>	(365,084)	
Accumulated other comprehensive loss	<b>(7,902)</b>	(4,851)	
<b>Shareholders' Equity</b>	<b>128,505</b>	128,956	
U.S./Canadian dollar exchange rate at end of period	<b>1.2908</b>	1.2571	
	<b>November 7, 2018</b>	<b>September 30, 2018</b>	<b>December 31, 2017</b>
<b>Share Information</b> <i>(thousands)</i>			
Common Shares (TSX symbol: EXE) <sup>(1)</sup>	<b>88,371.8</b>	<b>88,316.3</b>	<b>88,523.3</b>

(1) Closing market value per the TSX on November 7, 2018, was \$7.49.

The retrospective adoption of the new standard on financial instruments resulted in the reclassification of \$4.3 million to the opening accumulated deficit in connection with unrealized gains on the investments held for self-insured liabilities that had been recorded as part of accumulated other comprehensive loss as at December 31, 2017. The net increase in the equity

portion of convertible debentures reflects the classification of the equity portion of the 2025 Debentures issued this year, partially offset by the reclassification of the equity portion of the 2019 Debentures to the accumulated deficit upon their redemption.

## **DISTRIBUTIONS**

The declaration and payment of distributions is at the discretion of our board of directors (the “Board”) as to the amount and timing of dividends to be declared and paid, after consideration of a number of factors including results of operations, requirements for capital expenditures and working capital, future financial prospects of Extencicare, debt covenants and obligations, and any other factors deemed relevant by the Board. If our Board determines that it would be in Extencicare’s best interests, it may modify the amount and frequency of dividends to be distributed to holders of Common Shares.

In the first nine months of 2018, the Company declared cash dividends of \$31.7 million, or \$0.36 per share. The portion of dividends paid in cash this period was \$28.0 million, and \$3.7 million was by way of 476,701 Common Shares issued under a dividend reinvestment plan. Net cash from operating activities was \$38.3 million and included payments made by the Captive for U.S. self-insured liabilities that were funded by its investments held. For further information on the sources and uses of cash between our continuing and discontinued operations, refer to the previous discussion under the heading “Liquidity and Capital Resources – Sources and Uses of Cash”.

Compared to our AFFO of \$45.2 million in the first nine months of 2018, dividends declared of \$31.7 million represented a payout ratio of approximately 70%. For further information on our AFFO, refer to the discussion under the heading “Adjusted Funds from Operations”.

In the 2017 year, the Company declared cash dividends of \$42.6 million, or \$0.48 per share. The portion distributed in cash was \$37.5 million, and \$5.1 million was by way of 535,025 Common Shares issued under a dividend reinvestment plan. Compared to our AFFO of \$58.5 million for 2017, dividends declared of \$42.6 million represented a payout ratio of approximately 73%.

## **NORMAL COURSE ISSUER BID**

On January 10, 2018, Extencicare received the approval of the TSX to renew its normal course issuer bid (the “Bid”) to purchase for cancellation up to 8,770,000 Common Shares (approximately 10% of the public float) through the facilities of the TSX, and on alternative Canadian trading systems. The Bid commenced on January 15, 2018, and provides Extencicare with flexibility to purchase Common Shares for cancellation until January 14, 2019, or on such earlier date as the Bid is complete. Subject to the TSX’s block purchase exception, on any trading day, purchases under the Bid will not exceed 39,219 Common Shares. The price that Extencicare will pay for any Common Shares purchased under the Bid will be the prevailing market price at the time of purchase and any Common Shares purchased will be cancelled. As at November 8, 2018, the Company has acquired and cancelled 703,585 Common Shares under the Bid at an average price of \$8.89 per share, for a total cost of \$6.3 million.

During 2017, under a normal course issuer bid that commenced on January 13, 2017 and ended on January 12, 2018, the Company purchased and cancelled 696,220 Common Shares at a weighted average price of \$9.27 per share, for a total cost of \$6.5 million.

## **Long-term Debt**

### **CONTINUITY OF LONG-TERM DEBT**

Long-term debt totalled \$523.9 million as at September 30, 2018, compared with \$536.1 million as at December 31, 2017, representing a decrease of \$12.2 million, primarily due to debt repayments and a change in the equity component of the convertible debentures following the refinancing this year, partially offset by draws on construction loans and a mortgage of \$10.5 million secured on a retirement community. The long-term debt activity for the 2017 year included the \$26.4 million refinancing of \$3.6 million of mortgages on nine Alberta LTC centres with a \$30.0 million term loan with the Canadian Imperial Bank of Commerce (the “CIBC Term Loan”), draws on construction loans and an increase in finance lease obligations for customized cloud-based software, partially offset by scheduled debt repayments. Extencicare and its subsidiaries are in compliance with all of their respective financial covenants as at September 30, 2018. Details of the components, terms and conditions of long-term debt are provided in *note 9* of the unaudited interim consolidated financial statements.

The following table summarizes the changes in the carrying amounts of long-term debt for the nine months ended September 30, 2018, and the 2017 year.

<i>(millions of dollars)</i>	<b>Nine months ended September 30, 2018</b>	<b>Year 2017</b>
<b>Long-term debt at beginning of year, prior to deferred financing costs</b>	<b>541.8</b>	510.3
Issue of long-term debt		
2025 Debentures at face value	<b>126.5</b>	–
Construction loans	<b>12.0</b>	17.3
Mortgages	<b>10.5</b>	–
CIBC Term Loan	–	26.4
Finance lease obligations	–	8.9
Redemption of 2019 Debentures at face value	<b>(126.5)</b>	–
Repayment of long-term debt	<b>(26.5)</b>	(22.0)
Change in equity component of convertible debentures and other	<b>(5.1)</b>	0.9
	<b>532.7</b>	541.8
Deferred financing costs at end of period	<b>(8.8)</b>	(5.7)
<b>Long-term debt at end of period</b>	<b>523.9</b>	536.1
Less: current portion	<b>(64.2)</b>	(59.7)
	<b>459.7</b>	476.4

## CREDIT FACILITIES

In November 2017, the Company arranged for a demand credit facility in the amount of \$65.0 million (the “ParaMed Credit Facility”) that is secured by the assets of our home health care business, and is available for general corporate purposes of the Company. The ParaMed Credit Facility has no financial covenants, but does contain normal and customary terms. The entire \$65.0 million was available and unutilized as at September 30, 2018.

Extendicare has a demand credit facility in the amount of \$47.3 million with the Royal Bank of Canada (the “RBC Credit Facility”) that is secured by 13 Class C LTC centres in Ontario and is guaranteed by certain Canadian subsidiaries of Extendicare. As at September 30, 2018, Extendicare had letters of credit totalling approximately \$45.7 million issued under the RBC Credit Facility, of which \$38.0 million secure our defined benefit pension plan obligations and the balance were issued in connection with obligations relating to recently acquired centres and those centres under development. The letter of credit to secure the pension plan obligations renews annually in May based on an actuarial valuation. The RBC Credit Facility has no financial covenants, but does contain normal and customary terms including annual re-appraisals of the centres that could limit the maximum amount available.

## LONG-TERM DEBT MATURITIES AND WEIGHTED AVERAGE INTEREST RATES

The table below presents the principal, or notional, amounts by year of maturity, of the Company’s long-term debt obligations as at September 30, 2018. The Company has construction loans drawn of \$41.9 million as at September 30, 2018, which are repayable on demand and, in any event, are to be fully repaid by the early of achieving stabilized occupancy as defined by the agreements and specified dates between late 2019 and 2023. Consequently, these loans are reflected as current and due in 2018 in the following table. Permanent financing will be sought for each upon maturity.

<i>(millions of dollars)</i>	<b>To the end of 2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>After 2022</b>	<b>Total</b>
Convertible debentures (at face value)	–	–	–	–	–	126.5	<b>126.5</b>
Long-term debt	45.6	16.1	60.7	15.8	59.4	131.7	<b>329.3</b>
Finance lease obligations	2.0	8.5	9.1	9.6	8.6	46.0	<b>83.8</b>
	47.6	24.6	69.8	25.4	68.0	304.2	<b>539.6</b>

Management has limited the amount of debt that may be subject to changes in interest rates, with all of the debt currently at fixed rates, other than the construction loans of \$41.9 million. With the entering into of an interest rate swap contract in October 2018 in respect of the new variable-rate mortgage secured in September, the variable-rate mortgages on all of the Company’s retirement communities and the CIBC Term Loan, aggregating \$85.5 million as at September 30, 2018, have effectively been converted to fixed rate financing with interest rate swaps over the full term. As at September 30, 2018, the interest rate swaps were valued as an asset of \$3.8 million.

The following table summarizes key metrics of our consolidated long-term debt as at September 30, 2018, and December 31, 2017.

	September 30, 2018	December 31, 2017
Weighted average interest rate of long-term debt outstanding	4.8%	5.0%
Weighted average term to maturity of long-term debt outstanding	7.8 yrs	7.1 yrs
Weighted average term to maturity of long-term debt outstanding, excluding finance lease obligations	7.6 yrs	6.7 yrs
Trailing twelve months consolidated net interest coverage ratio <sup>(1)</sup>	3.9 X	3.8 X
Trailing twelve months consolidated interest coverage ratio <sup>(2)</sup>	3.4 X	3.3 X
<b>Debt to Gross Book Value (GBV)</b>		
Total assets (carrying value)	914,153	934,281
Accumulated depreciation on property and equipment	228,422	214,889
Accumulated amortization on other intangible assets	16,085	12,229
GBV	<b>1,158,660</b>	1,161,399
Debt <sup>(3)</sup>	<b>539,562</b>	543,446
<b>Debt to GBV</b>	<b>46.6%</b>	46.8%

(1) Net interest coverage is defined as Adjusted EBITDA divided by net interest (interest expense before reduction of capitalized interest, net of interest revenue).

(2) Interest coverage is defined as Adjusted EBITDA divided by interest expense before reduction of capitalized interest.

(3) Debt includes convertible debentures at face value of \$126.5 million, and excludes deferred financing costs.

## Future Liquidity and Capital Resources

Extendicare's consolidated cash and short-term investments on hand was \$67.4 million as at September 30, 2018, compared with \$128.2 million as at the beginning of the year, and excluded restricted cash of \$2.2 million, and \$79.9 million (US\$61.9 million) of investments held by our Captive to support the accrual for U.S. self-insured liabilities of \$45.7 million (US\$35.4 million). Subsequent to September 30, 2018, US\$7.5 million of cash was repatriated from the Captive. In addition, the Company has \$65.0 million available to draw under its ParaMed Credit Facility.

The Company has three unencumbered retirement communities that were acquired since 2015, for an aggregate cash purchase price of \$74.3 million (Lynde Creek, West Park and Yorkton). In addition, construction financings in the aggregate of up to \$77.7 million have been secured on the three retirement communities currently under construction (Douglas Crossing, Bolton and Barrie), of which \$32.9 million was drawn as at September 30, 2018. As at September 30, 2018, the Company had incurred approximately \$69.8 million of the estimated \$111.5 million of Adjusted Development Costs for these three retirement communities.

Management believes that cash from operating activities and future debt financings will be available and sufficient to support Extendicare's ongoing business operations, maintenance capex, and debt repayment obligations. Growth through redevelopment of our LTC centres over the next few years, strategic acquisitions and developments will necessitate the raising of funds through debt financings and the capital markets. Decisions will be made on a specific transaction basis and will depend on market and economic conditions at the time.

## OTHER CONTRACTUAL OBLIGATIONS AND CONTINGENCIES

The table below provides summary information relating to the contractual obligations, other than long-term debt, as at September 30, 2018. Due to the uncertainty as to the timing of payments to be made with respect to certain obligations, the table excludes our accrual for U.S. self-insured liabilities of \$45.7 million and our decommissioning provisions of \$9.3 million. In addition, the table excludes our defined benefit pension plan obligations, which are described more fully below.

<i>(millions of dollars)</i>	To the end of 2018	2019	2020	2021	2022	After 2022	Total
Operating lease obligations	0.9	3.2	1.5	1.2	0.8	0.1	7.7
Purchase obligations	10.2	21.9	–	–	–	–	<b>32.1</b>
	11.1	25.1	1.5	1.2	0.8	0.1	<b>39.8</b>

## Defined Benefit Pension Plan Obligations

The contractual obligations table excludes our defined benefit pension plan obligations. The accrued benefit liability on our statement of financial position as at September 30, 2018 was \$35.1 million (2017 – \$36.6 million). We currently have defined benefit registered and supplementary plans covering certain executives, both of which have been closed to new entrants since 2000. The registered defined benefit plan was in an actuarial deficit of \$2.3 million with plan assets of \$5.3 million and accrued benefit obligations of \$7.6 million as at September 30, 2018 (2017 – an actuarial deficit of \$2.5 million with plan assets of \$5.4 million and accrued benefit obligations of \$7.9 million). The accrued benefit obligations of the supplementary plan were \$32.8 million as at September 30, 2018 (2017 – \$34.1 million). We do not set aside assets in connection with the supplementary plan and the benefit payments will be paid from cash from operations. The benefit obligations under the supplementary plan are secured by a letter of credit totalling \$38.0 million as at September 30, 2018 (2017 – \$39.9 million). This letter of credit renews annually in May based on an actuarial valuation of the pension obligations. The annual benefit payments under the supplementary pension plan to be funded from cash from operations over the next five years are expected to be in the range of \$2.0 million to \$2.2 million, and the annual contributions to the registered pension plan over the next five years are expected to be less than \$0.1 million. Since the majority of our accrued benefit obligations represent our obligation under our non-registered supplementary plan, which is not required to be funded, changes in future market conditions are not expected to have a material adverse effect on our cash flow requirements with respect to our pension obligations, or on our pension expense.

## Accrual for U.S. Self-insured Liabilities

The obligation to settle any U.S. self-insured general and professional liability claims relating to the period prior to the closing of the U.S. Sale Transaction, including claims incurred but yet to be reported, remains with Extencicare, which it intends to continue to fund through the Captive. Consequently, the balance of the accrual for self-insured liabilities and the related investments held for self-insured liabilities remain on the consolidated statement of financial position. However, any expense incurred or release of reserves for U.S. self-insured liabilities are presented as discontinued operations; while the Captive's costs to administer and manage the settlement of the remaining claims are reported as continuing operations within the U.S. segment.

Management regularly evaluates and semi-annually engages an independent third-party actuary to provide a report to determine the appropriateness of the carrying value of this liability. Our most recent independent actuarial review was conducted at the end of the 2018 second quarter, which confirmed the adequacy of our reserves.

As at September 30, 2018, the accrual for U.S. self-insured general and professional liabilities was \$45.7 million (US\$35.4 million) compared to \$61.1 million (US\$48.6 million) at the beginning of the year. The decline of US\$13.2 million reflected claim payments of US\$8.0 million, a release of reserves of \$5.8 million (US\$4.5 million) and an adjustment to the discount factor of US\$1.7 million, partially offset by accretion of the discounted liability. Since the sale of the U.S. operations in 2015, the Company has released US\$24.2 million of the Captive's reserves, and reflected the release as part of discontinued operations.

During the 2017 year, payments for self-insured liabilities were \$24.2 million (US\$18.6 million) and \$5.7 million (US\$4.4 million) in reserves were released and reflected in discontinued operations.

Most of the risks that Extencicare self-insures are long-term in nature, and accordingly, claim payments for any particular policy year occur over a long period of time. However, management estimates and allocates a current portion of the accrual for self-insured liabilities on the statement of financial position. As at September 30, 2018, management estimated that approximately \$18.0 million of the accrual for self-insured general and professional liabilities will be paid within the next year. The timing of payments is not directly within management's control; therefore, estimates could change in the future.

Within our Bermuda-based captive insurance company, we hold investments sufficient to support the accrual for self-insured liabilities and to meet required statutory solvency and liquidity ratios. These invested funds are reported in other assets and totalled \$79.9 million (US\$61.9 million) as at September 30, 2018, compared to \$86.3 million (US\$68.6 million) at the beginning of the year. Since the sale of the U.S. operations in 2015, the Captive has transferred US\$28.5 million of its funds previously held for investment to the Company for general corporate use, of which US\$7.5 million was transferred in October 2018 (2017 – US\$16.0 million). Management believes there are sufficient invested funds held to meet estimated current claims payment obligations.

## Legal Proceedings, Claims and Regulatory Actions

Extendicare and its consolidated subsidiaries are defendants in various actions and proceedings that are brought against them from time to time in connection with their operations.

As previously disclosed, in April 2018, the Company was served with a statement of claim alleging negligence by the Company in the operation of its long-term care centres and its provision of care to residents and seeking \$150 million in damages. The claim sought an order certifying the claim as a class action pursuant to the *Class Proceedings Act* (Ontario). By order of the Ontario Superior Court of Justice the class proceeding was discontinued on October 25, 2018. Following the discontinuance, the plaintiff who commenced the class proceeding still has the option to pursue a claim on her own behalf while others may also do so separately on their own behalf. The Company intends to defend itself against any and all such individual claims and does not believe the outcome on any or all such claims would have a material adverse impact on its business, results of operations or financial condition and in any event believes that any potential liability would be resolved within the limits of its insurance coverage.

On September 19, 2018, the Company was served with a statement of claim that seeks an order certifying the claim as a class action pursuant to the *Class Proceedings Act* (Ontario). The claim alleges that the Company failed to properly apply certain required medical equipment sterilization protocols at one or more of its home health care clinics and seeks \$20 million in damages. The Company does not believe that the lawsuit or the damages sought have merit. The Company intends to vigorously defend itself against the claim and does not believe the outcome will have a material adverse impact on its business, results of operations or financial condition and in any event believes that any potential liability would be resolved within the limits of its insurance coverage.

The provision of health care services is subject to complex government regulations. Every effort is made by the Company to prevent deficiencies in the quality of patient care through quality assurance strategies and to remedy any such deficiencies cited by government inspections within any applicable prescribed time period. Extendicare accrues for costs that may result from investigations, or any possible related litigation, to the extent that an outflow of funds is probable and a reliable estimate of the amount of the associated costs can be made.

## RELATED PARTY TRANSACTIONS

As previously announced, Extendicare's former President and Chief Executive Officer, Tim Lukenda stepped down from his position on October 22, 2018. In connection with his separation agreement, Mr. Lukenda was entitled to receive a cash payment in the amount of \$2.9 million, and was required to forfeit, for no consideration, all of the PSUs credited to his account under the LTIP. The terms of Mr. Lukenda's departure from the Company took into account the payments that Mr. Lukenda would have been entitled to receive upon a termination of his employment by the Company without cause or by the employee for good reason and a deduction based on the full amount of the \$2.0 million cash retention bonus that was paid to Mr. Lukenda in September 2017. The Company has reflected a charge for the cash payment, offset by approximately \$1.2 million in respect of the value of the forfeited PSUs, in the 2018 third quarter.

Mr. Lukenda and members of his family have a company that owns a long-term care centre and a retirement centre in Ontario, in which Mr. Lukenda has an approximate 7.1% direct and indirect ownership interest, and with which Extendicare has an ongoing relationship through the provision of management services to the LTC centre and group purchasing services to the retirement centre. During his employment with Extendicare, Mr. Lukenda's employment contract provided a mechanism and process that effectively removed him from the decision-making process in situations where a conflict of interest may have arisen on any matter between the two companies.

## RISKS AND UNCERTAINTIES

There are certain risks inherent in an investment in securities and activities of Extendicare, which investors should carefully consider before investing in Extendicare. Risks and uncertainties are disclosed in Extendicare's 2017 Annual Information Form and in the Company's 2017 Annual Report. To the extent there have been any changes to those risk factors or uncertainties as of the date of this MD&A, they are discussed under the headings "Significant 2018 Events and Developments", "Other Significant Developments", and "Other Contractual Obligations and Contingencies".

## ACCOUNTING POLICIES AND ESTIMATES

### Critical Accounting Policies and Estimates

A full discussion of Extendicare's critical accounting policies and estimates was provided in the MD&A and the accompanying notes to the audited consolidated financial statements for the year ended December 31, 2017, contained in the Company's 2017 Annual Report. The disclosures in such report have not materially changed since that report was filed, with the exception of the new accounting policies adopted as described below under the heading "New Accounting Policies Adopted", and to the extent there have been any changes in management's estimates, they are discussed under the headings "Significant 2018 Events and Developments" and "Other Significant Developments".

### New Accounting Policies Adopted

The following new standards were adopted effective January 1, 2018, and have been applied in preparing the financial results for the three and nine months ended September 30, 2018. These accounting standards are summarized below, and are more fully described in *note 3* of the unaudited interim consolidated financial statements.

#### REVENUE RECOGNITION

IFRS 15 "Revenue from Contracts with Customers" provides a single model and two approaches to recognizing revenue: at a point in time or over time. IFRS 15 also includes additional disclosure requirements for revenue accounted for under the standard. The standard applies to contracts with customers, excluding contracts within the scope of the standard on leases. Under IFRS 15, revenue is recognized when a customer obtains control of the goods or services. The Company adopted IFRS 15 using the cumulative effect method, which does not require restatement of comparative information. Adoption of the standard did not result in material changes to the timing or measurement of revenue recognition, and therefore, there was no cumulative effect adjustment recorded to accumulated deficit on January 1, 2018. However, under the new standard, accommodation revenue recognized under IAS 17 "Leases" is disclosed separately from services revenue recognized under IFRS 15 (refer to *note 21* of the unaudited interim consolidated financial statements).

#### FINANCIAL INSTRUMENTS

IFRS 9 "Financial Instruments" (IFRS 9) addresses the recognition, classification and measurement (including impairment) of financial assets and financial liabilities. This standard replaces IAS 39 "Financial Instruments: Recognition and Measurement".

Under IFRS 9, financial assets are classified based on the business model in which they are managed and the characteristics of their contractual cash flows. Financial assets are classified as measured at fair value through profit or loss (FVTPL), fair value through comprehensive income (FVOCI), or amortized cost. The new standard eliminates the previous categories for financial assets held to maturity, loans and receivables and available for sale. There are no changes in the measurement basis of financial assets and liabilities upon adoption of IFRS 9, and therefore, there are no differences in carrying amounts.

In addition, IFRS 9 replaces the current "incurred loss" impairment model with a new "expected credit loss" model, which requires timely recognition of expected credit losses. The Company has elected to use the simplified approach and calculates impairment loss on accounts and notes receivable as lifetime expected credit loss.

The Company adopted this standard retrospectively with no restatement of prior periods. There was no material impact on adoption of the standard with the exception of a reclassification of \$4.3 million from opening accumulated other comprehensive income to opening accumulated deficit, as investments held for U.S. self-insured liabilities were classified as FVTPL under IFRS 9. These investments include equity securities as well as money market funds that do not have contractual cash flows that are solely payments of principal and interest on the principal amount outstanding; therefore, they are classified as measured at FVTPL under IFRS 9.

### Future Changes in Accounting Policies

The following new standard and interpretation, are effective for future annual periods, and have not been applied in preparing the financial results for the period ended September 30, 2018. These accounting standards are summarized below, and are more fully described in *note 4* of the unaudited interim consolidated financial statements.

## **LEASES**

In January 2016, the IASB published IFRS 16 “Leases”. The new standard requires a lessee to recognize assets and liabilities for all leases with a term of more than 12 months, unless the underlying asset is of low value, using a single model, thereby eliminating the distinction between operating and finance leases. As a lessee, the Company will recognize new assets and liabilities for its operating leases. In addition, the nature and timing of expenses related to those leases will change as IFRS 16 replaces the straight-line operating lease expense with a depreciation charge for right-of-use assets and interest expense on lease liabilities. IFRS 16 is effective for periods beginning on or after January 1, 2019, with earlier adoption permitted if IFRS 15 “Revenue from Contracts with Customers” has also been applied. The Company expects to disclose additional detailed information, including its transition method, any practical expedients elected and estimated quantitative financial effects, prior to the adoption of IFRS 16.

## **INCOME TAXES**

On June 7, 2017, the IASB issued IFRIC Interpretation 23 “Uncertainty over Income Tax Treatments”. The Interpretation provides guidance on the accounting for current and deferred tax liabilities and assets in circumstances in which there is uncertainty over income tax treatments. The interpretation is applicable for annual periods beginning on or after January 1, 2019. Earlier application is permitted. The Company intends to adopt the Interpretation in its financial statements for the annual period beginning on January 1, 2019. The extent of the impact of adoption of the Interpretation has not yet been determined.



## **CONSOLIDATED FINANCIAL STATEMENTS AND NOTES**



**Nine Months Ended September 30, 2018**

Dated: November 8, 2018



**Extendicare Inc.**  
**Interim Condensed Consolidated Statements of Financial Position**  
(unaudited)

<i>(in thousands of Canadian dollars)</i>	<i>notes</i>	September 30, 2018	December 31, 2017
<b>Assets</b>			
Current assets			
Cash and short-term investments		67,410	128,156
Restricted cash		2,158	2,300
Accounts receivable		46,467	42,491
Income taxes recoverable		6,939	7,194
Other assets	7	22,010	20,634
<b>Total current assets</b>		<b>144,984</b>	<b>200,775</b>
Non-current assets			
Property and equipment	6	523,422	479,968
Goodwill and other intangible assets		97,748	95,901
Other assets	7	133,564	143,746
Deferred tax assets		14,435	13,891
<b>Total non-current assets</b>		<b>769,169</b>	<b>733,506</b>
<b>Total assets</b>		<b>914,153</b>	<b>934,281</b>
<b>Liabilities and Equity</b>			
Current liabilities			
Accounts payable and accrued liabilities		134,069	123,420
Income taxes payable		262	3,500
Long-term debt	9	64,193	59,664
Provisions	8	25,449	29,937
<b>Total current liabilities</b>		<b>223,973</b>	<b>216,521</b>
Non-current liabilities			
Long-term debt	9	459,666	476,404
Provisions	8	52,627	63,062
Other long-term liabilities	10	33,487	35,022
Deferred tax liabilities		15,895	14,316
<b>Total non-current liabilities</b>		<b>561,675</b>	<b>588,804</b>
<b>Total liabilities</b>		<b>785,648</b>	<b>805,325</b>
Share capital	12	490,873	490,881
Equity portion of convertible debentures		7,085	5,573
Contributed surplus		2,492	2,437
Accumulated deficit		(364,043)	(365,084)
Accumulated other comprehensive loss		(7,902)	(4,851)
<b>Shareholders' equity</b>		<b>128,505</b>	<b>128,956</b>
<b>Total liabilities and equity</b>		<b>914,153</b>	<b>934,281</b>

*See accompanying notes to unaudited interim condensed consolidated financial statements.*

*Commitments and contingencies (note 18).*

*Subsequent event (notes 9, and 20).*

**Extendicare Inc.**  
**Interim Condensed Consolidated Statements of Earnings**  
(unaudited)

<i>(in thousands of Canadian dollars except for per share amounts)</i>	<i>notes</i>	Three months ended September 30,		Nine months ended September 30,	
		2018	2017	2018	2017
<b>CONTINUING OPERATIONS</b>					
<b>Revenue</b>					
Long-term care		159,239	154,607	467,877	458,193
Retirement living		9,160	5,143	24,373	14,575
Home health care		106,015	108,650	322,331	326,577
Management, consulting and other		5,888	4,830	16,633	16,588
<b>Total revenue</b>	<i>21</i>	<b>280,302</b>	273,230	<b>831,214</b>	815,933
Operating expenses		244,810	238,501	730,093	715,733
Administrative costs		9,376	9,058	24,403	25,095
Lease costs		1,723	1,646	5,018	5,063
<b>Total expenses</b>	<i>13</i>	<b>255,909</b>	249,205	<b>759,514</b>	745,891
<b>Earnings before depreciation, amortization, and other expense</b>		<b>24,393</b>	24,025	<b>71,700</b>	70,042
Depreciation and amortization		9,014	7,766	25,086	23,209
Other expense	<i>14</i>	–	–	3,553	–
<b>Earnings before net finance costs and income taxes</b>		<b>15,379</b>	16,259	<b>43,061</b>	46,833
Interest expense		6,729	6,988	20,899	20,740
Accretion		739	834	2,243	2,196
Loss (gain) on foreign exchange and investments	<i>15</i>	(846)	670	(1,056)	(441)
Interest revenue		(902)	(905)	(2,835)	(2,811)
Fair value adjustments	<i>15</i>	(476)	(1,202)	(836)	(2,203)
Net finance costs		5,244	6,385	18,415	17,481
<b>Earnings before income taxes</b>		<b>10,135</b>	9,874	<b>24,646</b>	29,352
<b>Income tax expense (recovery)</b>					
Current		2,659	1,962	6,128	8,470
Deferred		(122)	1,367	1,379	(529)
Total income tax expense		2,537	3,329	7,507	7,941
<b>Earnings from continuing operations</b>		<b>7,598</b>	6,545	<b>17,139</b>	21,411
<b>DISCONTINUED OPERATIONS</b>					
Earnings (loss) from discontinued operations, net of income taxes	<i>17</i>	975	–	8,092	(32,913)
<b>Net earnings (loss)</b>		<b>8,573</b>	6,545	<b>25,231</b>	(11,502)
<b>Basic and Diluted Earnings (Loss) per Share</b>					
Earnings from continuing operations	<i>16</i>	0.08	0.07	0.19	0.24
Net earnings (loss)	<i>16</i>	0.10	0.07	0.29	(0.13)

*See accompanying notes to unaudited interim condensed consolidated financial statements.*

**Extendicare Inc.**  
**Interim Condensed Consolidated Statements of Comprehensive Income**  
(unaudited)

	Three months ended September 30,		Nine months ended September 30,	
<i>(in thousands of Canadian dollars)</i>	<b>2018</b>	2017	<b>2018</b>	2017
<b>Net earnings (loss)</b>	<b>8,573</b>	6,545	<b>25,231</b>	(11,502)
<b>Other comprehensive income (loss), net of income taxes</b>				
Items that will not be reclassified to profit or loss:				
Defined benefit plan actuarial gain	<b>1,641</b>	1,793	<b>793</b>	1,057
Tax expense on defined benefit plan actuarial gain	<b>(434)</b>	(475)	<b>(210)</b>	(280)
<b>Total items that will not be reclassified to profit or loss</b>	<b>1,207</b>	1,318	<b>583</b>	777
Items that are or may be reclassified subsequently to profit or loss:				
Unrealized gain on available-for-sale securities, net of tax	–	525	–	2,272
Reclassification of realized gains on available-for-sale securities to earnings, net of tax	–	(92)	–	(2,769)
Other net change in foreign currency translation adjustment	<b>(569)</b>	(1,031)	<b>700</b>	(3,100)
<b>Total items that are or may be reclassified subsequently to profit or loss</b>	<b>(569)</b>	(598)	<b>700</b>	(3,597)
<b>Other comprehensive income (loss), net of tax</b>	<b>638</b>	720	<b>1,283</b>	(2,820)
<b>Total comprehensive income (loss)</b>	<b>9,211</b>	7,265	<b>26,514</b>	(14,322)

*See accompanying notes to unaudited interim condensed consolidated financial statements.*

# Extendicare Inc.

## Interim Condensed Consolidated Statements of Changes in Equity

(unaudited)

<i>(in thousands of Canadian dollars)</i>	Nine months ended September 30,			
	2018		2017	
	<i>Number of Shares</i>	<i>Amount</i>	<i>Number of Shares</i>	<i>Amount</i>
<b>Share Capital</b>				
Balance at January 1	88,523,290	490,881	88,684,485	489,656
DRIP	476,701	3,737	396,255	3,838
Purchase of shares for cancellation (note 12)	(703,585)	(3,903)	(567,780)	(3,144)
Share-based compensation (note 11)	19,918	158	–	–
Balance at end of period	88,316,324	490,873	88,512,960	490,350
<b>Equity Portion of Convertible Debentures</b>				
Balance at January 1		5,573		5,573
Redemption of convertible debentures (note 9)		(5,573)		–
Issuance of convertible debentures (note 9)		7,085		–
Balance at end of period		7,085		5,573
<b>Contributed Surplus</b>				
Balance at January 1		2,437		941
Share-based compensation		55		1,206
Balance at end of period		2,492		2,147
<b>Accumulated Deficit</b>				
Balance at January 1, previously reported		(365,084)		(322,025)
Adoption of new standard on financial instruments (note 3)		4,334		–
Balance at January 1		(360,750)		(322,025)
Net earnings (loss)		25,231		(11,502)
Dividends declared		(31,740)		(31,960)
Purchase of shares for cancellation in excess of book value (note 12)		(2,357)		(2,159)
Equity portion of redeemed convertible debentures (note 9)		5,573		–
Balance at end of period		(364,043)		(367,646)
<b>Accumulated Other Comprehensive Income (Loss)</b>				
Foreign currency translation on investments and accrual for self-insured liabilities				
Balance at January 1		678		3,775
Change in the period		700		(3,100)
Balance at end of period		1,378		675
Net change in fair value of available-for-sale financial assets, net of tax				
Balance at January 1, previously reported		4,334		6,391
Adoption of new standard on financial instruments (note 3)		(4,334)		–
Balance at January 1		–		6,391
Unrealized change in the period		–		2,272
Net change reclassified to profit or loss		–		(2,769)
Balance at end of period		–		5,894
Defined benefit plan actuarial losses, net of tax				
Balance at January 1		(9,863)		(9,552)
Change in the period		583		777
Balance at end of period		(9,280)		(8,775)
Accumulated other comprehensive loss		(7,902)		(2,206)
<b>Shareholders' equity</b>		<b>128,505</b>		<b>128,218</b>

See accompanying notes to unaudited interim condensed consolidated financial statements.

# Extendicare Inc.

## Interim Condensed Consolidated Statements of Cash Flows

(unaudited)

<i>(in thousands of Canadian dollars)</i>	Three months ended September 30,		Nine months ended September 30,	
	2018	2017	2018	2017
<b>Operating Activities</b>				
Net earnings (loss)	8,573	6,545	25,231	(11,502)
Adjustments for:				
Depreciation and amortization	9,014	7,766	25,086	23,209
Share-based compensation	(817)	521	216	1,206
Deferred taxes	(122)	1,367	1,106	(7,633)
Current taxes	2,659	1,962	6,401	8,470
Net finance costs	6,566	6,918	20,307	20,125
Other expense (gains)	(975)	–	(4,539)	40,195
Gain on foreign exchange, investments and fair value adjustments	(1,322)	(532)	(1,892)	(2,644)
	23,576	24,547	71,916	71,426
Net change in operating assets and liabilities				
Accounts receivable	(3,225)	(615)	(3,955)	7,319
Other assets	(893)	1,952	(593)	3,618
Accounts payable and accrued liabilities	2,691	4,543	7,151	2,202
	22,149	30,427	74,519	84,565
Payments for self-insured liabilities	(4,284)	(6,067)	(10,239)	(19,951)
Interest paid	(5,051)	(6,706)	(19,532)	(22,113)
Interest received	982	894	2,854	2,807
Income taxes paid	68	(1,781)	(9,318)	(8,729)
<b>Net cash from operating activities</b>	<b>13,864</b>	<b>16,767</b>	<b>38,284</b>	<b>36,579</b>
<b>Investing Activities</b>				
Purchase of property, equipment and other intangible assets	(12,588)	(11,755)	(35,329)	(22,909)
Acquisitions <i>(note 5)</i>	–	–	(33,767)	–
Decrease in investments held for self-insured liabilities	4,464	6,227	9,161	31,593
Decrease in other assets	1,299	1,232	3,751	4,397
<b>Net cash from (used in) investing activities</b>	<b>(6,825)</b>	<b>(4,296)</b>	<b>(56,184)</b>	<b>13,081</b>
<b>Financing Activities</b>				
Issue of long-term debt	18,355	3,399	148,988	34,636
Repayment of long-term debt	(14,558)	(6,037)	(152,954)	(17,092)
Decrease in restricted cash	403	245	142	57
Purchase of securities for cancellation	–	(5,292)	(6,258)	(5,292)
Dividends paid	(9,302)	(9,295)	(28,011)	(28,129)
Financing costs	(126)	(73)	(5,840)	(549)
Other	872	821	213	(625)
<b>Net cash used in financing activities</b>	<b>(4,356)</b>	<b>(16,232)</b>	<b>(43,720)</b>	<b>(16,994)</b>
Increase (decrease) in cash and short-term investments	2,683	(3,761)	(61,620)	32,666
Cash and short-term investments at beginning of period	64,822	136,948	128,156	101,582
Foreign exchange loss (gain) on cash held in foreign currency	(95)	(1,644)	874	(2,705)
<b>Cash and short-term investments at end of period</b>	<b>67,410</b>	<b>131,543</b>	<b>67,410</b>	<b>131,543</b>

*See accompanying notes to unaudited interim condensed consolidated financial statements.*

# Notes to Unaudited Interim Condensed Consolidated Financial Statements

NINE MONTHS ENDED SEPTEMBER 30, 2018 AND 2017

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# Notes to Unaudited Interim Condensed Consolidated Financial Statements

NINE MONTHS ENDED SEPTEMBER 30, 2018 AND 2017

(Tabular amounts in thousands of Canadian dollars, unless otherwise noted)

## 1. GENERAL INFORMATION AND NATURE OF THE BUSINESS

The common shares (the “Common Shares”) of Extendicare Inc. (“Extendicare” or the “Company”) are listed on the Toronto Stock Exchange (TSX) under the symbol “EXE”. Extendicare and its predecessors have been operating since 1968, providing care and services to seniors throughout Canada. Following the sale of its U.S. business in 2015 and the repositioning of the Company as a pure-play Canadian services provider to the expanding senior care sector, management has successfully deployed the sale proceeds to expand and grow the Company’s operations across the continuum of seniors’ care.

References to “Extendicare”, the “Company”, “we”, “us” and “our” or similar terms refer to Extendicare Inc., either alone, or together with its subsidiaries. The registered office of Extendicare is located at 3000 Steeles Avenue East, Suite 700, Markham, Ontario, Canada, L3R 9W2.

## 2. BASIS OF PREPARATION

### a) Statement of Compliance

These interim condensed consolidated financial statements have been prepared in accordance with International Accounting Standards (IAS) 34 “Interim Financial Reporting”, as issued by the International Accounting Standards Board (IASB), and were approved by the board of directors of Extendicare Inc. (the “Board”) on November 8, 2018.

These interim condensed consolidated financial statements do not include all of the information required for full annual financial statements, and should be read in conjunction with Extendicare Inc.’s 2017 annual consolidated financial statements prepared in accordance with International Financial Reporting Standards (IFRS). These interim condensed consolidated financial statements follow the same accounting policies and methods of application as the consolidated financial statements as at and for the year ended December 31, 2017, except for those identified in *note 3*.

### b) Basis of Measurement

The interim condensed consolidated financial statements have been prepared on the historical cost basis except for financial assets and liabilities classified at fair value through profit or loss.

Extendicare’s interim condensed consolidated financial statements are presented in Canadian dollars, which is Extendicare’s functional currency. All financial information presented in dollars has been rounded to the nearest thousand, unless otherwise noted.

### c) Use of Estimates and Judgement

The preparation of consolidated financial statements in conformity with IFRS requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities, disclosures of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenue and expenses during the reporting period. Estimates and underlying assumptions are reviewed on an ongoing basis.

Revisions to accounting estimates are recognized in the period in which the estimates are revised and in any future periods affected.

The more subjective of such estimates are:

- valuation of purchase price allocation for acquisition (*note 5*);
- valuation of indemnification provisions (*note 8*);
- valuation of self-insured liabilities (*note 8*);
- valuation of equity portion of convertible debentures (*note 9*);
- valuation of financial assets and liabilities (*note 19(b)*);
- valuation of share-based compensation (*note 11*);

- determination of the recoverable amount of cash generating units (CGUs) subject to an impairment test; and
- accounting for tax uncertainties and the tax rates used for valuation of deferred taxes.

In addition, the assessment of contingencies (*note 18*) is subject to judgement. The recorded amounts for such items are based on management's best available information and are subject to assumptions and judgement, which may change as time progresses; accordingly, actual results could differ from estimates.

### **3. NEW ACCOUNTING POLICIES ADOPTED**

Effective January 1, 2018, Extencicare adopted the following new standards and amendments to standards issued by the IASB: IFRS 15 "Revenue from Contracts with Customers", and IFRS 9 "Financial Instruments" (IFRS 9), both of which are discussed below.

#### **Revenue Recognition**

IFRS 15 "Revenue from Contracts with Customers" provides a single model and two approaches to recognizing revenue: at a point in time or over time. IFRS 15 also includes additional disclosure requirements for revenue accounted for under the standard. The standard applies to contracts with customers, excluding contracts within the scope of the standard on leases.

Extencicare adopted IFRS 15 using the cumulative effect method, which does not require restatement of comparative information. Adoption of the standard did not result in material changes to the timing or measurement of revenue recognition, and therefore, there was no cumulative effect adjustment recorded to accumulated deficit on January 1, 2018. However, under the new standard, accommodation revenue recognized under IAS 17 "Leases" is disclosed separately from services revenue recognized under IFRS 15 (*note 21*).

The Company's revised revenue recognition policy is provided below.

Extencicare recognizes revenue upon the transfer of control of goods or services to a customer, in an amount that reflects the consideration expected to be received for those goods or services. The Company generates revenue primarily from the provision of services to residents, rental income, home health care services, and management and consulting services.

#### **(a) LONG-TERM CARE**

Services provided to residents include the provision of accommodation and meals, assistance with activities of daily living and continuing care. Programs and services are offered to all residents and specialty programs are offered for those with behavioural needs. Revenue from our long-term care (LTC) segment is regulated by provincial authorities and provincial programs fund a substantial portion of these fees with a co-payment for accommodation being paid by the residents. Accommodation and services are delivered as a bundle and revenue is recognized over time, typically on a monthly basis, which reflects when the services are provided. The frequency that funding is received depends on the jurisdiction in which the LTC centre operates and it varies between a monthly or more frequent basis; and payments from residents are typically due at the beginning of each month.

In some cases, Extencicare's funding is based on occupancy levels achieved or certain policy conditions being met such as spending or staffing hour requirements. In these cases, the Company estimates the amount of funding that it expects to be entitled to for the services provided.

#### **(b) HOME HEALTH CARE**

Home health care services provided include complex nursing care, occupational, physical and speech therapy, and assistance with daily activities to accommodate clients living at home. Revenue from the home health care segment is also regulated by provincial authorities. Revenue is derived from both government and private-pay clients. Performance obligations are satisfied as services are delivered and revenue is therefore recognized over time, typically as the services provided to the customer. Private-pay services provided are invoiced at the end of each month based on the services provided, and the billing frequency of government-funded services varies between monthly and bi-weekly depending on the jurisdiction in which we operate.

#### **(c) RETIREMENT LIVING**

Retirement living revenue is primarily derived from private-pay residents. Residents are charged monthly fixed fees based on the type of accommodation, level of care and services chosen by the resident, and the location of the retirement community. These fixed fees are allocated to the lease and the service components. Payments are due at the beginning of each month.

Accommodation revenue is recognized on a straight-line basis over the lease term, beginning when a resident has the right to use the retirement community. Revenue allocated to the services is recognized over time, typically on a monthly basis, as this corresponds to the period in which services are provided. Extendicare may also provide additional services to residents on an as-requested basis, at rates established by the Company based upon market conditions. Revenue for such services is recognized as the services are provided to the residents.

#### (d) OTHER SERVICES

Extendicare also offers management, consulting, group purchasing, accounting and administrative services to third parties. Rates are set by the contracts, and these contracts are typically accounted for as a single performance obligation because goods or services are delivered concurrently. Revenue is recognized over time, typically on a monthly basis, which reflects when the services are provided.

### Financial Instruments

IFRS 9 “Financial Instruments” (IFRS 9) addresses the recognition, classification and measurement (including impairment) of financial assets and financial liabilities. This standard replaces IAS 39 “Financial Instruments: Recognition and Measurement”.

Under IFRS 9, financial assets are classified based on the business model in which they are managed and the characteristics of their contractual cash flows. Financial assets are classified as measured at fair value through profit and loss (FVTPL), fair value through other comprehensive income (FVOCI), or amortized cost; the new standard eliminates the previous categories for financial assets of held to maturity, loans and receivables and available for sale.

In addition, IFRS 9 replaces the current “incurred loss” impairment model with a new “expected credit loss” model, which requires timely recognition of expected credit losses.

The standard largely retains the existing accounting requirements for financial liabilities. However, fair value changes attributable to changes in an entity’s own credit risk are required to be presented in other comprehensive income for financial liabilities that are designated as FVTPL. IFRS 9 also includes a new general hedge accounting standard which aligns hedge accounting more closely with risk management.

The following table summarizes the classification and measurement of financial assets and liabilities upon adoption of IFRS 9. As there are no changes in the measurement basis, there are no differences in carrying amounts.

	Classification prior to January 1, 2018	Measurement prior to January 1, 2018	Classification and measurement under IFRS 9
Cash and short-term investments	Loans and receivables	Amortized cost	Amortized cost
Restricted cash	Loans and receivables	Amortized cost	Amortized cost
Amounts receivable and other assets	Loans and receivables	Amortized cost	Amortized cost
Investments held for self-insured liabilities	Available for sale	FVOCI	FVTPL
Interest rate swaps	FVTPL	FVTPL	FVTPL
Accounts payable and accrued liabilities	Other financial liabilities	Amortized cost	Amortized cost
Long-term debt	Other financial liabilities	Amortized cost	Amortized cost

The Company adopted this standard retrospectively with no restatement of prior periods. There was no material impact on adoption of the standard with the exception of a reclassification of \$4.3 million from opening accumulated other comprehensive income to opening accumulated deficit, as investments held for self-insured liabilities were classified as FVTPL under IFRS 9. These investments include equity securities as well as money market funds that do not have contractual cash flows that are solely payments of principal and interest on the principal amount outstanding; therefore, they are classified as measured at FVTPL under IFRS 9.

The Company’s revised accounting policy on financial instruments is provided below.

Financial assets and liabilities classified as measured at amortized cost are initially recognized at fair value (net of any transaction costs) and are subsequently measured at amortized cost using the effective interest method less allowance for credit losses for financial assets.

Financial assets classified as measured at FVOCI are initially recognized at fair value and transaction costs are recognized in net earnings. Subsequently, unrealized gains and losses are recognized in other comprehensive income. Upon derecognition, realized gains and losses are reclassified from other comprehensive income and are recognized in net earnings for debt instruments and remain in other comprehensive income for equity investments. Interest income, foreign exchange gains/losses and impairments from debt instruments as well as dividends from equity investments are recognized in net earnings.

Financial assets and liabilities classified as measured at FVTPL are initially recognized at fair value and transaction costs are recognized in net earnings, along with gains and losses arising from changes in fair value.

A financial asset is classified as amortized cost if it is not designated as at FVTPL, is held within a business model with the purpose of holding assets to collect contractual cash flows; and its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A debt instrument is classified as FVOCI if it is not designated as at FVTPL, is held within a business model with the purpose of holding assets to collect contractual cash flows and selling prior to maturity; and its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Financial assets not classified as amortized cost or FVOCI, as described above, are measured at FVTPL, including derivative financial assets.

Financial liabilities are measured as FVTPL if they are classified as held for trading or are designated as such. Other non-derivative financial liabilities are classified as amortized cost. Derivative financial liabilities are classified as FVTPL.

The expected credit loss (ECL) impairment model applies to all financial assets except for investments in equity securities, and to contract assets, lease receivables, loan commitments and financial guarantee contracts.

Loss allowances are measured on either a 12-month ECL basis where ECLs represent possible default events within the 12 months after the reporting date, or a lifetime ECL basis where ECLs represents all possible default events over the expected life of the instrument.

The Company has elected to use the simplified approach and calculates impairment loss on accounts and notes receivable as lifetime expected credit loss. The other ECL models applied to other financial assets also require judgement, assumptions and estimations on changes in credit risks, forecasts of future economic conditions and historical information on the credit quality of the financial asset.

Impairment losses are recorded in operating expenses in the consolidated statement of earnings with the carrying amount of the financial asset reduced through the use of impairment allowance accounts.

#### **4. FUTURE CHANGES IN ACCOUNTING POLICIES**

The following new standard and interpretation are effective for future annual periods, and have not been applied in preparing the financial results for the period ended September 30, 2018.

##### **Leases**

On January 13, 2016, the IASB published IFRS 16 “Leases”. The new standard requires a lessee to recognize assets and liabilities for all leases with a term of more than 12 months, unless the underlying asset is of low value, using a single model, thereby eliminating the distinction between operating and finance leases. As a lessee, the Company will recognize new assets and liabilities for its operating leases. In addition, the nature and timing of expenses related to those leases will change as IFRS 16 replaces the straight-line operating lease expense with a depreciation charge for right-of-use assets and interest expense on lease liabilities. Lessor accounting, however, remains largely unchanged and the distinction between operating and finance leases is retained. IFRS 16 supersedes IAS 17 “Leases” and related interpretations and is effective for periods beginning on or after January 1, 2019, with earlier adoption permitted if IFRS 15 “Revenue from Contracts with Customers” has also been applied. The Company does not plan to early adopt IFRS 16, and is in the process of performing its assessment of the potential impact of this standard on its consolidated financial statements. The Company expects to disclose additional detailed information, including its transition method, any practical expedients elected and estimated quantitative financial effects, prior to the adoption of IFRS 16.

## Income Taxes

On June 7, 2017, the IASB issued IFRIC Interpretation 23 “Uncertainty over Income Tax Treatments”. The interpretation provides guidance on the accounting for current and deferred tax liabilities and assets in circumstances in which there is uncertainty over income tax treatments. The Interpretation is applicable for annual periods beginning on or after January 1, 2019. Earlier application is permitted. The Company intends to adopt the Interpretation in its financial statements for the annual period beginning on January 1, 2019. The extent of the impact of adoption of the Interpretation has not yet been determined.

## 5. ACQUISITIONS

On April 11, 2018, the Company completed the acquisition of the Lynde Creek Retirement Community for \$33.8 million, which included an adjustment for working capital. The acquired community, located in Whitby, Ontario, consists of Lynde Creek Manor, a retirement residence offering 93 independent and assisted living suites; Lynde Creek Village, a life lease seniors community of 113 townhomes; and 3.7 acres of adjacent land for expansion. This acquisition was funded by cash on hand, and is accounted for as a business combination.

The preliminary purchase price allocation outlined below is based on management’s best estimate of fair values.

	<b>Manor</b> <i>93 suites</i>	<b>Village</b> <i>113 townhomes</i>	<b>Excess</b> <b>Land</b>	<b>Total</b>
<b>Net assets acquired:</b>				
Property and equipment	29.2	–	2.0	31.2
Intangible assets	–	2.9	–	2.9
Trade payables and accrued liabilities	(0.3)	–	–	(0.3)
<b>Total net assets acquired</b>	<b>28.9</b>	<b>2.9</b>	<b>2.0</b>	<b>33.8</b>
<b>Consideration:</b>				
Consideration	29.2	2.9	2.0	34.1
Working capital adjustment	(0.3)	–	–	(0.3)
<b>Cash paid</b>	<b>28.9</b>	<b>2.9</b>	<b>2.0</b>	<b>33.8</b>

The allocation of property and equipment was based on the fair value considering the nature and age of these assets.

The fair value estimate of \$2.9 million allocated to identifiable intangible assets acquired, primarily consisted of life lease contracts. The Company has estimated the fair value of life lease contracts based upon expected discounted cash flows generated from these assets; the estimated useful lives for these assets are between 10 to 15 years.

The acquired operations would have contributed revenue of \$3.9 million and nominal net earnings if the acquisition had taken place on January 1, 2018. For the five and a half months of ownership ending September 30, 2018, the acquisition contributed revenue of \$2.6 million and net earnings of \$0.1 million.

## 6. PROPERTY AND EQUIPMENT

	<b>September 30,</b> <b>2018</b>	December 31, 2017
Land and land improvements	<b>55,427</b>	51,128
Buildings	<b>575,169</b>	544,510
Furniture and equipment	<b>62,375</b>	65,088
Leasehold improvements	<b>1,964</b>	2,337
Construction in progress	<b>56,909</b>	31,794
	<b>751,844</b>	694,857
less: accumulated depreciation	<b>(228,422)</b>	(214,889)
	<b>523,422</b>	479,968

During the first nine months of 2018, the Company capitalized \$0.9 million of borrowing costs related to development projects under construction at an average capitalization rate of 4.8% (2017 – \$0.9 million at 5.2%).

## 7. OTHER ASSETS

	September 30, 2018	December 31, 2017
Investments held for self-insured liabilities	79,865	86,296
Amounts receivable and other assets	71,885	74,625
Interest rate swaps	3,824	3,459
	<b>155,574</b>	164,380
less: current portion	<b>22,010</b>	20,634
	<b>133,564</b>	143,746

### Investments Held for Self-insured Liabilities

After the sale of our U.S. business in 2015 (the “U.S. Sale Transaction”) (*note 17*), as part of its continuing operations, Extencicare retained its wholly owned Bermuda-based captive insurance company, Laurier Indemnity Company, Ltd. (the “Captive”), which, along with third-party insurers, insured Extencicare’s U.S. general and professional liability risks up to the date of the U.S. Sale Transaction.

Extencicare holds investments within the Captive for settlements of the self-insured liabilities that are subject to insurance regulatory requirements (*note 8*).

As at September 30, 2018, the investment portfolio comprises U.S. dollar-denominated cash of \$0.7 million (December 31, 2017 – \$0.7 million), money market funds of \$69.7 million (December 31, 2017 – \$75.1 million), and investment-grade corporate securities of \$9.5 million (December 31, 2017 – \$11.2 million). Certain of these investments in the amount of \$46.6 million (US\$36.1 million) (December 31, 2017 – \$45.4 million or US\$36.1 million), have been pledged as collateral for letters of credit issued by the banker of the Captive in favour of ceding companies. As at September 30, 2018, all investments were carried at fair value, with changes in fair value reflected in earnings.

### Amounts Receivable and Other Assets

Amounts receivable and other assets include discounted amounts receivable due from the government of Ontario with respect to construction funding subsidies for long-term care centres, totalling \$54.6 million (December 31, 2017 – \$58.5 million) of which \$5.4 million (December 31, 2017 – \$5.2 million) is current. These subsidies represent funding for a portion of long-term care centre construction costs over a 20-year or 25-year period. The weighted average remaining term of this funding is 15 years.

Also included in amounts receivable and other assets is a \$1.8 million receivable as at September 30, 2018 (December 31, 2017 – \$2.8 million), resulting from the U.S. Sale Transaction (*note 17*), as well as prepaid expenses and deposits.

### Interest Rate Swaps

The interest rate swaps include swap contracts relating to mortgages, totalling \$75.0 million, to lock in the rates between 3.11% and 3.27% for the full term of the loans being five to seven years (*note 9*).

All interest rate swap contracts are measured at fair value through profit or loss, and hedge accounting has not been applied. Changes in fair value are recorded in the statements of earnings (*note 15*). As at September 30, 2018, the interest rate swaps were valued as an asset of \$3.8 million (December 31, 2017 – \$3.5 million).

## 8. PROVISIONS

	September 30, 2018	December 31, 2017
Accrual for self-insured liabilities	45,655	61,135
Indemnification provisions	23,105	22,679
Decommissioning provisions	9,316	9,185
Total provisions	<b>78,076</b>	92,999
Less: current portion	<b>(25,449)</b>	(29,937)
	<b>52,627</b>	63,062

## Accrual for Self-Insured Liabilities

The obligation to settle any U.S. self-insured general and professional liability claims relating to the period prior to the closing of the U.S. Sale Transaction, including claims incurred but yet to be reported, remains with Extencicare, which it intends to fund through the Captive. Consequently, the balance of the accrual for self-insured liabilities and the related investments held for self-insured liabilities (*note 7*) remain on the consolidated statement of financial position. However, any expense incurred or release of reserves for U.S. self-insured liabilities are presented as discontinued operations; while the Captive's costs to administer and manage the settlement of the remaining claims are reported as continuing operations within the U.S. segment.

Within the U.S. long-term care industry, operators are periodically subject to lawsuits alleging negligence, malpractice, or other related claims. The Company retains a portion of the risk within the Captive at a level that the Company believed to be adequate based upon the nature and risks of the business, historical experience and industry standards, along with the type of insurance coverage commercially available in the marketplace.

The accrual for self-insured liabilities is based on management's best estimate of the ultimate cost to resolve general and professional liability claims, including both known claims and claims that have been incurred but not yet reported by the end of the reporting period. Actual results can differ materially from the estimates made due to a number of factors including the assumptions used by management and other market forces.

As at September 30, 2018, the accrual for self-insured general and professional liabilities was \$45.7 million (US\$35.4 million) compared to \$61.1 million (US\$48.6 million) at the beginning of the year. The decline of \$15.4 million represented claim payments of \$10.2 million (US\$8.0 million), the release of reserves of \$5.8 million (US\$4.5 million), and an adjustment totalling \$2.3 million (US\$1.7 million) for discounting resulting from a change in discount rate in the 2018 first and third quarters, both reflected as other expense (income) in discontinued operations (*note 17*), partially offset by foreign exchange of \$1.6 million, and accretion of \$1.3 million (US\$1.0 million).

## Indemnification Provisions

As a result of the U.S. Sale Transaction (*note 17*), the Company agreed to indemnify certain obligations of the U.S. operations related to tax, a corporate integrity agreement (the "CIA"), and other items. Any revisions to these estimates are reflected as part of other expense in discontinued operations. As at September 30, 2018, the remaining provisions totalled \$23.1 million (US\$17.9 million) (December 31, 2017 – \$22.7 million or US\$18.0 million). Actual results can differ materially from the estimates made due to a number of factors including the assumptions used by management and other market forces.

## Decommissioning Provisions

The decommissioning provisions relate to possible asbestos remediation of Extencicare's pre-1980 constructed centres. An estimated undiscounted cash flow amount of approximately \$11 million was discounted using a rate of 1.98% over an estimated time to settle of 8 years. This represents management's best estimate and actual amounts may differ.

## 9. LONG-TERM DEBT

	Interest Rate	Year to Maturity	September 30, 2018	December 31, 2017
Convertible unsecured subordinated debentures	5.0%	2025	119,559	–
Convertible unsecured subordinated debentures	6.0%	2019	–	124,800
CMHC mortgages	2.93% - 7.7%	2020 - 2037	116,546	123,911
Non-CMHC mortgages	3.11% - 5.637%	2020 - 2038	170,898	172,844
Construction loans	variable	on demand	41,856	29,868
Finance lease obligations	2.28% - 7.19%	2018 - 2028	83,762	90,323
			532,621	541,746
Deferred financing costs			(8,762)	(5,678)
Total debt, net of deferred financing costs			523,859	536,068
Less: current portion			64,193	59,664
Long-term debt, net of deferred financing costs			459,666	476,404

A summary of significant changes in long-term debt since December 31, 2017, is provided below.

## Convertible Unsecured Subordinated Debentures

In 2012, Extencicare issued \$126.5 million of aggregate principal amount of 6.00% convertible unsecured subordinated debentures due September 30, 2019, convertible at \$11.25 per Common Share (the “2019 Debentures”), with interest payable semi-annually in March and September. These debentures were redeemable by the Company in whole at any time or in part from time to time, at a price equal to the principal amount thereof plus accrued and unpaid interest, on a notice of not more than 60 days and not less than 30 days. On March 26, 2018, the Company issued a notice of intention to redeem the 2019 Debentures.

In April 2018, the Company issued \$126.5 million aggregate principal amount of 5.00% convertible unsecured subordinated debentures due April 30, 2025 (the “2025 Debentures”), with a conversion price of \$12.25 per Common Share (the “Offering”). The initial offering for \$110.0 million of the 2025 Debentures closed on April 17, 2018, and the exercise of the over-allotment option for \$16.5 million debentures closed on April 25, 2018. The debt and equity components of the 2025 Debentures were bifurcated as the financial instrument is considered a compound instrument with \$119.2 million classified as a liability and the residual \$7.3 million classified as equity attributable to the conversion option. The liability portion of the 2025 Debentures is recorded at amortized cost. The fees and transaction costs allocated to the debt component are amortized over the term of the 2025 Debentures using the effective interest rate method and are recognized as part of net finance costs.

Interest on the 2025 Debentures is payable semi-annually in April and October. The 2025 Debentures may not be redeemed by the Company prior to April 30, 2021, except in the event of the satisfaction of certain conditions after a change of control has occurred. On or after May 1, 2021 but prior to April 30, 2023, these debentures may be redeemed by the Company in whole at any time or in part from time to time, at a price equal to the principal amount thereof plus accrued and unpaid interest, on a notice of not more than 60 days and not less than 30 days prior, provided that the volume-weighted average trading price of the Common Shares on the TSX for the 20 consecutive trading days ending on the fifth trading day immediately preceding the date on which notice of redemption is given is not less than 125% of the conversion price. On and after May 1, 2023, these debentures may be redeemed by the Company in whole at any time or in part from time to time, at a price equal to the principal amount thereof plus accrued and unpaid interest, on a notice of not more than 60 days and not less than 30 days prior.

Upon the occurrence of a change of control, whereby more than 66.67% of the Common Shares are acquired by any person, or group of persons acting jointly, each holder of the 2025 Debentures may require the Company to purchase their debentures at 101% of the principal plus accrued and unpaid interest. If 90% or more of the debentureholders do so, the Company has the right, but not the obligation, to redeem all the remaining outstanding 2025 Debentures.

The net proceeds from the Offering of \$120.9 million, together with cash on hand, was used by the Company to finance the redemption of its 2019 Debentures on April 30, 2018. The redemption price of the 2019 Debentures was equal to the sum of the outstanding aggregate principal amount of \$126.5 million and all accrued and unpaid interest thereon for a total of \$127.1 million. As a result of the early redemption of the 2019 Debentures, the unaccreted liability of \$1.4 million was expensed (*note 14*), and the related equity portion of \$5.6 million was classified as part of accumulated deficit during the 2018 second quarter.

## Credit Facilities

Extencicare has a demand credit facility in the amount of \$47.3 million with the Royal Bank of Canada (the “RBC Credit Facility”) that is secured by 13 Class C long-term care centres in Ontario and is guaranteed by certain Canadian subsidiaries of Extencicare. As at September 30, 2018, Extencicare had letters of credit totalling approximately \$45.7 million issued under the RBC Credit Facility, of which \$38.0 million secure our defined benefit pension plan obligations and the balance were issued in connection with obligations relating to recently acquired centres and those centres under development. The unutilized portion of the credit facility was \$1.6 million as at September 30, 2018. The RBC Credit Facility has no financial covenants, but does contain normal and customary terms including annual re-appraisals of the centres that could limit the maximum amount available.

In the fourth quarter of 2017, the Company arranged for a demand credit facility in the amount of \$65.0 million (the “ParaMed Credit Facility”) that is secured by the assets of our home health care business, and it is available for general corporate purposes of the Company. The ParaMed Credit Facility has no financial covenants, but it does contain normal and customary terms. The entire amount of the credit facility was unutilized as at September 30, 2018.

## CMHC Mortgages

In August 2018, the Company renewed maturing mortgages of \$8.3 million. These renewed mortgages bear an interest rate of 3.03% for a term of four years to August 2022.

## Non-CMHC Mortgages

In September 2018, the Company secured financing of \$10.5 million on a retirement community in Ontario. This financing has a 10-year term and subsequent to September 30, 2018, the Company entered into an interest rate swap contract to lock in the interest rate at 5.04% for the full term of this financing. Also during the third quarter, the Company reduced the balances on mortgages of three communities by a total of \$8.6 million.

## Construction Loans

Construction financings totalling \$51.4 million for three retirement development projects in Simcoe, Bolton, and Uxbridge, were secured in 2016 and provide for additional letter of credit facilities of \$500,000, \$750,000, and \$750,000, respectively, at a rate of 2.5% if utilized. In the 2017 fourth quarter, an additional \$9.0 million of construction financing was secured for the Uxbridge expansion. Loan payments are interest-only based on a variable rate of 30-day banker's acceptance (BA) plus 2.5%, with no standby fee. The construction loans are repayable on demand and, in any event, are to be fully repaid by the earlier of achieving stabilized occupancy as defined by the agreements and specified dates between late 2019 and 2022.

Construction financing of \$27.2 million was secured in the 2018 third quarter for a retirement development underway in Barrie. Loan payments are interest-only based on a variable rate of 30-day BA plus 2.25%, with no standby fee. The construction loan is repayable on demand and, in any event, is to be fully repaid by the earlier of September 2023 and three months following stabilized occupancy as defined by the agreement.

All these financings have been reflected as current. Permanent financing for each of the communities will be sought upon maturity of the construction financing.

As at September 30, 2018, an aggregate of \$41.9 million was drawn on the construction loans, and letters of credit totalling \$0.5 million were issued under credit facilities.

## Finance Lease Obligations

The finance lease obligations outstanding at September 30, 2018 represent finance leases on long-term care centres and the present value of a subscription to customized cloud-based software to be used in the home health care operations. The Company operates nine Ontario long-term care centres, which were built between 2001 and 2003, under 25-year finance lease arrangements. The software balance will be accreted through interest expense, and amortized over the contract term of five years.

## Deferred Financing Costs

Deferred financing costs are deducted against long-term debt and are amortized using the effective interest rate method over the term of the debt. The net increase of \$3.1 million in the first nine months of 2018 related primarily to the costs associated with the issuance of the 2025 Debentures, partially offset by the write-off of the unamortized finance costs of \$1.1 million upon the early redemption of the 2019 Debentures (*note 14*) and the amortization of finance costs.

Below is a summary of the deferred financing costs:

	September 30, 2018	December 31, 2017
Convertible unsecured subordinated debentures	4,966	1,387
CMHC mortgages	2,129	2,465
Non-CMHC mortgages	1,461	1,595
Finance lease obligations	206	231
Total deferred financing costs	8,762	5,678
Less: current portion	1,410	1,463
	<b>7,352</b>	<b>4,215</b>

## Interest Rates

The weighted average interest rate of all long-term debt at September 30, 2018, was approximately 4.8% (December 31, 2017 – 5.0%). At September 30, 2018, 90.2% of the long-term debt, including interest rate swaps, was at fixed rates (December 31, 2017 – 94.5%).

## 10. OTHER LONG-TERM LIABILITIES

	September 30, 2018	December 31, 2017
Accrued pension plan obligation	32,515	34,072
Other	972	950
	<b>33,487</b>	<b>35,022</b>

## 11. SHARE-BASED COMPENSATION

The Company's share-based compensation, which includes share appreciation rights (SARs), deferred share units (DSUs) and performance share units (PSUs), was a recovery of \$0.8 million for the 2018 third quarter (2017 – expense of \$0.4 million) and nil for the nine months ended September 30, 2018 (2017 – \$1.7 million). Share-based compensation expense includes the reversal of previously recognized expense of \$1.2 million due to an increase in estimated forfeitures at September 30, 2018, in connection with the departure of the CEO (*note 20*).

The carrying amounts of the Company's share-based compensation arrangements are recorded in the consolidated statements of financial position as follows:

	September 30, 2018	December 31, 2017
Accounts payable and accrued liabilities – SARs	–	1,146
Contributed surplus – DSUs	1,740	1,220
Contributed surplus – PSUs	752	1,217

## Cash-settled Share Appreciation Rights Plan

Prior to the implementation of a new long-term incentive plan in 2016, SARs were granted at the discretion of the Board to directors and eligible employees of Extencicare. No further awards will be granted under the SARs plan, and as of September 30, 2018, all SARs have vested or been forfeited.

A summary of the Company's SARs activity is as follows:

	Nine months ended September 30, 2018		Twelve months ended December 31, 2017	
	Share Appreciation Rights	Weighted Average Vesting Price	Share Appreciation Rights	Weighted Average Vesting Price
Outstanding, beginning of period	372,000	\$7.14	597,000	\$7.05
Vested	(354,000)	7.11	(216,000)	6.88
Forfeited	(18,000)	7.69	(9,000)	7.69
Outstanding, end of period	–		372,000	\$7.14
Average remaining contractual life	–		0.2 years	

The SARs were fair valued using the Black-Scholes model based on the following inputs:

	<b>Nine months ended September 30, 2018</b>	Twelve months ended December 31, 2017
Share price	–	\$9.11
Volatility	–	14.00%
Risk-free interest rate	–	1.00% – 1.21%
Strike price	–	\$6.55 – \$7.69
Expected remaining life	–	0.1 years – 0.4 years

### Equity-settled Long-term Incentive Plan

The Board implemented a new long-term incentive plan (the “LTIP”) in 2016 to provide for a new share-based component of executive and director compensation, which is designed to encourage a greater alignment of the interests of our executives and directors with our shareholders, in the form of PSUs for our employees and DSUs for our non-employee directors.

PSUs and DSUs granted under the LTIP will not carry any voting rights. DSUs vest immediately upon grant and PSUs vest three years from the date of grant. During the nine months ended September 30, 2018, the Company settled 14,886 DSUs and 5,032 PSUs, resulting in the issuance from treasury of 19,918 Common Shares. Subsequent to September 30, 2018, 338,340 PSUs were forfeited in connection with the October 2018 departure of the CEO (*note 20*). An aggregate of 4,387,974 Common Shares are reserved and available for issuance pursuant to the LTIP.

A summary of the Company’s DSU and PSU activity is as follows:

	<b>Deferred Share Units</b>		<b>Performance Share Units</b>	
	<b>Nine months ended September 30, 2018</b>	Twelve months ended December 31, 2017	<b>Nine months ended September 30, 2018</b>	Twelve months ended December 31, 2017
Units outstanding, beginning of period	<b>134,369</b>	61,124	<b>342,944</b>	173,550
Granted	<b>82,064</b>	72,742	<b>192,116</b>	173,329
Reinvested dividend equivalents	<b>6,930</b>	4,137	<b>20,764</b>	10,616
Forfeited	–	–	<b>(14,426)</b>	(14,551)
Settled	<b>(14,886)</b>	(3,634)	<b>(5,032)</b>	–
Units outstanding, end of period	<b>208,477</b>	134,369	<b>536,366</b>	342,944
Weighted average fair value of units granted during the period at grant date	<b>\$7.73</b>	\$9.68	<b>\$9.33</b>	\$11.63

The grant date values of PSUs awarded were based on the fair values of one award with two equal components being the adjusted funds from operations (AFFO) and total shareholder return (TSR). The fair values of the AFFO component were measured using the previous day’s closing trading price of the Common Shares. The fair values of the TSR component were measured using the Monte Carlo simulation method.

A summary of PSUs granted and the assumptions used to determine the grant date values are as follows:

	Nine months ended		Twelve months ended December 31, 2017	
	September 30, 2018			
Grant date	March 15, 2018		March 15, 2017	May 25, 2017
Vesting date	March 15, 2021		March 15, 2020	May 25, 2020
PSUs granted	192,116		160,689	12,640
Fair value of AFFO component	\$4.36		\$5.24	\$5.11
Fair value of TSR component	4.97		6.42	6.12
Grant date fair value	\$9.33		\$11.66	\$11.23
Expected volatility of Extencicare's Common Shares	23.66%		23.09%	24.90%
Expected volatility of the Index	12.20%		13.41%	13.60%
Risk-free rate	1.84%		0.92%	0.75%
Dividend yield	nil		nil	nil

## 12. SHARE CAPITAL

### Normal Course Issuer Bid

During 2017, under a normal course issuer bid that commenced on January 13, 2017 and ended on January 12, 2018, the Company purchased and cancelled 696,220 Common Shares at a weighted average price of \$9.27 per share, for a total cost of \$6.5 million.

On January 10, 2018, Extencicare received the approval of the TSX to renew its normal course issuer bid (the "Bid") to purchase for cancellation up to 8,770,000 Common Shares (approximately 10% of the public float) through the facilities of the TSX, and on alternative Canadian trading platforms. The Bid commenced on January 15, 2018, and provides Extencicare with flexibility to purchase Common Shares for cancellation until January 14, 2019, or on such earlier date as the Bid is complete. Subject to the TSX's block purchase exception, on any trading day, purchases under the Bid will not exceed 39,219 Common Shares. The price that Extencicare will pay for any Common Shares purchased under the Bid will be the prevailing market price at the time of purchase and any Common Shares purchased will be cancelled. As at November 8, 2018, the Company has acquired and cancelled 703,585 Common Shares under the Bid at an average price of \$8.89 per share, for a total cost of \$6.3 million.

## 13. EXPENSES BY NATURE

	Three months ended		Nine months ended	
	September 30,		September 30,	
	2018	2017	2018	2017
Employee wages and benefits	216,846	214,191	645,528	637,475
Food, drugs, supplies and other variable costs	13,072	11,963	37,530	35,031
Property based and other costs	24,268	21,405	71,438	68,322
Total operating expenses and administrative costs	254,186	247,559	754,496	740,828
Lease costs	1,723	1,646	5,018	5,063
<b>Total expenses</b>	<b>255,909</b>	<b>249,205</b>	<b>759,514</b>	<b>745,891</b>

## 14. OTHER EXPENSE

	Three months ended		Nine months ended	
	September 30,		September 30,	
	2018	2017	2018	2017
Acquisition costs	–	–	1,042	–
Loss on early redemption of convertible debt	–	–	2,511	–
<b>Other expense</b>	<b>–</b>	<b>–</b>	<b>3,553</b>	<b>–</b>

In April 2018, the Company acquired the Lynde Creek Retirement Community (note 5), and incurred costs of \$1.0 million, most of which was incurred during the 2018 second quarter.

Upon the early redemption of the 2019 Debentures on April 30, 2018 (*note 9*), the unaccreted liability of \$1.4 million and the associated unamortized finance costs of \$1.1 million were expensed.

## 15. FOREIGN EXCHANGE AND INVESTMENT GAIN AND FAIR VALUE ADJUSTMENTS

### Gain on Foreign Exchange and Investments

Gains on foreign exchange and investments was \$0.8 million for the 2018 third quarter (2017 – loss of \$0.7 million) and \$1.1 million for the nine months ended September 30, 2018 (2017 – \$0.4 million). These include: gain (loss) related to deferred consideration and other balances in connection with the U.S. Sale Transaction that are denominated in U.S. dollars (*note 17*); gain (loss) on fair value adjustments on investments held for self-insured liabilities (*note 3*); and foreign exchange gain recognized upon repatriation of funds from the Captive.

### Fair Value Adjustments

Fair value adjustments represent interest rate swap contracts to lock in the interest rates for certain mortgages. The fair value of these contracts as at September 30, 2018, resulted in a realized gain of \$0.5 million for the 2018 third quarter (2017 – \$1.2 million) and \$0.8 million for the nine months ended September 30, 2018 (2017 – \$2.2 million) (*note 7*).

## 16. EARNINGS PER SHARE

Basic earnings per share (EPS) is calculated by dividing the net earnings for the period by the weighted average number of shares outstanding during the period, including vested DSUs awarded that have not settled. Diluted EPS is calculated by adjusting the net earnings and the weighted average number of shares outstanding for the effects of all dilutive instruments. The Company's potentially dilutive instruments include the convertible debentures and equity-settled compensation arrangements. The number of shares included with respect to the PSUs is computed using the treasury stock method.

The following table reconciles the numerator and denominator of the basic and diluted earnings per share computation.

	Three months ended September 30,		Nine months ended September 30,	
	2018	2017	2018	2017
<b>Numerator for Basic and Diluted Earnings (Loss) per Share</b>				
<i>Earnings (loss) from continuing operations</i>				
Net earnings (loss) for basic earnings per share	8,573	6,545	25,231	(11,502)
Less: earnings (loss) from discontinued operations, net of tax	975	–	8,092	(32,913)
Earnings from continuing operations for basic earnings per share	7,598	6,545	17,139	21,411
Add: after-tax interest on convertible debt	1,442	1,961	5,162	5,537
Earnings from continuing operations for diluted earnings per share	9,040	8,506	22,301	26,948
<i>Net earnings (loss)</i>				
Net earnings (loss) for basic earnings per share	8,573	6,545	25,231	(11,502)
Add: after-tax interest on convertible debt	1,442	1,961	5,162	5,537
Net earnings (loss) for diluted earnings per share	10,015	8,506	30,393	(5,965)
<b>Denominator for Basic and Diluted Earnings per Share</b>				
Actual weighted average number of shares	88,234,606	88,752,743	88,176,375	88,788,187
Vested equity-settled compensation	177,663	91,542	156,658	75,132
Weighted average number of shares for basic earnings per share	88,412,269	88,844,285	88,333,033	88,863,319
Shares issued if all convertible debt was converted	10,326,531	11,244,444	10,326,531	11,244,444
Dilutive effect of equity-settled compensation	49,412	34,090	49,412	34,090
Total for diluted earnings per share	98,788,212	100,122,819	98,708,976	100,141,853
<b>Basic and Diluted Earnings (Loss) per Share (in dollars)</b>				
Earnings from continuing operations	0.08	0.07	0.19	0.24
Gain (loss) from discontinued operations	0.02	–	0.10	(0.37)
Net earnings (loss)	0.10	0.07	0.29	(0.13)

## 17. DISCONTINUED OPERATIONS

### U.S. Sale Transaction

In connection with the U.S. Sale Transaction, the Company agreed to indemnify certain obligations of the U.S. operations related to tax, a CIA, and other items. In connection with these items, as at September 30, 2018, the Company had remaining provisions totalling \$23.1 million (US\$17.9 million) (*note 8*), and a receivable of \$1.8 million (US\$1.4 million) (*note 7*) (December 31, 2017 – provisions of \$22.7 million and receivable of \$2.8 million). There have been no changes to the estimates of indemnification provisions and receivables for the first nine months of 2018. The change in the nine months ended September 30, 2017, included a \$5.1 million charge in the second quarter related to the increase of estimated costs in connection with the CIA. In addition, the proceeds from the U.S. Sale Transaction included an element of deferred consideration; the remaining balance of \$37.5 million at June 30, 2017, was written off as a charge in that quarter. Earnings (loss) from discontinued operations, in 2018 also includes the release of accrual for self-insured liabilities of \$5.8 million (US\$4.5 million) in the second quarter and adjustments to the discount rate applied of \$1.3 million (US\$1.0 million) in the first quarter and \$1.0 million (US\$0.8 million) in the third quarter, all resulted in a decrease in the accrual for self-insured liabilities (*note 8*).

In October 2014, EHSI completed and executed a settlement agreement with the U.S. Department of Justice (DOJ), the Office of the Inspector General (OIG) of the U.S. Department of Health and Human Services and multiple states. As is standard practice in settlements of OIG and DOJ investigations, EHSI entered into the CIA, with the OIG for a five-year period effective October 3, 2014. Under the terms of the U.S. Sale Transaction, Extencicare has agreed to share in the costs incurred in order to implement and comply with the requirements of the CIA. Though the actual costs for the Purchaser to comply with the CIA are difficult to estimate, the Company has included a provision for such costs in its provision for indemnification obligations (*note 8*).

## 18. COMMITMENTS AND CONTINGENCIES

### Property and Equipment Commitments

Extencicare has outstanding commitments of \$32.1 million at September 30, 2018, in connection with private-pay retirement communities under development in Ontario, which will be substantially financed with a combination of construction financing and cash on hand. These are expected to be incurred over the next year.

### Legal Proceedings and Regulatory Actions

Extencicare and its consolidated subsidiaries are defendants in various actions and proceedings that are brought against them from time to time in connection with their operations.

As previously disclosed, in April 2018, the Company was served with a statement of claim alleging negligence by the Company in the operation of its long-term care centres and its provision of care to residents and seeking \$150 million in damages. The claim sought an order certifying the claim as a class action pursuant to the *Class Proceedings Act* (Ontario). By order of the Ontario Superior Court of Justice, a request from the plaintiff for discontinuance of the class proceeding was approved on October 25, 2018. Following the discontinuance, the plaintiff who commenced the class proceeding still has the option to pursue a claim on her own behalf while others may also do so separately on their own behalf. The Company intends to defend itself against any and all such individual claims and does not believe the outcome on any or all such claims would have a material adverse impact on its business, results of operations or financial condition and in any event believes that any potential liability would be resolved within the limits of its insurance coverage.

On September 19, 2018, the Company was served with a statement of claim that seeks an order certifying the claim as a class action pursuant to the *Class Proceedings Act* (Ontario). The claim alleges that the Company failed to properly apply certain required medical equipment sterilization protocols at one or more of its home health care clinics and seeks \$20 million in damages. The Company does not believe that the lawsuit or the damages sought have merit. The Company intends to vigorously defend itself against the claim and does not believe the outcome will have a material adverse impact on its business, results of operations or financial condition and in any event believes that any potential liability would be resolved within the limits of its insurance coverage.

The provision of health care services is subject to complex government regulations. Every effort is made by the Company to prevent deficiencies in the quality of patient care through quality assurance strategies and to remedy any such deficiencies cited by government inspections within any applicable prescribed time period. Extencicare accrues for costs that may result from investigations (or any possible related litigation) to the extent that an outflow of funds is probable and a reliable estimate of the amount of the associated costs can be made.

## 19. FINANCIAL RISK MANAGEMENT

### (a) Management of Risks

#### LIQUIDITY RISK

Liquidity risk is the risk that the Company will encounter difficulty in meeting its contractual obligations. We manage our liquidity risk through the use of budgets and forecasts. Cash requirements are monitored regularly based on actual financial results and actual cash flows to ensure that there are sufficient resources to meet operational requirements. We ensure that there are sufficient funds for declared and payable distributions and any other future commitments at any point in time. In addition, since there is a risk that current borrowings and long-term debt may not be refinanced or may not be refinanced on as favourable terms or with interest rates as favourable as those of the existing debt, we attempt to appropriately structure the timing of contractual long-term debt renewal obligations and exposures. In April 2018, the Company successfully refinanced the 2019 Debentures by issuing a new series of debentures which mature in 2025 (*note 9*).

#### CURRENCY RISK

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. Cross-border transactions are subject to exchange rate fluctuations that may result in realized gains or losses as and when payments are made.

As a result of the U.S. Sale Transaction, our exposure to foreign currency risk has been significantly reduced. The following table outlines the net asset exposure to both the U.S. continuing operations and other items retained from the U.S. Sale Transaction as at September 30, 2018 (*note 17*).

	September 30, 2018
Assets	
Current assets	14,393
Investments held for self-insured liabilities	61,873
Liabilities	
Current liabilities	15,331
Indemnification provisions	17,897
Non-current liabilities	21,495
Net asset exposure	21,543

#### INTEREST RATE RISK

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

To mitigate interest rate risk, the Company's long-term care debt portfolio includes fixed-rate debt and variable-rate debt with interest rate swaps in place. At September 30, 2018, construction loans of \$41.9 million and a non-CMHC mortgage of \$10.5 million are variable-rate debt, which do not have interest rate swaps in place. Subsequent to September 30, 2018, the Company entered into an interest rate swap contract for the non-CMHC mortgage of \$10.5 million to lock the interest into a fixed rate. The Company's credit facility, and future borrowings, may be at variable rates which would expose the Company to the risk of interest rate volatility (*note 9*).

Although the majority of the Company's long-term debt is effectively at fixed rates, there can be no assurance that as debt matures, renewal rates will not significantly impact future income and cash flow. The Company does not account for any fixed-rate liabilities at FVTPL; consequently, changes in interest rates have no impact on our fixed-rate debt and therefore, would not impact net earnings.

Below is the interest rate profile of our interest-bearing financial instruments, which reflects the impact of the interest rate swaps (*note 7*):

	Carrying Amount	
	September 30, 2018	December 31, 2017
Fixed-rate instruments:		
Long-term debt <sup>(1)</sup>	480,265	511,878
Total liability in fixed-rate instruments	480,265	511,878
Variable-rate instruments:		
Long-term debt <sup>(1)</sup>	52,356	29,868
	52,356	29,868

<sup>(1)</sup> Includes current portion and excludes netting of deferred financing costs.

#### ***Fair Value Sensitivity Analysis for Variable-rate Instruments***

All long-term debt with variable rates are classified as other financial liabilities, which are measured at amortized cost using the effective interest method of amortization; therefore, changes in interest rates would not affect OCI with respect to variable-rate debt. As at September 30, 2018, long-term debt with variable rates represented 9.8% of total debt. The value of the interest rate swaps is subject to fluctuations in interest rates, changes in fair value of these swaps are recognized in net earnings (*notes 7 and 15*).

#### ***Cash Flow Sensitivity Analysis for Variable-rate Instruments***

An increase of 100 basis points in interest rates would have decreased net earnings by \$0.1 million and a decrease of 100 basis points in interest rates would have increased net earnings by \$0.1 million. This analysis assumes that all other variables, in particular foreign currency rates, remains constant, and excludes variable interest rate debt that is locked in through interest rate swaps.

#### ***OTHER RISKS***

Other aspects of Extencicare's financial risk management objectives and policies are consistent with those disclosed in the consolidated financial statements as at and for the year ended December 31, 2017.

### **(b) Fair values of Financial Instruments**

	Amortized Cost	Fair Value through Profit and Loss	Total Carrying Amount	Fair Value
<b>As at September 30, 2018</b>				
Financial assets:				
Cash and short-term investments	67,410	–	67,410	67,422
Restricted cash	2,158	–	2,158	2,158
Invested assets <sup>(1)</sup>	442	–	442	442
Accounts receivable	46,467	–	46,467	46,467
Interest rate swaps	–	3,824	3,824	3,824
Amounts receivable and other assets <sup>(2)(3)</sup>	54,642	–	54,642	56,814
Investments held for self-insured liabilities	653	79,212	79,865	79,865
	171,772	83,036	254,808	256,992
Financial liabilities:				
Accounts payable	5,840	–	5,840	5,840
Long-term debt excluding convertible debentures <sup>(3)(4)</sup>	413,062	–	413,062	428,798
Convertible debentures	119,559	–	119,559	130,169
	538,461	–	538,461	564,807

<sup>(1)</sup> Included in other assets.

<sup>(2)</sup> Includes primarily amounts receivable from government.

<sup>(3)</sup> Includes current portion.

<sup>(4)</sup> Excludes netting of deferred financing costs.

As at December 31, 2017	Loans and Receivables	Available for Sale	Fair Value through Profit and Loss	Other Financial Liabilities	Total Carrying Amount	Fair Value
<b>Financial assets:</b>						
Cash and short-term investments	128,156	–	–	–	128,156	128,166
Restricted cash	2,300	–	–	–	2,300	2,300
Invested assets <sup>(1)</sup>	442	–	–	–	442	442
Accounts receivable	42,491	–	–	–	42,491	42,491
Interest rate swaps	–	–	3,459	–	3,459	3,459
Amounts receivable and other assets <sup>(2)(3)</sup>	58,541	–	–	–	58,541	62,300
Investments held for self-insured liabilities	–	86,296	–	–	86,296	86,296
	<b>231,930</b>	<b>86,296</b>	<b>3,459</b>	<b>–</b>	<b>321,685</b>	<b>325,454</b>
<b>Financial liabilities:</b>						
Accounts payable	–	–	–	4,272	4,272	4,272
Long-term debt excluding convertible debentures <sup>(3)(4)</sup>	–	–	–	416,946	416,946	432,259
Convertible debentures	–	–	–	124,800	124,800	129,650
	<b>–</b>	<b>–</b>	<b>–</b>	<b>546,018</b>	<b>546,018</b>	<b>566,181</b>

<sup>(1)</sup> Included in other assets.

<sup>(2)</sup> Includes primarily amounts receivable from government.

<sup>(3)</sup> Includes current portion.

<sup>(4)</sup> Excludes netting of deferred financing costs.

## FAIR VALUE HIERARCHY

We use a fair value hierarchy to categorize the type of valuation techniques from which fair values are derived: Level 1 – use of quoted market prices; Level 2 – internal models using observable market information as inputs; Level 3 – internal models without observable market information as inputs.

The Company uses interest rate swap contracts to effectively fix the interest rate on certain mortgages. As hedge accounting is not applied, the contracts are carried at fair value and reported as assets or liabilities depending on the fair value on the reporting date, with the change in fair value recognized in net earnings. The fair value of the interest rate swap contracts are calculated through discounting future expected cash flows using the BA-based swap curve. Since the BA-based swap curve is an observable input, these financial instruments are considered Level 2.

The fair values of financial instruments presented above, where carrying value is not a reasonable approximation of fair value, are as follows:

	Level 1	Level 2	Level 3	Total
<b>As at September 30, 2018:</b>				
Investments held for self-insured liabilities	<b>79,865</b>	–	–	<b>79,865</b>
Amounts receivable and other assets	–	<b>56,814</b>	–	<b>56,814</b>
Interest rate swaps	–	<b>3,824</b>	–	<b>3,824</b>
Long-term debt excluding convertible debentures	–	<b>428,798</b>	–	<b>428,798</b>
Convertible debentures	<b>130,169</b>	–	–	<b>130,169</b>
<b>As at December 31, 2017:</b>				
Investments held for self-insured liabilities	86,296	–	–	86,296
Amounts receivable and other assets	–	62,300	–	62,300
Interest rate swaps	–	3,459	–	3,459
Long-term debt excluding convertible debentures	–	432,259	–	432,259
Convertible debentures	129,650	–	–	129,650

## 20. RELATED PARTY TRANSACTIONS

### Transactions with Key Management Personnel

As previously announced, Extencicare's former President and Chief Executive Officer, Tim Lukenda stepped down from his position on October 22, 2018. In connection with his separation agreement, Mr. Lukenda was entitled to receive a cash payment in the amount of \$2.9 million, and was required to forfeit, for no consideration, all of the PSUs credited to his account under the LTIP. The Company has reflected a charge for the cash payment, offset by approximately \$1.2 million in respect of the value of the forfeited PSUs, in the 2018 third quarter.

Mr. Lukenda and members of his family have a company that owns a long-term care centre and a retirement centre in Ontario, in which Mr. Lukenda has an approximate 7.1% direct and indirect ownership interest, and with which Extendicare has an ongoing relationship through the provision of management services to the LTC centre and group purchasing services to the retirement centre. During his employment with Extendicare, Mr. Lukenda's employment contract provided a mechanism and process that effectively removed him from the decision-making process in situations where a conflict of interest may have arisen on any matter between the two companies.

## 21. SEGMENTED INFORMATION

The Company reports the following segments within its Canadian operations: i) long-term care; ii) retirement living; iii) home health care; iv) management, consulting and group purchasing as "other Canadian operations"; and v) the Canadian corporate functions and any intersegment eliminations as "corporate Canada". The continuing U.S. operations consist of the Captive.

The long-term care segment represents the 58 long-term care centres that the Company owns and operates in Canada. The retirement living segment includes seven acquired retirement communities, and two communities that were newly constructed and opened in the fourth quarters of 2016 and 2017. The retirement communities provide services to private-pay residents at rates set by Extendicare based on the services provided and market conditions. Through our wholly owned subsidiary ParaMed Inc. (ParaMed), ParaMed's home health care operations provide complex nursing care, occupational, physical and speech therapy, and assistance with daily activities to accommodate those living at home.

The Company's other Canadian operations are composed of its management, consulting and group purchasing operations. Through our Extendicare Assist division, we provide management and consulting services to third-party owners; and through our SGP Purchasing Partner Network division, we offer cost-effective purchasing contracts to other senior care providers for food, capital equipment, furnishings, cleaning and nursing supplies, and office products.

The Company continues to group its former and remaining U.S. operations as one segment. The Captive's expense incurred for self-insured liabilities related to the Company's U.S. general and professional liability risks up to the date of the U.S. Sale Transaction as well as the disposed U.S. businesses are presented as discontinued operations; while the Captive's costs to administer and manage the settlement of the remaining claims are reported as continuing operations within the U.S. segment.

Intersegment adjustments in the following tables reflect the reversal of intercompany amounts that are eliminated prior to the preparation of the Company's consolidated financial statements.

Three months ended September 30, 2018

<i>(in thousands of Canadian dollars)</i>	Long-term Care	Retirement Living	Home Health Care	Other Canadian Operations	Corporate Canada	Total Canada	Total U.S.	Total
<b>CONTINUING OPERATIONS</b>								
<b>Revenue</b>								
Long-term care	159,239	–	–	–	–	159,239	–	159,239
Retirement living	–	9,160	–	–	–	9,160	–	9,160
Home health care	–	–	106,015	–	–	106,015	–	106,015
Management, consulting and other	–	–	–	5,831	19	5,850	38	5,888
<b>Total revenue</b>	<b>159,239</b>	<b>9,160</b>	<b>106,015</b>	<b>5,831</b>	<b>19</b>	<b>280,264</b>	<b>38</b>	<b>280,302</b>
Operating expenses	139,080	6,434	97,135	2,161	–	244,810	–	244,810
Administrative costs	–	–	–	–	9,095	9,095	281	9,376
Lease costs	–	–	1,228	–	495	1,723	–	1,723
<b>Total expenses</b>	<b>139,080</b>	<b>6,434</b>	<b>98,363</b>	<b>2,161</b>	<b>9,590</b>	<b>255,628</b>	<b>281</b>	<b>255,909</b>
<b>Earnings (loss) before depreciation, amortization, and other expense</b>	<b>20,159</b>	<b>2,726</b>	<b>7,652</b>	<b>3,670</b>	<b>(9,571)</b>	<b>24,636</b>	<b>(243)</b>	<b>24,393</b>
Depreciation and amortization	–	–	–	–	9,014	9,014	–	9,014
Other expense	–	–	–	–	–	–	–	–
<b>Earnings (loss) before net finance costs and income taxes</b>	<b>20,159</b>	<b>2,726</b>	<b>7,652</b>	<b>3,670</b>	<b>(18,585)</b>	<b>15,622</b>	<b>(243)</b>	<b>15,379</b>
Interest expense	–	–	–	–	6,729	6,729	–	6,729
Accretion	–	–	–	–	255	255	484	739
Gain on foreign exchange and investments	–	–	–	–	(18)	(18)	(828)	(846)
Interest revenue	–	–	–	–	(902)	(902)	–	(902)
Fair value adjustments	–	–	–	–	(476)	(476)	–	(476)
Net finance costs	–	–	–	–	5,588	5,588	(344)	5,244
<b>Earnings (loss) before income taxes</b>	<b>20,159</b>	<b>2,726</b>	<b>7,652</b>	<b>3,670</b>	<b>(24,173)</b>	<b>10,034</b>	<b>101</b>	<b>10,135</b>
<b>Income tax expense</b>								
Current	–	–	–	–	2,659	2,659	–	2,659
Deferred	–	–	–	–	(122)	(122)	–	(122)
Total income tax expense	–	–	–	–	2,537	2,537	–	2,537
<b>Earnings (loss) from continuing operations</b>	<b>20,159</b>	<b>2,726</b>	<b>7,652</b>	<b>3,670</b>	<b>(26,710)</b>	<b>7,497</b>	<b>101</b>	<b>7,598</b>
<b>DISCONTINUED OPERATIONS</b>								
Earnings from discontinued operations, net of income taxes	–	–	–	–	–	–	975	975
<b>Net earnings (loss)</b>	<b>20,159</b>	<b>2,726</b>	<b>7,652</b>	<b>3,670</b>	<b>(26,710)</b>	<b>7,497</b>	<b>1,076</b>	<b>8,573</b>

Retirement living includes accommodation revenue of approximately \$3.9 million and services revenue of approximately \$5.3 million for the third quarter of 2018. Service revenue represents a combination of monthly service fees paid by the residents, including proceeds retained by Extencicare upon the sale of homes in the life lease community.

Three months ended September 30, 2017

<i>(in thousands of Canadian dollars)</i>	Long-term Care	Retirement Living	Home Health Care	Other Canadian Operations	Corporate Canada	Total Canada	Total U.S.	Total
<b>CONTINUING OPERATIONS</b>								
<b>Revenue</b>								
Long-term care	154,607	–	–	–	–	154,607	–	154,607
Retirement living	–	5,143	–	–	–	5,143	–	5,143
Home health care	–	–	108,650	–	–	108,650	–	108,650
Management, consulting and other	–	–	–	4,691	3	4,694	136	4,830
<b>Total revenue</b>	<b>154,607</b>	<b>5,143</b>	<b>108,650</b>	<b>4,691</b>	<b>3</b>	<b>273,094</b>	<b>136</b>	<b>273,230</b>
<b>Expenses</b>								
Operating expenses	134,437	4,452	97,574	2,038	–	238,501	–	238,501
Administrative costs	–	–	–	–	8,631	8,631	427	9,058
Lease costs	–	–	1,138	–	508	1,646	–	1,646
<b>Total expenses</b>	<b>134,437</b>	<b>4,452</b>	<b>98,712</b>	<b>2,038</b>	<b>9,139</b>	<b>248,778</b>	<b>427</b>	<b>249,205</b>
<b>Earnings (loss) before depreciation and amortization</b>								
	20,170	691	9,938	2,653	(9,136)	24,316	(291)	24,025
Depreciation and amortization	–	–	–	–	7,766	7,766	–	7,766
<b>Earnings (loss) before net finance costs and income taxes</b>								
	20,170	691	9,938	2,653	(16,902)	16,550	(291)	16,259
Interest expense	–	–	–	–	6,988	6,988	–	6,988
Accretion	–	–	–	–	508	508	326	834
Loss on foreign exchange and investments	–	–	–	–	527	527	143	670
Interest revenue	–	–	–	–	(905)	(905)	–	(905)
Fair value adjustments	–	–	–	–	(1,202)	(1,202)	–	(1,202)
Net finance costs	–	–	–	–	5,916	5,916	469	6,385
<b>Earnings (loss) before income taxes</b>	<b>20,170</b>	<b>691</b>	<b>9,938</b>	<b>2,653</b>	<b>(22,818)</b>	<b>10,634</b>	<b>(760)</b>	<b>9,874</b>
<b>Income tax expense (recovery)</b>								
Current	–	–	–	–	1,962	1,962	–	1,962
Deferred	–	–	–	–	1,369	1,369	(2)	1,367
Total income tax expense (recovery)	–	–	–	–	3,331	3,331	(2)	3,329
<b>Earnings (loss) from continuing operations</b>								
	20,170	691	9,938	2,653	(26,149)	7,303	(758)	6,545
<b>DISCONTINUED OPERATIONS</b>								
Earnings from discontinued operations, net of income taxes	–	–	–	–	–	–	–	–
<b>Net earnings (loss)</b>	<b>20,170</b>	<b>691</b>	<b>9,938</b>	<b>2,653</b>	<b>(26,149)</b>	<b>7,303</b>	<b>(758)</b>	<b>6,545</b>

Nine months ended September 30, 2018

<i>(in thousands of Canadian dollars)</i>	Long-term Care	Retirement Living	Home Health Care	Other Canadian Operations	Corporate Canada	Total Canada	Total U.S.	Total
<b>CONTINUING OPERATIONS</b>								
<b>Revenue</b>								
Long-term care	467,877	–	–	–	–	467,877	–	467,877
Retirement living	–	24,373	–	–	–	24,373	–	24,373
Home health care	–	–	322,331	–	–	322,331	–	322,331
Management, consulting and other	–	–	–	16,483	22	16,505	128	16,633
<b>Total revenue</b>	<b>467,877</b>	<b>24,373</b>	<b>322,331</b>	<b>16,483</b>	<b>22</b>	<b>831,086</b>	<b>128</b>	<b>831,214</b>
<b>Operating expenses</b>								
Administrative costs	–	–	–	–	23,566	23,566	837	24,403
Lease costs	–	–	3,514	–	1,504	5,018	–	5,018
<b>Total expenses</b>	<b>413,640</b>	<b>17,669</b>	<b>295,771</b>	<b>6,527</b>	<b>25,070</b>	<b>758,677</b>	<b>837</b>	<b>759,514</b>
<b>Earnings (loss) before depreciation, amortization, and other expense</b>								
	54,237	6,704	26,560	9,956	(25,048)	72,409	(709)	71,700
Depreciation and amortization	–	–	–	–	25,086	25,086	–	25,086
Other expense	–	–	–	–	3,553	3,553	–	3,553
<b>Earnings (loss) before net finance costs and income taxes</b>								
	54,237	6,704	26,560	9,956	(53,687)	43,770	(709)	43,061
<b>Income tax expense</b>								
Interest expense	–	–	–	–	20,899	20,899	–	20,899
Accretion	–	–	–	–	951	951	1,292	2,243
Gain on foreign exchange and investments	–	–	–	–	(602)	(602)	(454)	(1,056)
Interest revenue	–	–	–	–	(2,835)	(2,835)	–	(2,835)
Fair value adjustments	–	–	–	–	(836)	(836)	–	(836)
Net finance costs	–	–	–	–	17,577	17,577	838	18,415
<b>Earnings (loss) before income taxes</b>	<b>54,237</b>	<b>6,704</b>	<b>26,560</b>	<b>9,956</b>	<b>(71,264)</b>	<b>26,193</b>	<b>(1,547)</b>	<b>24,646</b>
<b>Income tax expense</b>								
Current	–	–	–	–	6,128	6,128	–	6,128
Deferred	–	–	–	–	1,379	1,379	–	1,379
Total income tax expense	–	–	–	–	7,507	7,507	–	7,507
<b>Earnings (loss) from continuing operations</b>	<b>54,237</b>	<b>6,704</b>	<b>26,560</b>	<b>9,956</b>	<b>(78,771)</b>	<b>18,686</b>	<b>(1,547)</b>	<b>17,139</b>
<b>DISCONTINUED OPERATIONS</b>								
Earnings from discontinued operations, net of income taxes	–	–	–	–	–	–	8,092	8,092
<b>Net earnings (loss)</b>	<b>54,237</b>	<b>6,704</b>	<b>26,560</b>	<b>9,956</b>	<b>(78,771)</b>	<b>18,686</b>	<b>6,545</b>	<b>25,231</b>

Retirement living includes accommodation revenue of approximately \$9.8 million and services revenue of approximately \$14.6 million for the nine months ended September 30, 2018. Service revenue represents a combination of monthly service fees paid by the residents, including proceeds retained by Extendicare upon the sale of homes in the life lease community.

Nine months ended September 30, 2017

<i>(in thousands of Canadian dollars)</i>	Long-term Care	Retirement Living	Home Health Care	Other Canadian Operations	Corporate Canada	Total Canada	Total U.S.	Total
<b>CONTINUING OPERATIONS</b>								
<b>Revenue</b>								
Long-term care	458,193	–	–	–	–	458,193	–	458,193
Retirement living	–	14,575	–	–	–	14,575	–	14,575
Home health care	–	–	326,577	–	–	326,577	–	326,577
Management, consulting and other	–	–	–	13,640	12	13,652	2,936	16,588
<b>Total revenue</b>	<b>458,193</b>	<b>14,575</b>	<b>326,577</b>	<b>13,640</b>	<b>12</b>	<b>812,997</b>	<b>2,936</b>	<b>815,933</b>
Operating expenses	402,616	13,198	293,707	6,212	–	715,733	–	715,733
Administrative costs	–	–	–	–	23,871	23,871	1,224	25,095
Lease costs	–	–	3,592	–	1,471	5,063	–	5,063
<b>Total expenses</b>	<b>402,616</b>	<b>13,198</b>	<b>297,299</b>	<b>6,212</b>	<b>25,342</b>	<b>744,667</b>	<b>1,224</b>	<b>745,891</b>
<b>Earnings (loss) before depreciation and amortization</b>	<b>55,577</b>	<b>1,377</b>	<b>29,278</b>	<b>7,428</b>	<b>(25,330)</b>	<b>68,330</b>	<b>1,712</b>	<b>70,042</b>
Depreciation and amortization	–	–	–	–	23,209	23,209	–	23,209
<b>Earnings (loss) before net finance costs and income taxes</b>	<b>55,577</b>	<b>1,377</b>	<b>29,278</b>	<b>7,428</b>	<b>(48,539)</b>	<b>45,121</b>	<b>1,712</b>	<b>46,833</b>
Interest expense	–	–	–	–	20,740	20,740	–	20,740
Accretion	–	–	–	–	1,178	1,178	1,018	2,196
Loss (gain) on foreign exchange and investments	–	–	–	–	845	845	(1,286)	(441)
Interest revenue	–	–	–	–	(2,604)	(2,604)	(207)	(2,811)
Fair value adjustments	–	–	–	–	(2,203)	(2,203)	–	(2,203)
Net finance costs (income)	–	–	–	–	17,956	17,956	(475)	17,481
<b>Earnings (loss) before income taxes</b>	<b>55,577</b>	<b>1,377</b>	<b>29,278</b>	<b>7,428</b>	<b>(66,495)</b>	<b>27,165</b>	<b>2,187</b>	<b>29,352</b>
<b>Income tax expense (recovery)</b>								
Current	–	–	–	–	8,470	8,470	–	8,470
Deferred	–	–	–	–	(629)	(629)	100	(529)
Total income tax expense	–	–	–	–	7,841	7,841	100	7,941
<b>Earnings (loss) from continuing operations</b>	<b>55,577</b>	<b>1,377</b>	<b>29,278</b>	<b>7,428</b>	<b>(74,336)</b>	<b>19,324</b>	<b>2,087</b>	<b>21,411</b>
<b>DISCONTINUED OPERATIONS</b>								
Loss from discontinued operations, net of income taxes	–	–	–	–	–	–	(32,913)	(32,913)
<b>Net earnings (loss)</b>	<b>55,577</b>	<b>1,377</b>	<b>29,278</b>	<b>7,428</b>	<b>(74,336)</b>	<b>19,324</b>	<b>(30,826)</b>	<b>(11,502)</b>

**EXTENDICARE**<sup>®</sup>  
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